

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL067-157	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/07/2025
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NAME OF PROVIDER OR SUPPLIER GUARDIAN CARE 2	STREET ADDRESS, CITY, STATE, ZIP CODE 510 CRISSY DRIVE JACKSONVILLE, NC 28541
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on February 7, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to have disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 2/7/25 of the facility's documented fire and disaster drills for 1/01/24 - 12/31/24 revealed:</p> <ul style="list-style-type: none"> - Disaster drills included hurricane, tornado, violence in the workplace, utility failure, and medical emergency. - First quarter (1/01/24 - 3/30/24); no second shift disaster drill simulation documented. - Second quarter (4/01/24 - 6/30/24); no second shift disaster drill simulation documented. - Fourth quarter (7/01/24 - 9/30/24); no second shift disaster drill simulation documented. - No evacuation needed was documented in all 4 quarters for second shift utility failure, workplace violence, and medical emergency. <p>Interview on 2/7/25 client #1 stated:</p> <ul style="list-style-type: none"> -He completed fire drills and disaster drills. - He was uncertain how often they were completed. - He would go "outside" if there was a fire. - He would go to his room, get down in the floor, and "cover his head" in the event of a tornado. <p>Interview on 2/7/25 client #2 stated:</p> <ul style="list-style-type: none"> - He completed fire drills and disaster drills. - He was uncertain how often they were completed. - He would go "outside" if there was a fire and was uncertain of what to do in the event of a tornado/hurricane. <p>Interview on 2/7/25 client #3 stated:</p> <ul style="list-style-type: none"> - He completed fire drills and disaster drills. - He was uncertain how often they were completed. 	V 114		

Division of Health Service Regulation

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> - He would go "to the mailbox" if there was a fire. - He would go to his closet in the event of a tornado/hurricane. <p>Interview on 2/7/25 the Residential Manager stated:</p> <ul style="list-style-type: none"> - She had worked with the facility since 2019. - Fire and disaster drills were each completed twice a month. - There were two 12-hour shifts that fire and disaster drills were scheduled to be completed within (9am - 9pm and 9pm - 9am). - The protocol for disasters was to gather clients together and evacuate the facility to a designated location for shelter. - Disaster drills weren't physically acted out, but they were discussed during table top reviews with clients. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are:</p> <p>Observations of the facility on 2/7/25 between 9:30 am and 10:00 am revealed:</p> <ul style="list-style-type: none"> - The smoke detector in the hallway was chirping 	V 736		

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V 736	<p>Continued From page 3</p> <p>in 40 second intervals.</p> <ul style="list-style-type: none"> - Client #1 and client #2's room had a middle dresser drawer missing from one dresser. - Bathroom #1 had linoleum tile flooring curling up approximately 1" from the base of the shower/tub, and extending approximately 3 - 4' in length. - The baseboard behind the toilet in bathroom #2 was separated from the wall. - There was strong odor coming from bathroom #2. - There was a dried urine stain approximately 4 - 6" in length behind the toilet seat in bathroom #2. <p>Interview on 2/7/25 the Supervisor stated:</p> <ul style="list-style-type: none"> - She would ensure that maintenance concerns and repairs were addressed. 	V 736		