

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION        |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>MHL067-157</b>                    | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>R</b><br><b>02/07/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>GUARDIAN CARE 2</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>510 CRISSY DRIVE</b><br><b>JACKSONVILLE, NC 28541</b> |  |  |
| (X4) ID<br>PREFIX<br>TAG                                   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE   |
| V 000  | INITIAL COMMENTS<br><br>An annual and follow up survey was completed on February 7, 2025. Deficiencies were cited.<br><br>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.<br><br>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.  | V 000   |  |  |
| V 114  | 27G .0207 Emergency Plans and Supplies<br><br>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES<br>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.<br>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.<br>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.<br>(d) Each facility shall have a first aid kit accessible for use. | V 114   |  |  |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| V 114  | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interviews the facility failed to have disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 2/7/25 of the facility's documented fire and disaster drills for 1/01/24 - 12/31/24 revealed:</p> <ul style="list-style-type: none"> <li>- Disaster drills included hurricane, tornado, violence in the workplace, utility failure, and medical emergency.</li> <li>- First quarter (1/01/24 - 3/30/24); no second shift disaster drill simulation documented.</li> <li>- Second quarter (4/01/24 - 6/30/24); no second shift disaster drill simulation documented.</li> <li>- Fourth quarter (7/01/24 - 9/30/24); no second shift disaster drill simulation documented.</li> <li>- No evacuation needed was documented in all 4 quarters for second shift utility failure, workplace violence, and medical emergency.</li> </ul> <p>Interview on 2/7/25 client #1 stated:</p> <ul style="list-style-type: none"> <li>-He completed fire drills and disaster drills.</li> <li>- He was uncertain how often they were completed.</li> <li>- He would go "outside" if there was a fire.</li> <li>- He would go to his room, get down in the floor, and "cover his head" in the event of a tornado.</li> </ul> <p>Interview on 2/7/25 client #2 stated:</p> <ul style="list-style-type: none"> <li>- He completed fire drills and disaster drills.</li> <li>- He was uncertain how often they were completed.</li> <li>- He would go "outside" if there was a fire and was uncertain of what to do in the event of a tornado/hurricane.</li> </ul> <p>Interview on 2/7/25 client #3 stated:</p> <ul style="list-style-type: none"> <li>- He completed fire drills and disaster drills.</li> <li>- He was uncertain how often they were completed.</li> </ul> | V 114   |  |  |

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| V 114  | Continued From page 2<br><br>- He would go "to the mailbox" if there was a fire.<br>- He would go to his closet in the event of a<br>tornado/hurricane.<br><br>Interview on 2/7/25 the Residential Manager<br>stated:<br>- She had worked with the facility since 2019.<br>- Fire and disaster drills were each completed<br>twice a month.<br>- There were two 12-hour shifts that fire and<br>disaster drills were scheduled to be completed<br>within (9am - 9pm and 9pm - 9am).<br>- The protocol for disasters was to gather clients<br>together and evacuate the facility to a designated<br>location for shelter.<br>- Disaster drills weren't physically acted out, but<br>they were discussed during table top reviews with<br>clients.<br><br>This deficiency constitutes a re-cited deficiency<br>and must be corrected within 30 days. | V 114   |  |  |
| V 736  | 27G .0303(c) Facility and Grounds Maintenance<br><br>10A NCAC 27G .0303 LOCATION AND<br>EXTERIOR REQUIREMENTS<br>(c) Each facility and its grounds shall be<br>maintained in a safe, clean, attractive and orderly<br>manner and shall be kept free from offensive<br>odor.<br><br>This Rule is not met as evidenced by:<br>Based on observations and interview the facility<br>was not maintained in a safe, clean, attractive,<br>and orderly manner. The findings are:<br><br>Observations of the facility on 2/7/25 between<br>9:30 am and 10:00 am revealed:<br>- The smoke detector in the hallway was chirping  | V 736   |  |  |

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| V 736  | Continued From page 3<br><br>in 40 second intervals.<br>- Client #1 and client #2's room had a middle dresser drawer missing from one dresser.<br>- Bathroom #1 had linoleum tile flooring curling up approximately 1" from the base of the shower/tub, and extending approximately 3 - 4' in length.<br>- The baseboard behind the toilet in bathroom #2 was separated from the wall.<br>- There was strong odor coming from bathroom #2.<br>- There was a dried urine stain approximately 4 - 6" in length behind the toilet seat in bathroom #2.<br><br>Interview on 2/7/25 the Supervisor stated:<br>- She would ensure that maintenance concerns and repairs were addressed. | V 736   |  |  |