

PRINTED: 01/30/2025
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL019-041	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/28/2025
NAME OF PROVIDER OR SUPPLIER CAROLINA HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 176 LASSITER HOMESTEAD ROAD DURHAM, NC 27713		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on January 28, 2025. The complaint was unsubstantiated (Intake #NC00226258). A deficiency was cited. This facility is licensed for the following service categories: 10A NCAC 27G .1100 Partial Hospitalization for Individuals Who are Acutely Mentally Ill and 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 16 and has a current census of 10. The .1100 Partial Hospitalization for Individuals Who are Acutely Mentally Ill has a current census of 0 and the .5600A Supervised Living for Adults with Mental Illness has a current census of 10. The survey sample consisted of audits of 2 current clients and 1 former client in the Supervised Living for Adults with Mental Illness.	V 000		
V 107	27G .0202 (A-E) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (a) All facilities shall have a written job description for the director and each staff position which: (1) specifies the minimum level of education, competency, work experience and other qualifications for the position; (2) specifies the duties and responsibilities of the position; (3) is signed by the staff member and the supervisor; and (4) is retained in the staff member's file. (b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of	V 107		

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2/4/25

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Juan Francisco

TITLE

Risk/QA Manager

(X6) DATE

2/3/25

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V 107	<p>Continued From page 1</p> <p>the facility:</p> <ul style="list-style-type: none"> (1) is at least 18 years of age; (2) is able to read, write, understand and follow directions; (3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and (4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry. <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three audited staff (#4) met the minimum level of education requirements. The findings are:</p>	V 107			

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V 107	<p>Continued From page 2</p> <p>Review 1/28/25 of Staff #4's personnel record revealed:</p> <ul style="list-style-type: none"> -Hired date of 11/18/24. -She was hired as a Behavioral Health Associate. -There was no evidence of educational credentials in the personnel record. <p>Interview on 1/28/25 with the Human Resources Manager revealed:</p> <ul style="list-style-type: none"> -Agency used E-Verify to verify staff's education credentials -She thought they had ran the education verification for Staff #4, but the paperwork did not show it. -She would ask Staff #4 to bring in a copy of her high school credentials. -She acknowledged Staff #4's personnel record did not include her education credentials <p>Interview on 1/28/25 with the Risk Management Manager revealed:</p> <ul style="list-style-type: none"> -Facility was unable to present proof of education for Staff #4. -They normally used E-Verify to prove education, but somehow, they did not run the education search of the Staff #4. -Human Resources Manager would ask Staff #4 to bring in a copy of her high school credentials. -She acknowledged that the personnel record for Staff #4 was missing her education credentials. 	V 107	<p>V 107 Responses:</p> <p>The HR Manager will arrange for an education verification to be completed for Staff #4's personnel record.</p>		3/29/25