

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-075	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/28/2025
NAME OF PROVIDER OR SUPPLIER HARMONY HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 808 NORTH MCKAY AVENUE DUNN, NC 28334		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on January 28, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility and its grounds were not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 1/28/25 from 2:27pm -3:50pm revealed: - The kitchen cabinet under the sink was missing the door; there was greasy residue on the wall under the stove hood. - There were several holes in the wall behind the couch that were between 1 inch and 3 inch in size. - There were several dead bugs behind the tv in the living room. - The love seat had bottom cushions had dark stained and the right side arm was stained. - Client #1's bedroom had a white powdered	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1 substance at the top of the left corner of the 6 drawer dresser; dead bugs on the floor behind the nightstand; the nightstands top drawer had a handle that was missing a screw; white powdered substance on the floor by 5 drawer dresser and on the right side of the bed and on the closet floor. - The hall bath had rust colored stains on the lower bar inside the tub/shower; dark stains in the bottom of the tub under the tub mat; a 4 bulb light fixture had 1 bulb not working; the floor mats by the tub, sink and toilet all covered in debris, dirt; there was dark residue in between the tile of the lower shower wall and the shower head had rust colored stains behind it. - The family room had dead bugs in the window sills; The sofa had dark stains on the right side arm and bottom cushion; the back of the back of the sofa had 2 areas that had a white powdered substance on it. - The hall bath on the male side of facility had a crack at the bottom of the door frame; the shoe molding behind the toilet had dark stains; the tile inside the walk-in shower had dark stains in the corner of the shower. - Client #4's bedroom had dead flies in the window sill and heavy dust on the floor behind the headboard with dead bugs. - Client #3's bedroom had dead flies in the window sill. - The floor at the rear door on the male hall had dead bugs, leaves and dust. - The kitchen cabinet at the top beside the stove had a white powdered substance on the shelf; there was a white powdered substance on the left side counter beside the stove and on the floor beside the refrigerator. - There was a cardboard tv box, a washing machine and another cardboard box was in the backyard.	V 736		

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V 736	<p>Continued From page 2</p> <p>Interview on 1/28/25 staff #1 stated: - She had worked since September 2024. - She was unsure of what the white substance that was observed was but felt another staff may have used salt to deter bugs.</p> <p>Interview on 1/28/25 the Qualified Professional stated: - She was unsure what the whit substance was but she would follow up with staff.</p> <p>Interview on 1/28/25 the Director of Quality Management stated: - He was unsure of what the white powdered substance was but thought it was for bugs. - Staff likely placed the white substance in the areas observed and he would follow up with staff about it. - He was unsure how the holes got in the wall behind the couch but the facility would get it repaired. - He understood the facility was required to be maintained in a safe, clean, attractive and orderly manner.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		