

PRINTED: 12/09/2024
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-781	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/05/2024
NAME OF PROVIDER OR SUPPLIER OUR HOME-AUNT ZOLA'S		STREET ADDRESS, CITY, STATE, ZIP CODE 408 ANDREW STREET GREENSBORO, NC 27406	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
V 000	INITIAL COMMENTS An annual survey was completed on 12/5/24. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents. The facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000	V114 .0207 (A-D) Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES Effective December 07, 2024, and ongoing,
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114	on a quarterly basis, the Manager of Our Home-Aunt Zola's is responsible for ensuring that Disaster Drills and Tornado Drills are completed on each shift and documented on a quarterly basis. Staff has been re-oriented on this issue and will comply with the regulations stated above. The manager D [REDACTED] will review each emergency log every quarter to verify compliance.

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X5) DATE

STATE FORM

6899

M2L511

If continuation sheet 1 of 3

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V 114	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure disaster drills were held at least quarterly and repeated for each shift. The findings are: Review on 12/3/24 of the facility's disaster drill log from 1/28/24 to 12/3/24 revealed: - A disaster drill was held on 1/28/24 at 9 pm - No additional disaster drills were held during the first quarter of 2024 (January - March) - A disaster drill was held on 4/20/24; however, the time the drill was held was not listed - No additional disaster drills were held during the second quarter of 2024 (April - June) - A disaster drill was held on 7/6/24; however, the time the drill was held was not listed - No additional disaster drills were held during the third quarter of 2024 (July - October) Interviews on 12/2/24 with clients (#1, #2 and #3) revealed: - They had not participated in a disaster drill Interview on 12/4/24 with the Administrator revealed: - The Associate Professional was responsible for ensuring fire and disaster drills were held as required - Could provide no additional evidence drills were held at least quarterly and repeated for each shift	V 114			
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed,	V 752			

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V 752	<p>Continued From page 2</p> <p>constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure that in the areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees. The findings are:</p> <p>Observation on 12/4/24 at 11:45 am revealed: - The temperature of the hot water at the kitchen sink was 122 degrees</p> <p>Observation on 12/4/24 at 11:50 am revealed: - The temperature of the hot water at the bathroom sink was 122 degrees</p> <p>Interviews on 12/2/24 with clients (#1, #2 and #3) revealed: - No concerns reported about the temperature of the hot water</p> <p>Interview on 12/4/24 with the Administrator revealed: - She was unaware of the temperature of the hot water was above 116 degrees - Would assure the temperature of the hot water was adjusted to meet the required temperature range</p>	V 752	<p>V 752 27G .0304(b)(4) Hot Water Temperature</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>Temperature of the hot water in the kitchen sink was 122 degrees.</p> <p>The temperature in the hot water at the bathroom sink was 122 degrees.</p> <p>Effectively immediately as of December 7, 2024, and ongoing, management has adjusted the water temperature in the kitchen sink and the bathroom sink to 110 degrees respectively</p> <p>The group home manager [REDACTED] is responsible for ensuring that the hot water temperature does not exceed 116 degrees.</p>		