STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL088-021	A. BUILDING: _____ B. WING _____	12/31/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FISHER ROAD GROUP HOME	120 FISHER ROAD BREVARD, NC 28712

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on December 31, 2024. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.	V 108		

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V 108	Continued From page 1 (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure 1 of 3 audited staff (Residential Manager) had current first aid/cardiopulmonary resuscitation (CPR) training. The findings are: Review on 12/31/24 of the Residential Manager's employee record revealed: -date of hire 9/26/18. -First aid/CPR training expired 12/8/24. Interview on 12/30/24 with the Residential Manager revealed: -worked as the only staff member Monday - Friday, 3:00 p.m. to 10:00 p.m. -was sleep staff until 6:00 a.m. when she got the clients up to get ready to attend the day program. Interview on 12/31/24 with the Program Director revealed: -there was an "electronic system that was supposed to pick up" when a staff member was due for trainings. -they had a class on 12/5/24 and the Residential Manager was not on the list to attend. -the electronic system "missed her (Residential Manager)."	V 108		

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V 290	Continued From page 2	V 290		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on	V 290		

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V 290	Continued From page 3 duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to update 1 of 3 clients (Client #2) treatment plan to include the capability of remaining in the facility without supervision for specified periods of time. The findings are: Review on 12/30/24 of Client #2's record revealed: -date of admission 3/12/09. -diagnoses of Moderate Intellectual Developmental Disability, Unspecified Schizoaffective Disorder, Unspecified Anxiety Disorder, Unspecified Bipolar Disorder, Hypertension and Hyperlipidemia. -3/11/24 - form entitled"Stay Alone Plan for [Client #2] Unsupervised Time...[Client #2] has demonstrated that she may stay alone at Fisher Road Group Home without staff supervision for up to two hours per occasion..." -2/8/24 - most recent treatment plan did not address Client #2's ability to stay at the facility unsupervised. Interview on 12/30/24 with Client #2 revealed: -she was able to stay at the facility by herself 2 hours per day and that she got to do this "every day."	V 290		

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V 290	Continued From page 4 Interview on 12/30/24 with the Residential Manager revealed: -Client #2 was able to stay at the facility alone for up to 2 hours. -if she did not want to participate during outings she could stay home unsupervised. -this did not occur every day, she "chooses not to participate about 50% of the days." -she attended the day program every week day. Interview on 12/31/24 with the Residential Coordinator/Qualified Professional revealed: -Client #2 was approved to stay at the facility unsupervised up to 2 hours a day. -parameters were set, for example, she was not to take a shower while staff were gone, and was to only use the microwave, not the stove/oven. -did not know if Client #2's treatment plan included her unsupervised time and the parameters in place; they "can certainly incorporate this into her plan."	V 290		