

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL075-005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 01/14/2025
NAME OF PROVIDER OR SUPPLIER PAVILLON INTERNATIONAL			STREET ADDRESS, CITY, STATE, ZIP CODE 241 PAVILLON PLACE MILL SPRING, NC 28756		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on January 14, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A 27G .3100 Nonhospital Medical Detoxification for Individuals Who are Substance Abusers, 10A 27G .3400 Residential Treatment/Rehabilitation for Individuals with Substance Abuse Disorders, 10A 27G .3700 Day Treatment Facilities for Individuals with Substance Abuse Disorders and 10A 27G .5000 Facility Based Crisis Service for Individuals of All Disability Groups.</p> <p>This facility is licensed for 55 and has a current census of 19. The 10A 27G .3100 Nonhospital Medical Detoxification for Individuals Who are Substance Abusers has a current census of 3, the 10A 27G .3400 Residential Treatment/Rehabilitation for Individuals with Substance Abuse Disorders has a current census of 16, the 10A 27G .3700 Day Treatment Facilities for Individuals with Substance Abuse Disorders has a current census of 9 and the 10A 27G .5000 Facility Based Crisis Service for Individuals of All Disability Groups has a current census of 0. The survey sample consisted of audits of 1 current client in the 10A 27G .3100 Nonhospital Medical Detoxification for Individuals Who are Substance Abusers and 2 current clients in the 10A 27G .3400 Residential Treatment/Rehabilitation for Individuals with Substance Abuse Disorders.</p>	V 000			
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan</p>	V 114			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	<p>Continued From page 1</p> <p>and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were conducted on each shift at least quarterly. The findings are:</p> <p>Review on 1/14/25 of the facility's fire and disaster drill logs for 1/1/24-12/31/24 revealed: -No documentation of fire drills during the following shifts and quarters: -January - March 2024: 1st, 2nd & 3rd shift. -April - June 2024: 1st, 2nd & 3rd shift. -July - September 2024: 1st, 2nd & 3rd shift. -October - December 2024: 1st & 3rd shift. -No documentation of disaster drills during the following shifts and quarters: -January - March 2024: 1st, 2nd & 3rd shift.</p>	V 114			

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V 114	<p>Continued From page 2</p> <p>-April - June 2024: 1st, 2nd & 3rd shift. -October - December 2024: 2nd & 3rd shift.</p> <p>Interview on 1/13/25 with Client #1 revealed: -He had not participated in a fire or disaster drill since being admitted to the facility. -What to do in the event of a fire at the facility was discussed with him during admission. -He would evacuate the facility to the staff parking lot in the event of a fire.</p> <p>Interview on 1/13/25 with Client #2 revealed: -She had not participated in a fire or disaster drill since being admitted to the facility. -"Went over it (what to do in the event of a fire at the facility) during orientation. -She would evacuate the facility to the front of the building in the event of a fire.</p> <p>Interview on 1/13/25 with the Director of Treatment Services revealed: -The Director of Non-Clinical Services was responsible for completing the fire and disaster drills at the facility. -He participated in a fire drill December 2024 and a disaster drill November 2024. -"We (facility staff) go over what to do (with the clients) for a fire or emergency at orientation."</p> <p>Interview on 1/14/25 with the Director of Non-Clinical Services revealed: -1st shift was 8am-4pm. -2nd shift was 4pm-12am. -3rd shift was 12am-8am. -She was previously responsible for scheduling the fire and disaster drills for the facility. -The missed fire and disaster drills were her responsibility, "ultimately on my head." -The facility had a fire drill scheduled for 1/25/25 and a bomb threat drill scheduled 1/24/25.</p>	V 114		

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V 114	<p>Continued From page 3</p> <p>-The Facilities Manager would schedule fire and disaster drills moving forward and the completed drills will be reviewed monthly by the Continuous Improvement Quality Committee.</p> <p>This deficiency has been cited 3 times since the original cite on September 20, 2018 and must be corrected within 30 days.</p>	V 114		