PRINTED: 12/23/2024 FORM APPROVED

Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: C B. WING MHL079-001 12/19/2024 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 108 NORTH MAIN STREET REMMSCO MEN'S HALFWAY HOUSE REIDSVILLE, NC 27320 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 000 V 000 INITIAL COMMENTS An annual and complaint survey was completed on December 19, 2024. The complaint was substantiated (intake #NC00224319). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency. This facility is licensed for 9 and has a current census of 7. The survey sample consisted of audits of 3 current clients and 1 former client. V 742 V 742 27G .0304(a) Privacy 10A NCAC 27G .0304 FACILITY DESIGN AND **EQUIPMENT** (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities. This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to be maintained in a manner that allowed for client privacy while in their bedrooms. The findings are: RECEIVED Review on 12/19/24 of multiple work invoices DEC 3 0 2024 from 9/18/24 to 10/31/24 of repair work to the facility's HVAC (heating, ventilation and air conditioning) unit revealed: DHSR-MH Licensure Sect -Completed repair of the HVAC unit on 10/31/24. -No documentation which referenced client bedroom doors. Observations on 12/18/24 at 2:52 pm and

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Director

(X6) DATE

STATE FORM

Division of Health Service Regulation

If continuation shoot 1 of



108 N. Main St. / P.O. Box 1121, Reidsville, North Carolina 27320 Phone: (336) 342-9504, menu option 4 Fax: (336) 342-9506 Web: www.remmsco.org

Plan of Correction, from DHHS audit 12/19/2024:

Date: 12/27/2024

and ut the doors back up 12/20. They repaired one, the other we are sum waiting on a mortise knob, wood glue, and clamps to be delivered to finish the repairs on, but it is up.

The HVAC problems seem to only be with cooling, not heating, so we will monitor the AC's effectiveness in the spring to see if the multiple August to October repairs fixed the issue permanently.

hecks the HVAC unit and changes its filters monthly, but the other staff notify me asneeded if there are HVAC issues.

If there are issues again, we will ask one of the 4 HVAC repair companies we had come for those repairs what options we have other than keeping doors open/off.

We are currently arranging for a building inspection for January or February, so I will mention this to the inspectors and get their advice as well.

athleen Simpson, MA, LCAS, CCS 12/27/24

Kathleen Simpson, MA, LCAS, CCS

Clinical Director, REMMSCO Inc.