

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 12/19/2024
NAME OF PROVIDER OR SUPPLIER REMMSCO MEN'S HALFWAY HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 108 NORTH MAIN STREET REIDSVILLE, NC 27320		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on December 19, 2024. The complaint was substantiated (intake #NC00224319). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.</p> <p>This facility is licensed for 9 and has a current census of 7. The survey sample consisted of audits of 3 current clients and 1 former client.</p>	V 000		
V 742	<p>27G .0304(a) Privacy</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to be maintained in a manner that allowed for client privacy while in their bedrooms. The findings are:</p> <p>Review on 12/19/24 of multiple work invoices from 9/18/24 to 10/31/24 of repair work to the facility's HVAC (heating, ventilation and air conditioning) unit revealed: -Completed repair of the HVAC unit on 10/31/24. -No documentation which referenced client bedroom doors.</p> <p>Observations on 12/18/24 at 2:52 pm and</p>	V 742		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 742	<p>Continued From page 1</p> <p>12/19/24 at 3:55 pm of the facility revealed:</p> <ul style="list-style-type: none"> -No door to Client #2's bedroom which was located upstairs and joined a common room with no door on either side and led to Client #3's bedroom. -There were no doors to Client #3's bedroom which joined the common room on one side and the upstairs hallway on the other side of his room. <p>Interview on 12/18/24 with Client #2 revealed:</p> <ul style="list-style-type: none"> -Was admitted about 5½ months ago. -Had a bedroom with no roommate. -A common room with no clients was located between his and Client #3's bedroom. -"Everyone (clients) has complained to everyone about the doors being off (client bedrooms). They (clients) have said there is no privacy with the doors off." -He had been threatened to have his throat cut while sleeping by a former client (FC#5). -The doors to all the clients' bedrooms upstairs were removed about 2 weeks after his admission on 7/8/24. -2 upstairs bedroom doors were reinstalled last week (week of 12/11/24) after a local inspector told the Director and Administrator to "put the doors back on." -Different explanations from different staff were given about the doors having been removed which included, " ...the doors were taken down so she (Director) could walk in on us unexpectedly. She thinks we're always up to something," to "something was wrong with the HVAC unit where the unit was blowing hot air ... but we kept our doors open." <p>Interview on 12/18/24 with Client #3 revealed:</p> <ul style="list-style-type: none"> -Had a bedroom with no roommate. -He had no doors on his bedroom. -"Someone came last week and got staff to put 	V 742		

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V 742	<p>Continued From page 2</p> <p>some doors back up but not on mine (bedroom)." -" ...I don't care for guys (clients) to see me."</p> <p>Interview on 12/19/24 with Staff #1 revealed: -The client bedroom doors were "taken down" because of "poor air circulation" during the warm weather. -"Residents (clients) were complaining because the house (facility) was so hot." -"The doors were taking off because of air circulation reasons and we were finding doors closed."</p> <p>Interviews on 12/18/24 and 12/19/24 with Staff #3 revealed: -The client bedroom doors were removed "to have them replaced or fixed. One (door) doesn't fit right and one (door) has a piece of wood jutting out." -The bedroom doors upstairs were "taken down" around mid-September (2024). -He received no client concerns about the doors having been removed.</p> <p>Interviews on 12/18/24 and 12/19/24 with the Director revealed: -The client bedroom doors upstairs were removed during September (2024) because the air conditioning unit was not working properly and the "HVAC professional suggested we take the doors off to help air circulation and 2 or 3 doors needed to be replaced." -"Clients were not happy because it was too hot up here (upstairs)." -"It was a fire hazard when they locked their rooms. We didn't want them locking the doors." -Door stops were used to try and keep the bedroom doors opened but "they (door stops) kept getting gone." -"At least 2 doors were put back up last week."</p>	V 742		

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V 742	<p>Continued From page 3</p> <p>-The clients upstairs without bedroom doors had bathrooms with doors where they (clients) could dress and undress in private.</p> <p>Interview on 12/19/24 with the Administrator revealed:</p> <p>-He was aware the bedroom doors were off Client #2's and Client #3's rooms.</p> <p>-The doors had been off Client #2's and Client #3's rooms since mid-September (2024) because the HVAC system was not cooling the upstairs rooms.</p> <p>-The HVAC system was repaired the end of October (2024).</p> <p>-2 of the upstairs bedroom doors needed to be repaired or replaced.</p> <p>-He had not ordered the door repairs or replacements in the "last 2 weeks."</p> <p>-He was not aware of client concerns about a lack of privacy without the doors.</p>	V 742		