

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-357	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/13/2024
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NAME OF PROVIDER OR SUPPLIER COSBY COUNSELING & CONSULTING, PLLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1351 HARGROVE AVENUE GASTONIA, NC 28052
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 12-13-24. The complaint was unsubstantiated (intake #NC00223449). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, attractive, and orderly manner. The findings are:</p> <p>Observation of the facility on 12-3-24 from approximately 3:30pm to 4pm revealed: -Four black vinyl chairs in the kitchen/dining room area. Each chair had split upholstery that ran the length of the seat which caused an approximate 2 inch gap that exposed the foam, white batting and the wood in the chair.</p> <p>Client #1's bedroom: -The covering on the electrical outlet just inside the entrance to the bedroom was loose.</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -The covering on the electrical outlet behind the plastic storage bin was loose. -The bottom of the bedroom door had a circular crack that was approximately 12 to 14 inches wide. -The second drawer on a three drawer plastic storage bin was broken. -The floor vent was rusted and bent. -There was dust and debris on the floor. <p>Client #2's bedroom:</p> <ul style="list-style-type: none"> -A large pile of clothes (jeans, shirts, shoes) were on the floor by the night stand. -A white plastic laundry basket with two torn handles on two sides of the basket, and a split from the top to approximately half way down the length of the basket was placed on the floor by the night stand. -There was dirt and debris on the floor. -Client #2's bed consisted of a queen size futon mattress on top of a twin size metal bed frame which caused the mattress to overlap the frame and lay partially on the floor. When the mattress was lifted there were socks, clothing, dirt and debris under the bed. <p>Client #3's bedroom:-</p> <ul style="list-style-type: none"> -Window sill was dirty and contained a large black spot approximately 5 to 6 inches wide and seven smaller black smudges of various sizes. -The right closet door was missing. -The covering on the electrical outlet on the wall just inside the bedroom was loose, as well as the covering on the electrical outlet on the wall to the right of the entrance. <p>Interview on 12-3-24 with client #1 revealed:</p> <ul style="list-style-type: none"> -"I clean my own room. Staff help sometimes." -He did not know how the crack got in the door. -"I don't know, I didn't do it (cause the crack in the 	V 736		

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V 736	<p>Continued From page 2</p> <p>door)."</p> <p>-"I don't know, a long time (how long the crack has been in the door)."</p> <p>Interview on 12-3-24 with client #2 revealed:</p> <p>-"Staff clean my room, every Saturday. I clean it sometimes."</p> <p>-He has had the same bed since he was admitted into the facility on 10-17-24.</p> <p>-"No, I've never fell off the bed. I like my bed. It's (the bed) ok."</p> <p>Interview on 12-3-24 with client #3 revealed:</p> <p>-Admission date of 12-3-24.</p> <p>-"I don't know. They (staff) didn't tell me what happened (dirty window sill and closet door missing), it was like that when I got here."</p> <p>Interview on 12-3-24 with the Qualified Professional revealed:</p> <p>-He was not aware of any repairs that needed to be completed.</p> <p>-"That must have just happened (crack in client #1's door. I didn't know it was cracked. I'll let her know (Executive Director/ED) so we can get it repaired."</p> <p>Interview on 12-10-24 with the ED revealed:</p> <p>-"I was not aware of the crack in [client #1's] door. Staff may not have seen it."</p> <p>-"When [client #2] came I had to get him a bed in that room and the easiest thing to put in there at the time was a futon mattress. I was not aware that it was on a twin bed frame. I will get that corrected."</p>	V 736		