

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL076-063	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 12/04/2024
NAME OF PROVIDER OR SUPPLIER YOUTH UNLIMITED-SLANE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 2872 YOUTH UNLIMITED DRIVE SOPHIA, NC 27350		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on December 4, 2024. The complaint was substantiated (intake #NC00224398). No deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 3 current clients,</p>	V 000	<p>RECEIVED</p> <p>DEC 23 2024</p> <p>DHSR-MH Licensure Sect</p>	
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p>	V 296		<p>With regards to the violation 10A NCAC 27G.1704 Residential Treatment-Minimum Staffing Requirements (V296), Youth Unlimited continues to work to maintain the correct number of trained staff at our Level 3 group home. As stated in the corrective action plan written during the interview process, we have filled the vacated Slane House Director position. We continue to recruit and train the correct staff needed to operate the group home per the regulations. We are reviewing our policy with regards to employee no call/no show so there is clearer communication between evening and overnight shift and the House Director and Clinical Director.</p>

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 296	<p>Continued From page 1</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure minimum number of direct care staff was present and awake affecting two of three clients (client #1 and client #2). The findings are:</p> <p>Review on 11/21/24 of Client #1's record revealed: -Admission date of 9/10/24. -Diagnoses of Disruptive Mood Dysregulation Disorder and Attention Deficit/Hyperactivity Disorder (ADHD)-Combined Type.</p>	V 296		

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V 296	<p>Continued From page 2</p> <p>-He was 17 years old.</p> <p>Review on 11/21/24 of Client #2's record revealed:</p> <p>-Admission date of 10/31/24.</p> <p>-Diagnoses of Unspecified ADHD, Unspecified Cannabis Use Disorder, Unspecified Tobacco Use Disorder, Unspecified Disruptive, Impulse-Control, and Conduct Disorder.</p> <p>-He was 16 years old.</p> <p>Review on 11/22/24 of Incident Response Improvement System (IRIS) dated 11/22/24 revealed:</p> <p>-"[Client #1] went out his window around 2:00am in the morning with another client, [client #2] on 11/20/24. Both clients stole a truck and was found in [City 1 1/2 hours away and 76.8 miles away] the next day. Clients returned safely. Clients went to doctor to get checked out after returning. Was fine." (client #1 and client #2)</p> <p>Interview on 11/21/24 with Client #1 revealed:</p> <p>-"I ran away from the facility at 10:30pm." (11/19/24)</p> <p>-"The reason I ran because I thought Child Protective Services (CPS) was shutting them down."</p> <p>-"I ran away from the facility with [client #2]."</p> <p>-"We found a truck on the side of the road about twenty minutes from the facility."</p> <p>-"The truck was unlocked with the keys inside."</p> <p>-"[Client #2] drove most of the time, and I only drove for five minutes."</p> <p>-"[Client #2] was driving the truck when we crashed."</p> <p>-"It was raining and the truck went into a ditch."</p> <p>-"The ditch was in front of a fire station in a [local town]."</p> <p>-"After we got out of the car, we ran and was</p>	V 296		

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V 296	<p>Continued From page 3</p> <p>caught by the police."</p> <p>-"[Staff #1] was the only staff working that night when we ran away."</p> <p>-"The police told me that they were going to press charges on me for stealing and wrecking the car."</p> <p>-"My sister picked me up from the local town and brought me back to the group home the next day (11/20/24)."</p> <p>Interview on 11/1/24 with Client #2 revealed:</p> <p>-"I ran away because I heard that CPS was shutting the home down."</p> <p>-"If I leave the group home for any reason I will go back to the juvenile detention center."</p> <p>-"We left the group home at 10:30pm." (11/19/24)</p> <p>-"[Staff #1] said that we left at 2:40am but we were in [City 1 1/2 hours away] around 1:12am smoking a black." (Cigar)</p> <p>-"We left after the first check."</p> <p>-"I made the bed up like I was sleeping in it."</p> <p>-"I had clothes laying in the bed, in a straight line, with covers on top of them."</p> <p>-"The room was completely dark."</p> <p>-"We took an F-350 truck that was parked down the road."</p> <p>-"We went to different cities and ended up in a town where we crashed."</p> <p>-"We were hydroplaning on the road because it was raining."</p> <p>-"The truck started sliding, I lost control of the truck and hit the ditch."</p> <p>-"Once we got out of the ditch, we ran and got caught by the police."</p> <p>-"[Staff #1] was the only staff working that night we ran away."</p> <p>-"[Staff #3] had left, and [staff #1] was the only staff there."</p> <p>-"The police told me that they were going to press charges on me for stealing and wrecking the car."</p> <p>-"My grandfather picked me up from the local</p>	V 296			

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V 296	<p>Continued From page 4</p> <p>town and brought me back to the group home the next day (11/20/24)."</p> <p>Interview on 12/2/24 with Client #2's guardian revealed:</p> <p>-"[Client #2] told me that they had seen an old farm truck parked on the side of the road by the facility."</p> <p>-"[Client #2] said that if the truck is still there in three days we are going to steal it."</p> <p>-"I was called that morning around 2:30am or 3:00am saying that [client #2] had ran away."</p> <p>-"I sent a picture of [client #2] to the police officer."</p> <p>-"[Client #2's] [probation officer] told me that he will be charged for stealing and totaling the truck."</p> <p>-"[Staff #3] told me that [client #2] was talking about running away a week before he ran."</p> <p>-"[Client #2] started running away about a year ago."</p> <p>-"[Client #2] ran away from his grandparents' house and ran away from the previous group home placement several times."</p> <p>-"[Client #2] was in the Detention Center for twenty one days before going to the facility."</p> <p>Interview on 11/22/24 with Staff #1 revealed:</p> <p>-"I had gotten to work about eight to ten minutes late on November nineteen (24)."</p> <p>-"I completed my first check at 10:20pm."</p> <p>-"[Client #2] was in his room writing in his notebook with the lamp on, while [Client #1] and [Client #3] were sleeping."</p> <p>-"I did my normal thirty minute checks throughout the night."</p> <p>-"Around 2:00am [client #2] was covering his head with a blanket." All the other clients were in their room asleep"</p> <p>-"I didn't see any clothes in [client #2's] basket because the clothes were on the bed."</p>	V 296			

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STREET ADDRESS, CITY, STATE, ZIP CODE

YOUTH UNLIMITED-SLANE HOME

2872 YOUTH UNLIMITED DRIVE

SOPHIA, NC 27350

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V 296	<p>Continued From page 5</p> <p>- "When I pulled the blanket back, [client #2] had stuffed his clothes under the blanket."</p> <p>- "At 2:30am, I called the police, and they came about five minutes later."</p> <p>- "After calling the police, I called the [Executive Director] and [Residential Director]."</p> <p>- "I notified the police that there were two other clients in the facility."</p> <p>- "I was outside talking to the police, getting him information needed to help locate [client #2]."</p> <p>- "I was on the phone with [client #2's] mother to get a recent picture of him."</p> <p>- "I went back inside to check on the other two clients and found that [client #1] had gone out the window."</p> <p>- "The police had to come back after I called telling them [client #1] had run away too."</p> <p>- "The police went into both clients' bedrooms trying to find clues to where they could have gone."</p> <p>- "The police couldn't bring out the dog unit because of the rain."</p> <p>- "[Client #1] and [client #2] stole a truck and five hundred dollars."</p> <p>- "I told the [Former Residential Director] and second shift staff that [client #2] was going to run."</p> <p>- "I also told the [Residential Director] and [Clinical Director] in a group chat."</p> <p>- "I told the [Residential Director] that I needed a sleep staff on third shift because I was alone."</p> <p>- "The sleep staff quit about a month ago and I have been working by myself since then."</p> <p>- "When the staff calls out for the shift, management would not send staff over to cover the shift."</p> <p>- "The staff that has been here for the longest would call out by calling the facility instead of calling management."</p> <p>- "When the new staff call out, they call the</p>	V 296		

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V 296	<p>Continued From page 6</p> <p>[Residential Director]."</p> <p>- "All management knew that there wasn't a sleep staff on third shift since the staff quit about a month ago."</p> <p>- "The [Executive Director] knew that the position wasn't filled but didn't know that the [Clinical Director] nor [Residential Director] didn't have staff in place."</p> <p>- "The [Residential Director] told me the next day November twenty one (24) that it was on us that you didn't have a sleep staff."</p> <p>Interview on 11/25/24 with Staff #2 revealed:</p> <p>- "[Staff #1] hasn't had a sleep staff since the third shift staff left. The third shift sleep staff has been gone since about the third week after the facility had reopened (9/10/24)."</p> <p>- "I worked third shift one time about three weeks ago and did not have a sleep staff working."</p> <p>- "When [client #1] and [client #2] left that night on November twenty (24) [staff #1] was the only one working."</p> <p>Interview on 12/3/24 with Staff #3 revealed:</p> <p>- "[Client #2] got dropped off by his grandfather about 5:30-6:00pm and [client #1] was dropped off by this sister around 7:00pm on (11/20/24)."</p> <p>- "[Staff #1] said that she last saw [client #1] and [client #2] at 2:30am and the clients saying 10:00pm (11/20/24)."</p> <p>- "[Staff #1] is always spending the night by herself since [former staff #5] had left."</p> <p>- "[Former staff #5] had left at the beginning of October 2024."</p> <p>- "I spent two weekends this month where I worked by myself but I can't remember the dates."</p> <p>Interview on 12/2/24 with Staff #4 revealed:</p> <p>- "I started working about a month ago and only</p>	V 296		

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V 296	<p>Continued From page 7</p> <p>seen [staff #1] come in at 10:00pm." -"Usually it was only one staff working on third shift until two weeks ago."</p> <p>Interview on 11/21/24 with the Residential Director revealed: -"[Client #1] and [Client #2] left the facility on Tuesday night or Wednesday morning." -"[Staff #1] was the only staff working that night when [Client #1] and [Client #2] ran away." -"There were no sleep staff working in the facility, it was just [staff #1]." -"The [Former Residential Director] did the schedule and left the other staff off." -"When I came back from vacation on November nineteen (24) I did not know which staff were working." -"The [Former Residential Director] had made the schedule before resigning on November fifteen (24)."</p> <p>Interview on 11/21/24 and with the Clinical Director revealed: -"On 11/19/24, [staff #1] was working the third shift as the awake staff, and I don't know if there was a sleep staff working." -"The [Residential Director] is responsible for making the staff schedule." -"I don't know what staff are working and what shift they are working."</p> <p>Attempted call to client #1's gaurdian but no response before the investigation was completed.</p> <p>Attempted call to the Executive Director but no response before the investigation was completed.</p> <p>Review on 11/27/24 of a Plan of Protection written by the Clinical Director dated 11/27/24 revealed:</p>	V 296			

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V 296	<p>Continued From page 8</p> <p>"What immediate action will the facility take to ensure the safety of the consumers in your care? We have hired a new house director. She should start within the next couple of weeks. She is working on background check etc. We should have 3 more people hired in the next month. Two full time wake staff and at least 1 prn person. We are doing 15 minute room checks at night. Describe your plans to make sure the above happens. We have been interviewing candidates. There are going to come in next week. We will continue to recruit, train and hire until we are fully staffed. House Director is creating a document that wake staff can check off on their 15 minute room checks.</p> <p>Client #1 was 17 years old diagnosed with Disruptive Mood Dysregulation Disorder and ADHD-Combined Type. Client #2 was 16 years old diagnosed with Unspecified Attention-Deficit/Hyperactivity Disorder, Unspecified Cannabis Use Disorder, Unspecified Tobacco Use Disorder, Unspecified Disruptive, Impulse-Control, and Conduct Disorder. Client #1 and client #2 eloped from the facility either 11/19/24 or 11/20/24. There was only one staff working and the facility did not have the required minimum two staff on duty. During the elopement the clients stole and crashed a truck. They traveled to another county in the stolen truck in the rain that was 76.8 miles away from the facility and were found by the police.</p> <p>This deficiency constitutes a Type A1 rule violation for serious abuse and must be corrected within 23 days.</p>	V 296		