

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL081-138 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 12/13/2024 |
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| NAME OF PROVIDER OR SUPPLIER HEAVEN'S ANGEL HOME | STREET ADDRESS, CITY, STATE, ZIP CODE 131 BENTON LANE RUTHERFORDTON, NC 28139 |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual survey was completed on December 13, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 2 and has a current census of 1. The survey sample consisted of audits of 1 current client.</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> | V 118 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 118 | <p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure medications were administered on the written order of a physician and failed to ensure that MARs were kept current affecting 1 of 1 current client (Client #1). The findings are:</p> <p>Review on 12/13/24 of Client #1's record revealed: -date of admission 2/16/20. -diagnoses of Moderate Intellectual Developmental Disability, Paranoid Schizophrenia, Hypertension, Sinusitis, Constipation, Gastroesophageal Reflux Disease, Enuresis/Encopresis, and Anxiety Disorder.</p> <p>Observation on 12/12/24 at 2:09 p.m. of Client #1's medications included: -Desmopressin Acetate (Enuresis) 0.2 milligrams (mg) - 2 tablets at bedtime (HS). -Buspirone HCL (Hydrochloric Acid) (Anxiety Disorder) 7.5 mg - 1 tablet 2 times a day. -Diazepam (Anxiety Disorder) 5 mg - 1 tablet at 8:00 a.m.; 2 tablets at 8:00 p.m. -Paliperidone ER (Extended Release) (Paranoid Schizophrenia) 6 mg - 1 tablet at HS. -Trazodone HCL (Anxiety Disorder) 100 mg - 2 tablets at HS.</p> | V 118 | | |

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| V 118 | <p>Continued From page 2</p> <p>Review on 12/13/24 of Client #1's MARs from 10/1/24 through 12/12/24 revealed:</p> <ul style="list-style-type: none"> -Desmopressin Acetate 0.2 mg - listed 3 tablets at HS, instead of 2 on all medication records reviewed. -Buspirone HCL 7.5 mg - 1 tablet 2 times a day. -Diazepam 5 mg - 1 tablet at 8:00 a.m.; 2 tablets at 8:00 p.m. -Paliperidone ER 6 mg - 1 tablet at HS was not listed for months of 10/2024 and 11/2024. -Trazodone HCL 100 mg - 2 tablets at HS. <p>Review on 12/13/24 of Client #1's "Physician's Visit Information Sheet" signed by the Nurse Practioner 7/11/24 revealed:</p> <ul style="list-style-type: none"> -"No changes in medications." -the attached list of medications included: -Desmopressin Acetate 0.2 mg - 3 tablets at HS. -Buspirone HCL 7.5 mg - no instructions for use. -Diazepam 5 mg - no instructions for use. -Paliperidone ER 6 mg - 1 tablet at HS. -Trazodone HCL 100 mg - no instructions for use. <p>Review on 12/13/24 of Client #1's list of medications provided by the Qualified Professional (QP)/Director of Operations revealed:</p> <ul style="list-style-type: none"> -the list was provided by the local pharmacy today (12/13/24). -the pharmacy list included the following medications: -Desmopressin Acetate 0.2 mg - 2 tablets at HS - as of 12/4/24. -Buspirone HCL 7.5 mg - 1 tablet 2 times a day. -Diazepam 5 mg - 1 tablet at 8:00 a.m.; 1 tablet at 8:00 p.m. -Paliperidone ER 6 mg - 1 tablet at HS. -Trazodone HCL 100 mg - 2 tablets at bedtime. -the list of medications was not signed by Client | V 118 | | |

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| V 118 | <p>Continued From page 3</p> <p>#1's physician or nurse practioner.</p> <p>Interview on 12/12/24 with the Alternative Family Living (AFL) Provider revealed: -Desmopressin Acetate 0.2 mg "just changed to 2 (tablets)" and was for swelling in Client #1's legs. -she administered 2 tablets when this changed, exact date unknown, but forgot to change this on the MAR. -Paliperidone ER 6 mg was not listed on October and November 2024, she had the medication on hand, forgot to transcribe this on the MARs, but had been administering this to the client.</p> <p>Interview on 12/13/24 with the QP/Director of Operations revealed: -expectation was for the AFL Provider to write out the medications on the "Physician's Visit Information Sheet" before she took Client #1 to the appointment. -once at the appointment, the physician could review the medications and sign the sheet, this was how it was "supposed to be." -would discuss this with the AFL Provider and review Client #1's medications, MARs and physician orders more closely when she visited the facility monthly.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if the client received her medications as ordered by the physician.</p> | V 118 | | |