

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL011-401</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>12/12/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>NEW YORK HOMES 1</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>11 WAPITI COURT CANDLER, NC 28715</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on December 12, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility's water temperatures were not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water affecting 2 of 2 audited clients (#1 and #2). The findings are:</p> <p>Observation on 12/10/24 at 9:15am of the facility revealed: -The hot water temperature at the kitchen sink was 128 degrees Fahrenheit (F).</p> <p>Observation on 12/10/24 at 9:22am of the client's shared bathroom revealed:</p>	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 752	<p>Continued From page 1</p> <p>-The hot water temperature was 128 degrees F at the sink and 128 degrees F at the tub.</p> <p>Attempted interviews with Client #1 and Client #2 on 12/11/24 revealed:</p> <p>-Clients did not respond to the questions asked of them.</p> <p>Interview on 12/10/24 with Alternative Family Living (AFL) Provider revealed:</p> <p>-Staff observed and assisted the clients wash their hands and while they bathed to make sure they were "washing properly" and that they "did not have red skin or burns."</p> <p>-Staff "did not check the water " before the clients' washed hands or bathed.</p> <p>-The clients have "never reported" to him that the water temp was "too hot" while washing hands or while they bathed.</p> <p>-He had not observed "any burns or red skin" on the clients.</p> <p>-He checked the water temp monthly and documented it on the facility's monthly checklist.</p> <p>-The water temp had never been over 116 degrees F.</p> <p>-He would call a plumber to come get it checked out, "will call today."</p> <p>Interview on 12/10/24 with the Vice President of New York Homes revealed:</p> <p>-The "county inspector came out last week and didn't say anything about it (water temp) being too hot."</p> <p>-The clients had not reported the water temp being too hot, "not that I've heard."</p> <p>-Water temps in the facility were "checked at 2 separate locations, usually check kitchen sink and client tub or client sink" and documented monthly on the facility's checklist.</p> <p>-She "didn't understand why it (water temp) is</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>that high." -She would have a plumber come out to the facility tomorrow (12/11/24) to look at the water heater.</p> <p>Interview on 12/11/24 with the Qualified Professional revealed: -She created a monthly checklist where the facility's water temperature was documented each month. -There were "no prior water temps reported above 116."</p> <p>Interview on 12/11/24 with the Owner/Licensee revealed: -He was "not concerned" with the water temps at the facility and was present at the facility when the county inspector came out. -The county inspector "didn't say anything about the water temp being too high." -He "can't control the water heater" and would "just have a plumber take care of it." -"I'm not taking it seriously; I'm going to handle it."</p>	V 752		