STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL064-167	A. BUILDING: _____ B. WING _____	R-C 12/05/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KOODY HEALTH CARE SERVICES, INC 4	2709 GARY ROAD ROCKY MOUNT, NC 27803

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint and follow up survey was completed on December 5, 2024. The complaint was unsubstantiated (Intake #NC00224188). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 5 and has a current census of 3. The survey sample consisted of audits of 2 current clients and 1 former client.	V 000		
V 768	27G .0304(d)(4) Non-Client Accommodations 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (4) In facilities with overnight accommodations for persons other than clients, such accommodations shall be separate from client bedrooms. This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure overnight accommodations for persons other than clients, were separate from client bedrooms. The findings are: Interview on 12/3/24 client #2 reported: - The staff slept in the empty client bedroom	V 768		

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V 768	Continued From page 1 Interview on 12/3/24 staff #1 reported: - Staff worked shifts - She worked from 7am to 7pm - Didn't spend the night in the facility - Didn't know if there was a staff bedroom in the facility Upon further interview with an observation at 9:22am on 12/4/24 staff #1 revealed: - An empty bedroom for client accommodation - The closet of the empty client bedroom revealed: - A robe & clothing items hung on the rack - Shoes and a luggage found on the floor - She slept in the empty client bedroom or on the couch in the living room - The personal items in the client bedroom belonged to her - Was told by a former staff that the empty client bedroom was the staff's bedroom Attempted calls and voicemails to staff #2 on 12/4/24 were unsuccessful because staff #2 didn't return any of the phone calls and his mailbox was full. Observation and interview at 4:05pm on 12/3/24 the House Manager reported: - Small room adjacent to the living room with a plastic covered mattress that was leaning against the wall - The room also had multiple boxes stacked high in the corner - The staff slept in the small room adjacent to the living room - Staff moved the items out of the room every night - The License was still in the progress of fixing up the staff bedroom	V 768		

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V 768	Continued From page 2 Upon further interview on 12/4/24 the House Manager reported: - The Qualified Professional was "on her" about staff sleeping in the empty client bedroom - No progress was made on making the small room into a staff's bedroom since the last Division of Health Services Regulation (DHSR) Survey in March 2024 During interview on 12/3/24 the QP reported: - She talked to the Licensee about staff's sleeping arrangements in the facility - Told the Licensee staff couldn't sleep in the empty client bedroom - She sent the Licensee the results from the DHSR Construction's Biennial Survey which addressed the lack of sleeping accommodations for staff in the facility - The Licensee informed her that she was still working on turning the small room into a staff's bedroom Interview on 12/5/24 the Licensee reported: - Was told by DHSR Construction that she could use the small room as a staff bedroom if adjustments were made - Was waiting for approval for renovations from the facility's landlord - The staff bedroom was a "work in progress" - Was	V 768		