

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL080-122</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>12/18/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>CHANCES GROUP HOME</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>712 WEST FISHER STREET SALISBURY, NC 28144</b>		
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on December 18, 2024. The complaint was unsubstantiated (intake #NC00224886) Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug;</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the Medication Administration Records (MARs) current and failed to record medications immediately after administration for 2 of 3 audited clients (#2 and #3). The findings are:</p> <p>Review on 12/17/24 of client #2's record revealed: -An admission date of 2/15/24 -Diagnoses of Unspecified Trauma and Stressor Related Disorder, Oppositional Defiance Disorder, Attention Deficit Hyperactivity Combined Type, and Child Physical Abuse. -Age 14 -An assessment dated 2/15/24 noted "history of aggression, physical with inanimate objects aside from younger sister, many altercations with her, family are domestic violence survivors, been out of the environment for two years, poor relationship with mom and sisters, communication is a big issue, goal is to return home with the skills needed to develop healthy home, learn how to communicate, don't shut down, loves football, enjoys most all sports,</p>	V 118		

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V 118	Continued From page 2  extremely smart, left abusive home and lived in a shelter, no contact with father since, has a history of struggling with healthy relationships, physically, emotionally and verbally abused by father and witnessed abuse towards mother, and a history of truancy, has the inability to identify feelings and to talk about them." -A treatment plan dated 2/6/24 noted "over the next 30 days, will learn and utilize coping skills when feeling frustrated at least 5 out of 7 days per week instead of becoming verbally or physical aggressive, will enter and participate in stabilization and assessment services to assess clinical needs/treatment to manage his behaviors, will get a healthy amount of sleep and rest each night by going to bed on time, being quiet after lights out and going to sleep or resting quietly throughout the night, will not exhibit any incidents of inappropriate behaviors, will attend school on a daily basis, participate in transition skills, complete assigned class work, ask for help as needed and follow the expectations and rules of the classroom by maintaining passing grades and daily attendance, will actively engaged in individual therapy sessions while completing clinical assignments and activities which address healthy boundaries and socially appropriate behaviors though individual and group therapy activities, will take medication as directed and appropriately seek medical care when necessary and will receive nutritional guidance based on initial assessment for dietician and will participate in monthly weight management meeting if deemed appropriate and will improve mood symptoms by learning to identify and communicate his emotions appropriately and implementing learned coping skills in times of distress. Staff will provide rules, routine and structure, point level system, psycho-educational interventions that include structure and	V 118		

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V 118	<p>Continued From page 3</p> <p>consistency, teach communication, anger management and decision making and conflict resolution skills, increase positive peer interactions and establish appropriate boundaries, staff can transport 1:1 when necessary."</p> <p>-Physician's orders dated 10/28/24 for Trazodone 50 milligrams (mgs), take 1 and ½ by mouth (po) every (q) night (hs)</p> <p>Review on 12/17/24 of client #2's MARs revealed: -The November 2024 MAR had a blank for the 8pm dose of Trazodone</p> <p>Review on 12/17/24 of client #3's record revealed: -An admission date of 5/28/24 -Diagnoses of Disruptive Mood Dysregulation Disorder, Oppositional Defiant Disorder and Unspecified Trauma and Stressor-Related Disorder -Age 16 -An admission assessment dated 5/28/24 noted "a history of trouble managing emotions, especially anger, aggression towards mother and property destruction within the home, lives with his single adoptive mother, was adopted from foster care at the age of 3, was removed from his biological parents when he was 1 for unspecified abuse, has aunts, uncles, grandparents and cousins but they do not live in the area, out of school suspension (school year 2024) twice for disruptive behavior, had an IEP (Individual Education Plan) in place, police took him to a psychiatric ward, but he was not admitted, is low risk for suicide, specific details pertaining to past attempts were not included in the assessment and the assessment identified him as a threat to others with a high-risk level, but primarily toward his mother and in the home."</p>	V 118		

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V 118	Continued From page 4  -A treatment plan dated 5/22/24 noted "will use skills learned to increase compliance and communicate appropriately with others., will communicate openly any challenges with team members that may interfere with the implementation of a skill. Over the next 6 months, will learn coping skills for his anxiety to implement daily, level 3 staff will provide rules, routine and structure, point-level system, psycho-educational interventions that include structure and consistency, teach communication, anger management and decision making and conflict resolution, increase positive peer interactions and establish appropriate boundaries with others, staff to ensure participation in recommended treatment services, community-based activities, scheduling and transportation to and from appointment (1:1 transport when necessary). EBPI (Evidence Based Physical Intervention) techniques to assist with de-escalation or when the client is hurting self, others or severe property damage, will use skills learned to increase compliance and communicate appropriately with others. Joel will communicate openly any challenges with team members that may interfere with a skill. Over the next 6 months, will express his anger in healthy, appropriate, and safe ways. Level 3 staff will provide rules, routine and structure, point-level system, psycho-educational interventions that include structure and consistency, teach communication, anger management and decision making and conflict resolution, increase positive peer interactions and establish appropriate boundaries with others. Staff to ensure participation in recommended treatment services, community-based activities, scheduling and transportation to and from appointment (1:1 transport when necessary). EBPI techniques to assist with de-escalation or when client is hurting	V 118		

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V 118	<p>Continued From page 5</p> <p>self, others or severe property damage." -Physician's order dated 10-10-24 for Divalproex SOD ER 500 mgs, 1 tablet every day by mouth at 8pm.</p> <p>Review on 12/17/24 of client #3's December 2024 MARs revealed: -Blanks on 12/13/24, 12/14/24 and 12/15/24 for Divalproex SOD ER 500 mgs at 8pm.</p> <p>Interviews on 12/17/24 with clients #2 and #3 revealed: -Staff administered the medications. -Had never refused any of their prescribed medications.</p> <p>Interview on 12/17/24 with the Associate Professional (AP) revealed: -Administered medications at the facility. -Had never left any of the MARs blank.</p> <p>Interview on 12/17/24 with the Qualified Professional (QP) revealed: -"Apparently they (facility staff) haven't signed off on the MARS for quite a few days this month. I have a meeting with them to take care of the MARs. I am responsible for reviewing the MARs, it was reviewed earlier this month. There were no issues then and at that time."</p> <p>Interview on 12/18/24 with the Director/Licensee (D/L) revealed: -Regarding the blanks on the MARs, "The staff was in a hurry and was not doing their job. I plan to take discipline action by taking them off the schedule for a few days and then I will reach out to our nurse."</p>	V 118		

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V 736	Continued From page 6	V 736		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a clean and orderly manner. The findings are:</p> <p>Observations on 12/17/24 at 12:02pm of the facility's outside revealed:</p> <ul style="list-style-type: none"> <li>-A black soil like substance was on the front steps and porch likely caused by wind-blown dirt.</li> <li>-The outside of the facility needed to be pressure washed.</li> <li>-The facility's yard was cluttered with a shovel, beer can, overgrown weeds in the back yard, and several old tree stumps.</li> <li>-The wood beam beneath the awning at the front of the house was rotten and in need of repair.</li> </ul> <p>Further observations on 12/17/24 from 2:41pm to 2:50pm of the inside of the facility revealed:</p> <ul style="list-style-type: none"> <li>-Client #2's five drawer dresser was missing knobs (pulls).</li> <li>-Client #3's bedroom dresser had a left drawer that was broken, had missing knobs (pulls) and the paint was peeling off the top.</li> <li>-Client #4's bedroom was missing the overhead light cover.</li> <li>-Client #5's bedroom had a hole in the closet door.</li> <li>-The clients' hall bathroom was missing a mirror, had no light fixture cover for the overhead light and had a slight odor of urine.</li> </ul>	V 736		

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V 736	<p>Continued From page 7</p> <p>-In the common areas of the facility, there was a 10 x 8 inch hole/indentation in the wall outside of client #3's bedroom on the right hand side.</p> <p>-In front of the washer and dryer set there were missing floor tiles.</p> <p>-In the dining room area, there was a window that was leaning against the wall</p> <p>Interview on 12/17/24 with client #2 revealed: -"The shovel just appeared one day ..."</p> <p>Interview on 12/17/24 with client #3 revealed: -Regarding the hole in the hallway, "I would say one of the kids was clumsy at the least and we have soft walls here and we were playing around ..."</p> <p>Interview on 12/17/24 with the Associate Professional (AP) revealed: -Regarding repairs needed to the facility, "we are working on the repairs, there is a hole in the hallway that just happened recently. We had to put the shower head back on ...I don't know where the kids got the shovel. Probably from the bushes ..."</p> <p>Interview on 12/17/24 with the Qualified Professional (QP) revealed: -Regarding the repairs needed to the facility, the QP stated "[Director/Licensee (D/L) is looking at the drainpipe, it came off the top of the roof but there it has not led to any leaking (in the ceiling). That was noticed not even a week ago." -"Everyone, staff and kids are to pick up trash outside." -"Shovel? I cannot tell you about that. None of the clients have physically aggressive behaviors. I would have to check outside for the PVC pipe." -"When it rains, it leads to flooding and the rain will have debris 'fly through' the yard."</p>	V 736		



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V 736	<p>Continued From page 8</p> <p>-Was aware of the window that leaned on the wall inside the facility</p> <p>-"We had to replace a window due to a client that ran away. It has been less than a month ago."</p> <p>Interview with the D/L revealed:</p> <p>-Regarding the physical plant issues of the facility, the D/L stated "The beam in the front (of the facility) there must be water escaping (through it). I just noticed that recently. I will get my maintenance man to start working on it. He has been working at [the sister facility]. The hole in the wall was just recently put there. My maintenance man will repair it. He won't be happy because he had already patched that hole ..."</p> <p>-"Construction (DHRS) just came out. The windows slid outwards, and I had to change out all the windows. There are contacts on the windows for the alarms. That is why the windows are leaning against a wall. They also want me to fix the loose railing. I just added a new roof, and I had to cut down a tree also."</p> <p>-Was aware there was no mirror in the bathroom.</p> <p>-"It fell and broke. I will get another one. When the kids are gone for Christmas, I will have the maintenance man come in to get the repairs done."</p>	V 736		