



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**KODY H. KINSLEY** • Secretary

**MARK PAYNE** • Director, Division of Health Service Regulation

December 10, 2024

Ashley Braxton, Executive Assistant to CEO  
Ralph Scott Life Services, Inc.  
408 West Trade Street  
Burlington, NC 27217

Re: Complaint and Follow-up Survey Completed November 22, 2024  
McPherson Group Home, 400 East McPherson Drive, Mebane, NC 27302  
MHL# 001-091  
E-mail Address: ashley@rsli.org, william@rsli.org  
(Intake #NC00223853)

Dear Ms. Braxton:

Thank you for the cooperation and courtesy extended during the complaint and follow-up survey completed November 22, 2024.

The complaint was unsubstantiated and did not result in any cited deficiencies.

As a result of the follow-up survey, it was determined that all of the deficiencies are now in compliance, which is reflected on the enclosed Revisit Report.

The complaint survey did not result in any cited deficiencies. Enclosed for your review is the State Form, which reflects no cited deficiencies.

If we can be of further assistance, please call Bryson Brown, Team Leader, at 919-855-3822.

Sincerely,

Melba Ware, MBA  
Facility Compliance Consultant I  
Mental Health Licensure & Certification Section

**MENTAL HEALTH LICENSURE & CERTIFICATION SECTION**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION**

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

December 10, 2024  
McPherson Group Home  
Ms. Braxton



Tamara Gathers, MSW  
Facility Compliance Consultant I  
Mental Health Licensure & Certification Section

Cc: dhhs@vayahealth.com  
Candice Gobble, Director, Alamance County DSS  
Administrative Supervisor