

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL051-173</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>11/26/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>SAVIN GRACE II</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>562 OLD DAM ROAD SELMA, NC 27576</b>		
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on 11/26/24. The complaint was unsubstantiated (intake #NC00224020). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 2. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 108	<p><b>27G .0202 (F-I) Personnel Requirements</b></p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross,</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 2 of 3 audited staff (Associate Professional and Qualified Professional) had current first aid/cardiopulmonary resuscitation (CPR). The findings are:</p> <p>Review on 11/19/24 of the Associate Professional's (AP) personnel record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date: 11/1/22</li> <li>- First aid/CPR expired 10/22/24</li> </ul> <p>Review on 11/19/24 of the Qualified Professional's (QP) record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date: 11/1/22</li> <li>- First aid/CPR expired 10/22/24</li> </ul> <p>Review on 11/25/24 of staff schedules from 10/23/24-11/25/24 revealed:</p> <ul style="list-style-type: none"> <li>- The AP and the QP worked together with no additional staff present 13 times: 10/23/24, 10/24/24, 10/25/24, 10/29/24, 11/6/24, 11/7/24, 11/8/24, 11/12/24, 11/14/24, 11/15/24, 11/18/24, 11/20/24, 11/21/24</li> </ul> <p>During interview on 11/25/24 the AP reported:</p> <ul style="list-style-type: none"> <li>- Had not renewed first aid/CPR</li> </ul>	V 108		

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V 108	Continued From page 2  - Was scheduled for training on 12/7/24, but did not know what training it was - "When I work, its me and [the QP]"  During interview on 11/20/24 the QP reported: - She was responsible for scheduling staff trainings - Did not realize that her and the AP's first aid/CPR was expired  During interviews on 11/25/24 and 11/26/24 the Chief Executive Officer reported: - The AP and the QP did "often work together" - Was not aware that the AP and the QP had expired first aid/CPR - First aid/CPR was scheduelde for 12/7/24, but she was trying to move it to 11/29/24 to get the AP and the QP back in compliance	V 108		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing  10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.	V 296		

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V 296	<p>Continued From page 3</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure 2 direct care staff were present for 2 of 2 current clients (#1 and #2) and 1 of 1 former client (FC#3). The findings are:</p>	V 296		

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V 296	<p>Continued From page 4</p> <p>Review on 11/19/24 client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 6/5/24</li> <li>- Age: 14 years old</li> <li>- Diagnoses: Disruptive Mood Dysregulation Disorder (DMDD), Attention Deficit Hyperactivity Disorder (ADHD) combined presentation, Major Depressive Disorder recurrent moderate, Reaction to severe stress unspecified</li> </ul> <p>Review on 11/19/24 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 7/3/24</li> <li>- Age: 18 years old</li> <li>- Diagnoses: DMDD, Post-traumatic Stress Disorder, ADHD</li> </ul> <p>Review on 11/19/24 of FC #3's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 9/12/24</li> <li>- Discharged: 11/7/24</li> <li>- Age: 17 years old</li> <li>- Diagnoses: Bipolar Disorder current episode mixed unspecified, Other specified problems related to primary support</li> </ul> <p>Observations from 10:25am to 3:07pm on 11/19/24 revealed:</p> <ul style="list-style-type: none"> <li>- At 10:25am, staff #1 was at the facility with no additional staff present and client #2 was present</li> <li>- The Chief Executive Officer (CEO) arrived at the facility at 12:07pm and left the facility at 1:05pm</li> <li>- The Qualified Professional (QP) arrived at the facility at 1:32pm and left at approximately 2:25pm</li> <li>- Staff #2 arrived at the facility at 3:07pm</li> </ul> <p>Reviews on 11/26/24 of September, October and November 2024 staff schedules revealed:</p> <ul style="list-style-type: none"> <li>- Weekday shifts were: <ul style="list-style-type: none"> <li>- 8:00am - 2:30pm (1st)</li> <li>- 2:30pm - 10:30pm (2nd)</li> </ul> </li> </ul>	V 296		

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V 296	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>- 10:30pm - 8:00am (3rd)</li> <li>- Weekend shifts were: <ul style="list-style-type: none"> <li>- 8:00am - 8:00pm (1st)</li> <li>- 8:00pm - 8:00am (2nd)</li> </ul> </li> <li>- From 9/1/24 - 11/25/24, only one staff was scheduled to work at the facility during times when clients were present: <ul style="list-style-type: none"> <li>- 4 times on weekday 1st shift</li> <li>- 4 times on weekday 2nd shift</li> <li>- 4 times on weekday 3rd shift</li> <li>- 2 times on weekend 1st shift</li> </ul> </li> </ul> <p>Interview on 11/19/24 client #1 reported:</p> <ul style="list-style-type: none"> <li>- When there were 2 clients in the home, there was 1 staff "maybe 2 on certain occasions"</li> <li>- Overnight there was "typically only 1 (staff) at night"</li> </ul> <p>Interview on 11/19/24 client #2 reported:</p> <ul style="list-style-type: none"> <li>- There was typically "1 or 2 staff here"</li> <li>- "Not that often that its just 1"</li> <li>- She was at the facility with staff #1 today because she had been picked up early from school</li> </ul> <p>Interviews on 11/19/24 and 11/21/24 staff #1 reported:</p> <ul style="list-style-type: none"> <li>- She had been working at the facility since July 2024</li> <li>- She "typically" worked alone</li> <li>- On 11/19/24, client #2 was sick and needed to be picked up from school so she arrived to the facility early to stay with her</li> <li>- When she started working at the facility, she worked with other staff "all the time"</li> <li>- "For the past month and a half," she had been working alone</li> <li>- Did not know why staffing had changed</li> <li>- "Never sure how many were going to be on shift" until she arrived at the facility</li> </ul>	V 296		

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V 296	<p>Continued From page 6</p> <ul style="list-style-type: none"> <li>- "Sometimes it would be just one staff even with 3 clients" in the facility</li> </ul> <p>Interview on 11/20/24 the QP reported:</p> <ul style="list-style-type: none"> <li>- Had been working at the facility since 11/1/22</li> <li>- She was responsible for creating the staff schedules</li> <li>- "Normally 2 staff there"</li> <li>- "If there is only one client, there will be 2 working"</li> <li>- There were 2 staff at the facility overnight</li> </ul> <p>Interviews on 11/19/24 and 11/26/24 the CEO reported:</p> <ul style="list-style-type: none"> <li>- Staff #1 was alone at the facility with client #2 on 11/19/24 "due to emergency" because client #2 needed to be picked up from school</li> <li>- The QP was responsible for staff scheduling but they were "supposed to always have 2 staff scheduled"</li> <li>- "Staffing issues have just recently started, maybe about 2 weeks ago. Hasn't been too long. We just had 2 people leave 2 or 3 weeks ago and both left pretty abruptly and that really put us in a bind."</li> <li>- "Sometimes we only have 1 client in the house (facility) and a bunch of staff and I can't afford to have that many staff with one client."</li> <li>- "We just hired 3 more people...2 to go on night (shift) and another to go on day. They will all be full-time so that will help a lot."</li> <li>- The new staff were going through orientation and training on or before 12/7/24</li> </ul>	V 296		