

ROY COOPER • Governor

KODY H. KINSLEY . Secretary

MARK PAYNE • Director, Division of Health Service Regulation

December 13, 2024

Kesha Spaulding, Agency Director 2740 New Walkertown Rd Winston-Salem, NC 27105

Re: Annual, Complaint and Follow-up survey completed November 22, 2024

Sharpe and Williams Eden's Home #1 Survey, 219 North Foushee St., Roxboro, NC 27573

MHL # 073-074

E-mail Address: kspaulding@sharpeandwilliams.org, keshaspaulding@yahoo.com

Intakes #NC00223963 & #NC00224140

Dear Ms. Spaulding:

Thank you for the cooperation and courtesy extended during the annual, follow-up and complaint survey completed November 22, 2024. The complaints were substantiated.

As a result of the follow up survey, it was determined that some of the deficiencies are now in compliance, which is reflected on the enclosed Revisit Report. Additional deficiencies were cited during the survey.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- Re-cited standard level deficiencies.
- All other tags cited are standard level deficiencies.

Time Frames for Compliance

- Re-cited standard level deficiencies must be corrected within 30 days from the exit of the survey, which is December 22, 2024.
- Standard level deficiencies must be *corrected* within 60 days from the exit of the survey, which is January 21, 2025.

What to include in the Plan of Correction

- Indicate what measures will be put in place to correct the deficient area of practice (i.e. changes
 in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to *prevent* the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603
MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718
www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

December 13, 2024 Sharpe and Williams Eden's Home #1 Sharpe and Williams

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

Send the <u>original</u> completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Shawn Page at 910-990-3708.

Sincerely,

Crystal Smith, MS

Facility Compliance Consultant I

Mental Health Licensure & Certification Section

Cc: dhhs@vayahealth.com

Carlton B. Paylor, Sr. Director, Person County DSS

Administrative Supervisor