(X6) DATE

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL017-022 B. WING 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 281 W MAIN STREET LEVAN PLACE YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on 10/15/24. Deficiencies were cited. Refer to Survey Event ID# 9TZ711 dated 10/15/24 for citations. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 5 and has a current census of 4. The survey sample consisted of audits of 3 current clients. V 112 27G .0205 (C-D) V 112 Assessment/Treatment/Habilitation Plan Duadiers Signed PC PS 10/24/24 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible: (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. Division of Health Service Regulation

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED B. WING MHL017-022 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 281 W MAIN STREET LEVAN PLACE YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 112 Continued From page 1 V 112 This Rule is not met as evidenced by: DSS Dunders Synd 10/24/24 PCB-10-24-24 Based on record review and interview, the facility failed to have a Person-Centered Plan with written consent or agreement by the client or responsible party or a written statement by the provider stating why such consent could not be obtained affecting three of three audited clients (#1, #2, #3). The findings are: Review on 10/15/24 of client #1's record revealed: An admission date of 8/2/17 A Department of Social Services (DSS) in another county provided guardianship services to client #1 A treatment plan dated 10/1/24 which was not signed by a DSS social worker/representative Review on 10/15/24 of client #2's record revealed: An admission date of 4/5/10 Diagnoses: Attention Deficit/Hyperactivity Disorder (D/O), Combined Type, Moderate and Intellectual Disability, Mild A DSS in the same county the client resided in provided guardianship services to client #2 A treatment plan dated 2/5/24 which was not signed by a DSS social worker/representative

Review on 10/15/24 of client #3's record

PRINTED: 10/21/2024 **FORM APPROVED** Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL017-022 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 281 W MAIN STREET LEVAN PLACE YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 112 Continued From page 2 V 112 revealed: An admission date of 7/15/15 Diagnoses: Impulsive Control, D/O: Intellectual D/O, Moderate to Severe, Hyperlipidemia and Hypertension DSS Directions signed 10/24/24 PCP'S - 10/24/24 A Department of Social Services (DSS) in another county provided guardianship services to client #3 A treatment plan dated 9/2/24 which was not signed by a DSS social worker/representative Interview on 10/15/24 with the Director revealed: The facility's Qualified Professional (QP) was responsible for developing the treatment plans on behalf of the clients She knew the QP had sent the clients' treatment plans to the respective DSS social workers; however, there was often a delay in getting the plans signed She would follow up with the QP about the still unsigned plans It was a challenge to get the plans signed as required and returned to the QP V 736 27G .0303(c) Facility and Grounds Maintenance Landbrd Stated all 12/2/24 Lepairs will be Complete by - 12-2-24 V 736 10A NCAC 27G .0303 LOCATION AND **EXTERIOR REQUIREMENTS** (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.

This Rule is not met as evidenced by:

and orderly manner. The findings are:

Based on observation and interview, the facility was not maintained in a safe, clean, attractive

Observation on 10/15/24 between 2:50 pm - 3:02

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING MHL017-022 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 281 W MAIN STREET LEVAN PLACE YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 736 Continued From page 3 V 736 Lordhod Stated 12/2/24 all reports will be Complete by 12/2/24 pm of the facility revealed: Kitchen: The bottom of the door handle to the upright freezer was not fully attached to the freezer door Client #1's bedroom: The overhead light fixture/ceiling fan had three light bulbs that were burned out Clients' bathroom: Multiple areas of cracked and peeling paint on the walls of the A square mirror over the sink was chipped/discolored approximately a half inch along each of its four sides A buildup of dust on the overhead exhaust fan located in the ceiling A metal medicine cabinet with peeling paint and rust along the top and bottom of the cabinet and around the knob of the door to the cabinet A portion of the wall to the right of the bathtub was chipped and appeared to have been patched and painted over; however the chipped areas were still noticeable Brown/rust colored specks along the seams of the same area of the wall Interview on 10/15/24 with the Director revealed: The Qualified Professional had made contact with the landlord/handyman who had made some repairs at the facility She acknowledged additional repairs needed to be completed This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.