

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-187</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>12/04/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>CEESONS OF CHANGE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1536 MORNINGSIDE DRIVE BURLINGTON, NC 27217</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on December 4, 2024. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.  This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 121	27G .0209 (F) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.  This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to obtain drug regimen reviews every six months for three of three audited clients (#1, #2 and #3) who received psychotropic drugs. The findings are:	V 121		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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V 121	<p>Continued From page 1</p> <p>Review on 12/2/24 of client #1's record revealed: -Admission date of 5/3/12. -Diagnoses of Depression, Asthma, Dermatitis, Psoriasis, Allergic Rhinitis and Mixed Hyperlipidemia. -Physician's order dated 9/25/24 for Citalopram Hydrobromide 10 milligrams (mg) (Depression), one tablet daily. -There was no documentation of a drug regimen review completed within the last six months.</p> <p>Review on 12/2/24 of Medication Administration Records (MARs) revealed: -December 2024-Staff documented client #1 was administered the above medication 12/1 and 12/2. -November 2024-Staff documented client #1 was administered the above medication for the month. -October 2024-Staff documented client #1 was administered the above medication for the month.</p> <p>Review on 12/2/24 of client #2's record revealed: -Admission date of 10/16/18. -Diagnoses of Schizophrenia, Major Depressive Disorder and Unspecified Intellectual Disability. -Physician's order dated 7/9/24 for Fanapt 6 mg (Schizophrenia), one tablet twice daily. -Physician's order dated 5/9/24 for Trazodone Hydrochloride (HCL) 100 mg (Depression), one tablet at bedtime; Sertraline HCL 100 mg (Depression), two tablets daily and Carbamazepine Extended Relief 200 mg (Bipolar Disorder), 4 tablets twice a day. -There was no documentation of a drug regimen review completed within the last six months.</p> <p>Review on 12/2/24 of Medication Administration Records (MARs) revealed: -December 2024-Staff documented client #2 was administered the above medications 12/1 and</p>	V 121		

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V 121	<p>Continued From page 2</p> <p>12/2.</p> <p>-November 2024-Staff documented client #2 was administered the above medications for the month.</p> <p>-October 2024-Staff documented client #2 was administered the above medications for the month.</p> <p>Review on 12/2/24 of client #3's record revealed:</p> <p>-Admission date of 11/2/23.</p> <p>-Diagnoses of Schizophrenia, Dermatitis, Nicotine Dependence and Low Vitamin B12.</p> <p>-Physician's order dated 1/30/24 for Bupropion HCL ER 300 mg (Depression), one tablet daily and Clozapine 100 mg (Schizophrenia), 4 tablets at bedtime</p> <p>-There was no documentation of a drug regimen review completed within the last six months.</p> <p>Review on 12/2/24 of Medication Administration Records (MARs) revealed:</p> <p>-December 2024-Staff documented client #3 was administered the above medications 12/1 and 12/2.</p> <p>-November 2024-Staff documented client #3 was administered the above medications for the month.</p> <p>-October 2024-Staff documented client #3 was administered the above medications for the month.</p> <p>Interview on 12/2/24 with the Director revealed:</p> <p>-The drug regimen reviews were not completed within the last six months for any of the clients.</p> <p>-The drug regimen review for all clients were last done about a year ago.</p> <p>-He just talked to the pharmacist about the drug regimen reviews and was told they could not be completed until next week.</p> <p>-He confirmed there was no documentation of a</p>	V 121		

Division of Health Service Regulation

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V 121	Continued From page 3  drug regimen review completed for clients' #1, #2 and #3 within the last six months.	V 121		
V 290	27G .5602 Supervised Living - Staff  10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.	V 290		

Division of Health Service Regulation

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V 290	<p>Continued From page 4</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to assess the capability for two of three audited clients (#1 and #3) to be unsupervised in the home and community. The findings are:</p> <p>Review on 12/2/24 of client #1's record revealed: -Admission date of 5/3/12. -Diagnoses of Depression, Asthma, Dermatitis, Psoriasis, Allergic Rhinitis and Mixed Hyperlipidemia. -A road safety rules for pedestrians document was dated 11/3/24. -No documentation that client #1 had been assessed for capability of having unsupervised time in the home or community without staff supervision.</p> <p>Review on 12/2/24 of client #3's record revealed: -Admission date of 11/2/23. -Diagnoses of Schizophrenia, Dermatitis, Nicotine Dependence and Low Vitamin B12. -A road safety rules for pedestrians document was dated 11/3/24.</p>	V 290		

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V 290	<p>Continued From page 5</p> <p>-No documentation that client #3 had been assessed for capability of having unsupervised time in the home or community without staff supervision.</p> <p>Interview on 12/2/24 with client #1 revealed: -He had unsupervised time in the home and community. -He stayed at the home unsupervised daily. -He was at home alone for several hours until staff returns at 2:30 pm. -He goes out into the community unsupervised daily for a few hours whenever he worked. -He also walked to the store and other places in the community unsupervised.</p> <p>Interview on 12/4/24 with client #3 revealed: -He stayed at the home without staff. -He could also went to the store and took walks in the community unsupervised.</p> <p>Interview on 12/4/24 with the Director revealed: -Clients #1 and #3 had unsupervised time in home and community. -He talked with clients about pedestrian rules when in the community. -He also talked with clients about safety and wearing the right type of clothing while out in the community. -He had the clients sign that he went over the pedestrian rules with them. -He confirmed clients #1 and #3 had not been assessed for capability of having unsupervised time in the home and community without staff supervision.</p>	V 290		