

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-203	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/07/2024
NAME OF PROVIDER OR SUPPLIER LIFE, INC WILSON COUNTY DDA		STREET ADDRESS, CITY, STATE, ZIP CODE 505 HEMPHILL STREET STANTONSBURG, NC 27883		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on November 7, 2024. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure disaster drills were held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 11/7/24 of the facility's records for disaster drills revealed: -No disaster drill held for the Friday 5pm-11pm shift, Saturday 7am-11pm shift and the Sunday 7am-10pm shift for the first quarter of 2024 (January-March). -No disaster drill held for the Friday 5pm-11pm shift, Saturday 7am-11pm shift and the Sunday 7am-10pm shift for the second quarter of 2024 (April-June). -No disaster drill held for the 6am-9am shift, the 5pm-10pm shift, the Saturday 7am-11pm and the Sunday 7am-10pm shifts for the 3rd quarter of 2024 (July-September).</p> <p>Interview on 11/7/24 client #1 stated: -Staff activated the fire alarm and everyone went to the end of the driveway. -"For a disaster drill we go into the hallway or the bathroom."</p> <p>Interview on 11/7/24 client #5 stated: -"I go outside to the road for a fire drill, for a tornado drill I go into the bathroom."</p> <p>Interview on 11/7/24 client #6 stated: -"For fire drill we exit the house and go to the end of the drive way. The staff will sound a loud alarm for the fire drill. For a disaster drill we go to the bathroom, we go where there are not any windows."</p> <p>Interview on 11/7/24 staff #1 stated: -She had not completed any drills since she</p>	V 114		

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V 114	Continued From page 2 started working. -She asked the former manager about the drills and the former manager "we will get to it". -She took the drills "seriously". -The former manager finally showed her and the QP (Qualified Professional) how to do the fire and disaster drills only one time. Interview on 11/7/24 staff #2 stated: -She had worked at the facility since August 2024 and had only done one fire drill. Interview on 11/7/24 the QP stated: -She began work in October 2024 at the facility. -She had provided all disaster drills that she could locate. -She understood disaster drills were required to be completed at least quarterly and repeated on each shift. Interview on 11/7/24 the Director stated shifts at the facility were: -Monday thru Thursday 5pm-10pm and -6am-9am. -Friday 5:00pm-11:00pm -Saturday 7am-11pm and Sunday 7am-10pm. -10pm-6am is staff sleep shift and 9am-5pm the clients are out of the facility Monday -Friday.	V 114		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.	V 131		

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STATE FORM

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V 133	Continued From page 4 applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available	V 133		

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V 133	Continued From page 5 upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of	V 133		

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V 133	Continued From page 6 a relevant offense. The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant. (d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for: (1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section. (e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or	V 133		

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V 133	Continued From page 7 Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5. (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met: (1) The provider shall not employ an applicant prior to obtaining the applicant's consent for	V 133		

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V 133	Continued From page 8 criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10. (2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.) This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure the criminal history record check was requested within five business days of making the conditional offer of employment affecting 1 of 4 audited staff (Staff #1). The findings are: Finding #1: Review on 11/7/24 of staff #1's personnel record revealed: -Hire date 7/22/24. -No documentation of a criminal history check requested. Interview on 11/7/24 the Qualified Professional stated: -She began work in October 2024 at the facility. -"I assume it has been done, but we just can't find it right now."	V 133		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND	V 736		

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V 736	<p>Continued From page 9</p> <p>EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility and its grounds were not maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observations on 11/7/24 from approximately 1:03pm-1:29pm revealed: -Client #1's bedroom had a thin crack in the ceiling near the vent approximately 6 inches long. -Client #3's bedroom had several shoes and clothes piled up on the closet floor. -Client #5's bedroom had clothes scattered on the closet floor, bottom right dresser drawer was off track and dust accumulated on top of the dresser. -Walk in shower bathroom had black residue throughout the tile floor and walls in the shower, rust on the towel rack, paint bubbling on the left side of the door frame. -Bathroom with tub/shower combination had dark discoloration on the caulking around the entire top perimeter of the tub, black residue on the left side of the shower head, towel rack was broken and the bar was missing.</p> <p>Interview on 11/7/24 the Staff #2 stated: -"I have not seen any issues with clients' bathroom. Clients clean their own bathrooms. No client has reported any issues with the bathrooms."</p> <p>Interview on 11/7/24 the Qualified Professional stated: -She began work in October 2024 at the facility. -"I reported to the Program Manager about a slow</p>	V 736		

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V 736	Continued From page 10 draining of the walk in shower. Clients have not reported any issues about the bathroom to me. We will address issues with the bathroom and the bedrooms." This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736			