

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-411	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/15/2024
NAME OF PROVIDER OR SUPPLIER THOMAS SUPERVISED CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 7016 BEAVERWOOD DRIVE RALEIGH, NC 27616		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type A1 was completed on November 15, 2024. This was a limited follow up survey only for 10A NCAC 27G .0205 Assessment and Treatment/Habilitation or Service Plan (V112) was reviewed for compliance. The following was brought back into compliance: 10A NCAC 27G .0205 Assessment and Treatment/Habilitation or Service Plan (V112). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <p>(1) technical knowledge;</p>	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 110	<p>Continued From page 1</p> <p>(2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. (f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure 1 of 5 staff (Licensee) demonstrated knowledge and skills required by the population served. The findings are:</p> <p>Observation and interview on 11/15/24 at 12:18pm with staff #1/Licensee's son revealed:</p> <ul style="list-style-type: none"> - a male come out of his bedroom and greet staff #1/Licensee's son - staff #1/Licensee's son stated client #5 came yesterday <p>During interview on 11/15/24 the Licensee reported:</p> <ul style="list-style-type: none"> - his (Licensee) case management asked him to provide respite for client #5 - the Alternative Family Living (AFL) provider had to go out of town - the AFL provider planned to discharge client #5 upon his return - he planned to provide respite from 11/14/24 - 11/18/24 for client #5 "as a trial period" 	V 110		

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V 110	Continued From page 2 - wanted to see if client #5 "liked the facility" - he understood respite was not on his license - would send his job description by the end of the day (11/15/24) *the Licensee's job description was not received by exit of the survey	V 110		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation	V 118		

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V 118	<p>Continued From page 3 with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to administer medications on the written order of a physician and failed to keep a current MAR for 1 of 3 audited clients (#5). The findings are:</p> <p>Review on 11/15/24 of client #5's record revealed:</p> <ul style="list-style-type: none"> - admitted 11/15/24 - diagnoses: Mild Intellectual Development Disorder, Diabetes, Schizophrenia, Mood Disorder and Traumatic Brain Injury - no physician orders for the following medications: - Clozapine 50mg bedtime (milligrams) (Schizophrenia) - Divalproex 2 bedtime 500mg (Bipolar) - Levothyroxine .25mg daily (thyroid) - Olanzapine 2.5mg twice day (PRN) as needed (Schizophrenia) - Metformin 500mg daily (Diabetes) - Amlodipine 10mg daily (high blood pressure) <p>Observation on 11/5/24 at 2:09pm of client #5's medication bottles revealed:</p> <ul style="list-style-type: none"> - Clozapine - empty bottle dispensed 10/18/24 - Divalproex - empty bottle dispensed 10/9/24 - Levothyroxine - empty bottle dispensed 8/13/24 - Amlodipine - empty bottle dispensed 8/13/24 <p>Review on 11/15/24 of client #5's November</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>2024 MAR revealed:</p> <ul style="list-style-type: none"> - a blank MAR with no medications or staff initials documented <p>During interview on 11/15/24 the pharmacist reported:</p> <ul style="list-style-type: none"> - will fill medications and send to the facility today (11/15/24) - will send the physician's orders with the medications <p>During interview on 11/15/24 staff #5 reported:</p> <ul style="list-style-type: none"> - client #5 came to the facility around 4pm yesterday (11/14/24) - a person dropped client #5 off with a bag of medication - there was no MAR or physician orders with the medications - he administered 2 night medications: Clozapine and Olanzapine <p>During interview on 11/15/24 the Licensee reported:</p> <ul style="list-style-type: none"> - client #5 was dropped off late yesterday for respite care by the Alternative Family Living (AFL) provider - the AFL was headed out of town and did not bring the MAR or client #5's physician orders - planned to transcribe the November 2024 MARs when he received the physician orders - medications will be administered when physician orders were received 	V 118		