

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601402</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____		(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/10/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>LEWIS HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>7621 KUCK ROAD</b> <b>MINT HILL, NC 28227</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on October 10, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Living.</p> <p>This facility is licensed for 2 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000			
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility's water temperatures were not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water. The findings are:</p> <p>Observation on 10/8/24 at 4:42pm revealed: - The hot water temperature in Client #1 and #2's shared hallway bathroom was 122 degrees Fahrenheit at the sink.</p> <p>Attempted interview on 10/8/24 with Client #1 was unsuccessful as Client #1 had limited</p>	V 752			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Epiphany Woodson*

TITLE Program Director

(X6) DATE  
10/28/2024

STATE FORM

6899

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If continuation sheet 1 of  
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601402</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/10/2024</b>	
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<p>V 752</p>	<p>Continued From page 1</p> <p>communication, was only able to repeat certain words and did not respond to questions asked of him.</p> <p>Attempted interview on 10/8/24 with Client #2 was unsuccessful as Client #2 did not respond to questions asked of him.</p> <p>Interviews on 10/8/24 and 10/9/24 with the Alternative Family Living (AFL) Provider #1 revealed:</p> <ul style="list-style-type: none"> <li>-He helped Client #1 and Client #2 with hand washing and bathing.</li> <li>-He turned the hot water knob "in the middle" so it was warm but would "never turn the knob all the way to the left" when Client #1 and Client #2 needed to wash their hands or bathe.</li> <li>-The facility had gotten a new water heater in March 2024, "...will try to figure it out (lowering water temperature)."</li> </ul> <p>Interview on 10/9/24 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> <li>-He was the QP of the facility starting in June 2024.</li> <li>-He was not sure of the process for checking the facility's water temperature.</li> </ul> <p>Interview on 10/9/24 with the Program Director revealed:</p> <ul style="list-style-type: none"> <li>-"Wasn't aware of previous issues" with the water temperature being too high, "...no concerns brought up to me."</li> <li>-The Quarterly Drill Sheet completed by the AFL Provider #1 and submitted to the QP were used to monitor the facility's water temperature each month.</li> <li>-The facility had things to correct with the Division of Health Service Regulation (DHSR) Construction but they "never mentioned the water</li> </ul>	<p>V 752</p>	<div style="border: 1px solid black; padding: 10px;"> <p>V752 Qualified Professional received a photo visual confirmation that the water temperature has been lowered to 111.9 degrees Fahrenheit. See Attachment #1 for photo evidence.</p> <p>Preventive Measures: AFL provider will ensure water temperature stays within required range with completion of quarterly water temperature checks.</p> <p>Quality Assurance: Abound Health will conduct a quarterly site monitoring that includes ensuring each facility maintains an appropriate range of 110-116 degrees Fahrenheit.</p> </div>	<p>10/28/2024</p>
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If continuation sheet 2 of 3

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V 752	<p>Continued From page 2</p> <p>temperature."</p> <p>-"We will get out there and make sure the water temperature is correct (temperature range of 100-116 degrees Fahrenheit)."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 752		

