STATEMENT OF DEFICIENCIES         (X1) PROVIDER/SUPPLIER/CLIA           IND PLAN OF CORRECTION         IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY COMPLETED	
			A. BUILDING:		R 11/05/2024	
		MHL096-255				
AME OF PF	ROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, STATE	, ZIP CODE		
AIN ST U	INIVERSAL GROUP HO	ME 1	IONAL DRIVE			
		GOLDS	BORO, NC 27534			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC' CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
V 000	INITIAL COMMENTS	;	V 000			
	completed on Novem	and follow-up survey was ber 5, 2024. The complaint (Intake #NC002223684). ed.				
	5	d for the following service 2 27G .5600A Supervised Mental Illness.				
		d for 6 and currently has a vey sample consisted of ents.				
V 112	27G .0205 (C-D) Assessment/Treatme	nt/Habilitation Plan	V 112			
	PLAN (c) The plan shall be assessment, and in p	5 ASSESSMENT AND ITATION OR SERVICE developed based on the partnership with the client or erson or both, within 30 days				
	of admission for clien receive services beyo (d) The plan shall inc (1) client outcome(s achieved by provision	ts who are expected to ond 30 days. clude: ) that are anticipated to be n of the service and a				
	outcome achievemen	ion or assessment of				
	responsible party, or	a written statement by the such consent could not be				

TATEMENT OF DEFICIENCIES       (X1) PROVIDER/SUPPLIER/CLIA         ND PLAN OF CORRECTION       IDENTIFICATION NUMBER:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		MHL096-255	B. WING			R
		l			1 1	/05/2024
ME OF PI	ROVIDER OR SUPPLIER		ADDRESS, CITY, STATE, <b>TIONAL DRIVE</b>	ZIP CODE		
AIN ST L	JNIVERSAL GROUP HO	MF 1	BORO, NC 27534			
X4) ID REFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
V 112	Continued From page	e 1	V 112			
	failed to ensure treat	as evidenced by: ew and interview the facility nent plans were developed lited clients (#1). The				
	-Admission date of 10	affective Disorder, Bipolar, Mild Intellectual illity.				
	this month. -She had not updated	1/05/24 the Licensee reatment plan had expired I the treatment plan due to ent was going to continue to				
		itutes a re-cited deficiency d within 30 days.				
V 120	27G .0209 (E) Medic	ation Requirements	V 120			
	10A NCAC 27G .020 REQUIREMENTS (e) Medication Storage					

STATE FORM

STATEMENT	of Health Service Regure OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: B. WING			E SURVEY PLETED
		MHL096-255			11	R 11/05/2024
NAME OF PI	ROVIDER OR SUPPLIER		ADDRESS, CITY, STATE	, ZIP CODE		
MAIN ST U	JNIVERSAL GROUP HO	ME 1	IONAL DRIVE			
		GOLDSI	BORO, NC 27534			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN C (EACH CORRECTIVE AC CROSS-REFERENCED TC DEFICIEN	CTION SHOULD BE D THE APPROPRIATE	(X5) COMPLET DATE
V 120	Continued From page	e 2	V 120			
	well-lighted, ventilate and 86 degrees Fahr (B) in a refrigerator, it degrees and 46 degrees refrigerator is used for shall be kept in a sep or container; (C) separately for eact (D) separately for eact (E) in a secure mann for a client to self-me (2) Each facility that r controlled substances registered under the	ed cabinet in a clean, d room between 59 degrees enheit; f required, between 36 ees Fahrenheit. If the or food items, medications barate, locked compartment ch client; ternal and internal use; er if approved by a physician dicate. maintains stocks of s shall be currently North Carolina Controlled . 90, Article 5, including any				
	failed to store medica for food items were k or container for 1 of 3 findings are:	n and interview the facility ations in a refrigerator used ept in a locked compartment 3 current clients (#4). The				
	kitchen refrigerator of 9:55am revealed: - An unlocked metal I	. ,				
	-	1/05/24 the Licensee stated a lock was placed on the				

STATE FORM

If continuation sheet 3 of 7

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			E SURVEY PLETED
			B. WING		R	
		MHL096-255			11	/05/2024
NAME OF PI	ROVIDER OR SUPPLIER	STREET	ADDRESS, CITY, STATE	, ZIP CODE		
MAIN ST U	JNIVERSAL GROUP HO	ME 1				
	SUMMADY ST		BORO, NC 27534	PROVIDER'S PLAN O		
(X4) ID PREFIX TAG	(EACH DEFICIENC	LSC IDENTIFYING INFORMATION	ID PREFIX TAG	(EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE	(X5) COMPLET DATE
V 120	Continued From page	e 3	V 120			
	metal box that contained client #4's insulin pens.					
	This deficiency const and must be correcte	itutes a re-cited deficiency ed within 30 days.				
V 121	27G .0209 (F) Medication Requirements		V 121			
	governing body or op for obtaining a review regimen at least ever shall be to be perform physician. The on-site the client's physician the review when med	es psychotropic drugs, the berator shall be responsible v of each client's drug ry six months. The review ned by a pharmacist or e manager shall assure that is informed of the results of dical intervention is indicated. e drug regimen review shall ient record along with				
	facility failed to obtair of 3 audited clients (#	as evidenced by: ews and interviews the n drug regimen reviews for 3 #1, #2 and #4) who received tions. The findings are:				
	-Admission date of 10 -Diagnoses of Schizo Seizure Disorder and Developmental Disab	paffective Disorder, Bipolar, I Mild Intellectual				

Division of Health Service Regulation STATE FORM

6899

CV0F11

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		MHL096-255	B. WING		11	R / <b>05/2024</b>
AME OF PI	ROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, STATE	, ZIP CODE		
IAIN ST I	JNIVERSAL GROUP HO	MF 1 904 NAT	IONAL DRIVE			
		GOLDSE	BORO, NC 27534			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN ( (EACH CORRECTIVE A CROSS-REFERENCED T DEFICIE	CTION SHOULD BE D THE APPROPRIATE	(X5) COMPLET DATE
V 121	Continued From page	e 4	V 121			
	6 months.					
	Review on 11/04/04 or regimen revealed: -Flonase Spray 0.059 -Hailey 21 1.5mg-30r -Benztropine 1mg -Divalproex 500mg -Haldol 10mg -Keppra 500mg -Metoprolol Tartrate 1 Interview on 11/04/24 -She took his medica Finding #2	ncg 100mg 4 client #1 stated:				
	Review on 11/04/24 of -Admission date 02/1 -Diagnoses of Schizo Intellectual Developm Disorder, Vitamin D D	of client #2's record revealed: 5/15. ophrenia Paranoid Type, Mild nental Disability, Seizure Deficiency and Glaucoma. riew documented in the past				
	Review on 11/04/04 of regimen revealed: -Aspirin 81mg -Lithium Carbonate 3 -Vitamin D 2000 IU -Cogentin 1mg -Keppra 250mg -Ativan 1mg -Timolol Maleate 0.59 -Propranolol 20mg -Clozapine 200mg -Clozapine 50mg -Lithium Carbonate 3 -Crestor 5mg	%				

CV0F11

AME OF PROVIDER OR SUF	MHL096-255			(X3) DATE SURVEY COMPLETED	
IAIN ST UNIVERSAL GF		B. WING		R 11/05/2024	
	PLIER	STREET ADDRESS, CITY, S	TATE, ZIP CODE		
	OUP HOME 1	904 NATIONAL DRIVE GOLDSBORO, NC 275	34		
PREFIX (EACH	MMARY STATEMENT OF DEFICIENC DEFICIENCY MUST BE PRECEDED B NTORY OR LSC IDENTIFYING INFORM	Y FULL PREFIX	PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	CTION SHOULD BE COMPLET D THE APPROPRIATE DATE	
V 121 Continued F	rom page 5	V 121			
-He took his	-He took his medications daily.				
-Admission o -Diagnoses Reflux, Diab Pressure.	1/4/24 of client #4's record re late 07/05/16. of Schizophrenia Paranoid Ty etes, Heart Murmur, High Blo imen review documented in	ype, Acid ood			
Review on 1 regimen reve -Aspirin 81m -Zyrtec 10m -Clozapine 2 -Farxiga 10m -Prilosec 400 -Diltiazem 18 -Vitamin D 2 -Cogentin 0. -Clozapine 2 -Humalog 10 -Lipitor 20m -Lantus 100	g oOmg ng 30mg 3000 IU 5mg 00mg 00 units	drug			
	11/04/24 client #4 stated: medications daily.				
-A drug revie pharmacy.	11/05/24 the Licensee revea w was completed with the pr contact the current pharmacy n completed.	revious			
V 131 G.S. 131E-2 Verification	56 (D2) HCPR - Prior Emplo	yment V 131			
G.S. §131E-	256 HEALTH CARE PERSC	NNEL			

STATEMENT	of Health Service Regu FOF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CO A. BUILDING:	DNSTRUCTION		E SURVEY PLETED
		MHL096-255	B. WING	11	R / <b>05/2024</b>	
	ROVIDER OR SUPPLIER	MF 1 904 NAT	DDRESS, CITY, STATE,	, ZIP CODE		
	· · · · · · · · · · · · · · · · · · ·	GOLDSE	BORO, NC 27534			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE	(X5) COMPLET DATE
V 131	health care facility or health care facility sh Personnel Registry a of access in the appr This Rule is not met Based on record revi	alth care personnel into a service, every employer at a all access the Health Care nd shall note each incident opriate business files.	V 131			
	findings are: Review on 11/5/24 of revealed: -Hire date 09/10/23. -HCPR was accessed During interview on 1 revealed: -She was aware that be done before hire.	3 audited staff (#2). The f staff #2's personnel record d on 11/04/24. 1/05/24 the Licensee the HCPR was supposed to ne HCPR was completed				
	alth Service Regulation					

CV0F11