

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl060-957	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/20/2024
NAME OF PROVIDER OR SUPPLIER MIRACLE HOUSES - MONTEITH		STREET ADDRESS, CITY, STATE, ZIP CODE 6421 MONTEITH DRIVE CHARLOTTE, NC 28213		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 9-20-24. The complaint was unsubstantiated (intake #NC00221405). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure For Children Or Adolescents. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.	V 000	The Executive Director will complete monthly walk through to ensure all maintenance on the facility are repaired accordingly. The House Manager will complete a bi-weekly report to Executive Director when house items needs to be repaired or replaced. Once the items has been repaired the report will be checked off and given to Executive Director.	
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, orderly, safe and attractive manner. The findings are: Observation on 9-4-24 between 3:30pm and 5:30pm revealed: -The living room contained a small loveseat with two worn, deflated cushions. -The hallway bathroom: The back of the sink was pulling away from the wall causing an approximate quarter inch gap between the wall and the sink. The wall between the vanity and the toilet had chipped and peeling paint from the top of the sink to the bottom wall leading to the toilet. Behind the toilet the wall was wrinkled. The	V 736	The small loveseat has been replaced. The sink and the vanity has been replaced with a new one. The entire bathroom has been painted. The wall behind the toilet sand and painted. The entire bathtub was refurbished. The shower head was repaired. The sink and vanity set was replace with new one	10/01/2024 10/19/2024

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

VKJW11

If continuation sheet 1 of 4

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V 736	Continued From page 1 wall had been puttied and painted over but not sanded or completely repaired. The caulking around the bathtub was black. The entire bottom of the bathtub was chipped and peeling. The drain in the bathtub was rusted. A brownish substance was in the title that extended from the bathtub to the ceiling. The shower head was pulled from the wall which left a approximate two inch gap in the wall. -Exposed particle board wood on the right side of the vanity from the top right corner to the bottom of the vanity. The vanity sink had a large crack that started on the left side of the vanity and ran to the bottom of the vanity bowl (approximately ten to twelve inches long). The drain in the vanity was rusted. Bedroom #1: The bedroom door was missing. When opened, the bedroom window would not stay in the open position without being held open. The ceiling fan light did not work. A hole in the wall approximately ten by twelve inches big. A two foot area (approximately) at the bottom of the back wall that was patched but not painted. Bedroom #2: Ceiling fan and light not working. Two of two windows would not stay open without being held open. The room was used to store extra furniture and contained a seven drawer dresser, a six drawer dresser and a five drawer dresser, one of which was not being used by the client. Bedroom #3: Ceiling fan and light did not work. A four drawer dresser with eight missing pulls (two per drawer). One of two windows was off track and would not stay open. Three areas approximately 5 to 7 inches in diameter on the wall near the door frame, behind the door and at the bottom of the wall by the bed had been	V 736	The bedroom door was never missing the maintenance man replaced the old door while surveyor was on sight. The window has been repaired to remain open. The ceiling fan light was repaired and now working. The hole in the wall was repaired and painted Ceiling fan and light repaired and working. windows are repaired and remains opened. No room is used for storage. New dresser drawer replaced the four drawer dresser. All windows were repaired and remains open. The puttied wall sand and painted.	10/19/2024 10/19/2024 10/01/2024

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V 736	<p>Continued From page 2</p> <p>puttied and spackled but not painted.</p> <p>Bedroom #4: Light in the ceiling fan did not work and there was no other light source in the room. The window would not stay open. There were 3 plastic slats in the blinds approximately six to seven inches long that were bent or broken and approximately 7 plastic slats that were missing from the blinds. A small (approximately one inch) area on the wall by the bed, a medium (two to three inch) area over the bed and a large area (approximately twelve by sixteen) behind the dresser that was puttied but not painted.</p> <p>Interview on 9-4-24 with Client #1 revealed: -"...I'm getting a new door today (9-4-24) ..." -"I was bumping against (it the door), trying to scare [client #4]."</p> <p>Interview on 9-4-24 with client #3 revealed: -"That (hole in the wall) was there when I got here (facility). The person (client) that was here before me put that there."</p> <p>Interview on 9/4/24 with Client #4 revealed: -"I get dressed by the light from the window or by using light coming from the hallway ...none of the lights work." -"Been like this since I came (to facility). I use the hallway light when I need light." -Observed client walk between his bed and his dresser and demonstrate how he gets dressed and undressed using the light from the hallway.</p> <p>Interview on 9/4/24 with Staff #1 revealed: -Maintenance is replacing door to Client #1's room. "They are fixing his door today (9-4-24). The maintenance man has gone to pick it up." -"He's (Client #4) is getting new blinds." -"We (facility) had too many dressers; one of</p>	V 736	<p>Ceiling fan light was repaired a light is in the consumer room at th time of the inspection. The window was repaired to stay open. Blinds replaced. Area puttied was painted.</p>	10/19/2024

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V 736	Continued From page 3 those (dressers) don't belong in here (bedroom #2)." Interview on 9/20/24 with Qualified Professional revealed: -Light in Client #4's room, "doesn't work but maintenance is supposed to be fixing." Interview on 9/20/24 House Manager revealed: -"I guess we just failed that part ..." -"Maintenance is supposed to have fixed everything."	V 736		