

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411269	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/10/2024
NAME OF PROVIDER OR SUPPLIER MONARCH DBA UMAR-WESTRIDGE		STREET ADDRESS, CITY, STATE, ZIP CODE 1801 WESTRIDGE ROAD GREENSBORO, NC 27410		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on October 10, 2024. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112	Step 1: QP completed annual treatment plan for Client #1. QP has gathered guardian and physician signatures for the treatment plan. Step 2: QP has developed a PCP tracking sheet and Calendar to ensure all annual all plan dates are met prior to expirations. QP has created a tracking sheet to keep up with the upcoming treatment plans. QP will schedule annual treatment team meetings via email at least 30 days before the treatment plan expires to ensure adequate time to develop and complete treatment plan. Step 3: Records will be peer reviewed by assigned TL/Director quarterly to include PCP review for content and date. Step 4: TL will review quarterly peer review results to ensure compliance with PCP dates.	10/10/24 10/21/24 10/21/24 Ongoing

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Dean Chapman B.S., QP, ATC* TITLE *Residential Team Leader* (X6) DATE *10-21-24*

STATE FORM

6000

KYH011

If continuation sheet 1 of 3

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V 112	<p>Continued From page 2</p> <p>hygiene routine with 1 or less verbal prompt, will increase his daily living skills by cleaning and maintaining his room daily with 1 or less verbal prompt, will follow a set schedule and be consistent with doing this on a daily basis, will increase his independence in self-help and safety and will participate in monthly emergency drills independently per trial."</p> <p>-No documentation of an updated treatment plan.</p> <p>Interview on 10/10/24 at 12:23pm with client #1 revealed:</p> <p>-Goals included a hygiene goal</p> <p>-"Well, the main thing is getting showers done. That is the hardest for me ...actually, it has been a long time since we have looked over my goals ..."</p> <p>Interview on 10/10/24 with the Team Lead/Qualified Professional (TL/QP) revealed:</p> <p>-Was new to his role as TL/QP for the facility.</p> <p>-"I plan to meet with the team (treatment), the individual and the staff today ...we will discuss the current goals and other goals he may want to achieve ..."</p> <p>Interview on 10/10/24 with the Regional Director revealed:</p> <p>-The new TL/QP was now responsible for the treatment plans</p> <p>-"We have been without a TL/QP since May 2024 ...it falls back on me for not having the treatment plan updated ...we will have his plan done by the end of next week ..."</p>	V 112		