

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL016-005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 10/16/2024
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NAME OF PROVIDER OR SUPPLIER NEWPORT	STREET ADDRESS, CITY, STATE, ZIP CODE 2331 NORTH LAKEVIEW DRIVE NEWPORT, NC 28570
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on October 16, 2024. The complaint was substantiated (intake #NC00222627). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10 A NCAC .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on record review, observations and interviews the facility was not maintained in a clean, attractive manner and kept free from offensive odor. The findings are:</p> <p>Observation on 10/16/24 between 10:49 am-11:20 am during tour of the facility revealed: -The pantry had a brown stain across the ceiling approximately 4 1/2 feet wide by 2 1/2 feet long, approximately 1 inch circular black spots on the ceiling and the light fixture was inoperable. -The supply closet for diapers and emergency food had brown stains around the perimeter of the baseboard, white stains across the floor approximately 4 feet by 2 feet and there was a foul odor when the closet door was opened.</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -The hall way between the dinning room and living room had white stains at the bottom of the baseboard approximately 5 feet long. -The closet with deep freezer had brown stains on one baseboard approximately 2 feet long. -The bathroom with the walk in shower had brown stains approximately 3 feet on the trim of the shoe molding. -The bathroom with bathtub had brown discoloration on the caulking, small one inch circular spots on back right corner of the bathtub, shower head sprayer had small 1/2 inch brown spots, the linoleum on both sides of the toilet had dark discoloration approximately 1 foot long. -Client #1 bedroom window had small black specs around the perimeter. -Client #2 bedroom window had small black specs around the perimeter. -Client #3 bedroom window had small black specs around the perimeter. -Client #4 bedroom window had small black specs around the perimeter. -Client #5 bedroom window had small black specs around the perimeter. <p>Review on 10/16/24 of facility documentation revealed:</p> <ul style="list-style-type: none"> -Sanitation Inspection dated 9/26/24 had one demerit for floors and carpets; one demerit for walls, ceilings and attachments. -Local advocacy agency inspection dated 8/29/24-"closet and baseboard flooring needs cleaned" and pictures were included with inspection. -Inspection Repairs/Requests: <ul style="list-style-type: none"> -undated: "Mildew/mold found in bottom of hall closet, above the shower, and in the furnace room." -dated 10/26/23: Water leaks from walk in shower bathroom causing mold build up and rot 	V 736		

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V 736	<p>Continued From page 2</p> <p>in the closet.</p> <p>-dated 9/27/24: "The ceiling in the pantry looks like it has water damage and needs to be replaced or repaired."</p> <p>-dated 10/14/24: "The pantry light bulb flickers or does not turn on."</p> <p>Interview on 10/16/24 with staff #1 stated:</p> <p>-Staff had reported to maintenance what they believed was mold in the home.</p> <p>-Staff had been cleaning it, but that was all they could do.</p> <p>-The light fixture in the pantry was inoperable due to a leak.</p> <p>-She would submit more maintenance requests.</p> <p>Interview on 10/16/24 with Maintenance worker stated:</p> <p>-He sprayed bleach on the floor of the supply closet for diaper and emergency food about a week ago.</p> <p>-The plan was to paint the baseboards as directed by his supervisor.</p> <p>-We were waiting on the sprinkler company to determine if there was an issue with the sprinkler leaking in the pantry or a leak coming from the roof.</p> <p>Interview on 10/16/24 with Residential Manager stated:</p> <p>-There was a leak in the bathroom with the walk in shower.</p> <p>-Maintenance came to the home last week to fix the reported maintenance issues.</p> <p>-Maintenance sprayed a white substance on the floor in the closet with diapers and emergency food.</p> <p>-The assigned advocacy agency came last week and completed an inspection of the facility.</p>	V 736		

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V 736	Continued From page 3 Interview on 10/16/24 with Qualified Professional stated: -He was not made aware of the maintenance issues. -He acknowledged a foul odor coming from the diaper and emergency food closet.	V 736		