Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING MHL032-628 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3330 OLD CHAPEL HILL ROAD THE MOORE HOME-A CARING HANDS SITE DURHAM, NC 27707 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 To be in compliance with V 118 27G .0209 Caring Hand's residential Manager Supervisors will check Site books and MAR books An annual survey was completed on October 15, Quarterly to make sure that every home 2024. A deficiency was cited. has the Physican orders for ALL medications and not just the medication This facility is licensed for the following service order for each member in the home. Upon checking each book the Residential category: 10A NCAC 27G .5600F Supervised Manger Supervisor will sign off stating Living for Alternative Family Living. that they have neccesary information required by the state. The Moore home called and got This facility is licensed for 2 and has a current the Physican orders for both members in in the home in addition to the medication census of 2. The survey sample consisted of orders. The Moore home will be checked audits of 2 current clients. November 4, 2024 to make sure the Physician order are current and in his book, and will be signed off on by 11/30/2024 V 118 27G .0209 (C) Medication Requirements V 118 the Residential Manager Supervisor Caring Hands will also make sure that all medication changes are kept in the MAR book via the 10A NCAC 27G .0209 MEDICATION Physicans order along with all REQUIREMENTS appointment summaries. (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept RECEIVED current. Medications administered shall be recorded immediately after administration. The OCT 3 1 2024 MAR is to include the following: (A) client's name: (B) name, strength, and quantity of the drug: **DHSR-MH Licensure Sect** (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the Division of Health Service Regulation

LABORATORY DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Executive Director

(X6) DATE

STATE FORM

BQ6K11

If continuation sheet 1 of 3

PRINTED: 10/15/2024 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ MHL032-628 B. WING 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3330 OLD CHAPEL HILL ROAD THE MOORE HOME-A CARING HANDS SITE DURHAM, NC 27707 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 118 | Continued From page 1 V 118 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to have physician's orders affecting two of two clients (#1 and #2). The findings are: Reviews on 10/10/24 and 10/11/24 of client #1's record revealed: -Admission date of 5/9/22. -Diagnoses of Mild Intellectual Disability, Attention Deficit Hyperactivity Disorder and Oppositional Defiant Disorder. -There were no physician's orders for the medications below. Observation on 10/11/24 at approximately 8:40 am client #1's medication bin revealed: The following medications were available for administration--Clonidine 0.1 milligram (mg) (ADHD) -Invega 6 mg (Schizoaffective Disorder) -Fluoxetine 40 mg (Depression)

record revealed:

-Felosul 325 mg (Iron supplement)

-Admission date of 10/10/23.

Reviews on 10/10/24 and 10/11/24 of client #2's

-Diagnoses of Mild Intellectual Disability, Attention

Deficit Hyperactivity Disorder, Adjustment

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL032-628 10/15/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3330 OLD CHAPEL HILL ROAD THE MOORE HOME-A CARING HANDS SITE DURHAM, NC 27707 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 118 Continued From page 2 V 118 Disorder and Autistic Disorder. -There were no physician's orders for the medications below. Observation on 10/11/24 at approximately 8:34 am client #2's medication bin revealed: The following medications were available for administration--Guanfacine 1 mg (ADHD) -Metformin 500 mg (Diabetes) -Valproic Acid 250 mg/5 milliliters (ml), (Bipolar Disorder) Review on 10/11/24 of the October 2024 MAR revealed: -Hydroxyzine 10 mg/5 ml syrup was listed and administered 10/1 thru 10/10. Interviews on 10/10/24 and 10/15/24 with the Executive Director/Qualified Professional revealed: -The AFL providers were responsible for ensuring they got copies of client's physician's orders for the client records they keep at their facility. -The AFL Provider asked the pharmacy for the physician orders. -The pharmacy staff sent the physician's orders to him. -"[The AFL Provider] asked for the medication orders and what I emailed to you (Division of Health Services Regulation) was what the pharmacy gave him."