

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL051-225</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/14/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>70 WEST</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>9421 US 70 BUSINESS WEST CLAYTON, NC 27520</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A follow up survey was completed on 10/14/24. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 1 current client.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe manner for one of one audited clients (#1). The findings are:</p> <p>Observation on 10/8/24 at 12:45 PM the exit door for client #1's bedroom had a dead bolt lock on the outside entry of the door. The door could not open from the inside. The Licensee/Chief Executive Officer (CEO) removed the deadlock with a crow bar. Client #1's bedroom was located at the far end of the facility.</p> <p>Review on 10/8/24 of client #1's record revealed: -Admission date of 3/6/23 -Age 16 -Diagnoses of Mild Intellectual Development Disability (IDD), Autistic Disorder and Disruptive</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <p>Mood Dysregulation</p> <p>Interview on 10/8/24 the Division of Health Service Regulation Construction Section Surveyor stated:</p> <ul style="list-style-type: none"> <li>-Was in the facility earlier in the day (10/8/24) to do a follow up survey and found the bedroom door locked from the outside.</li> <li>-Staff present in the facility had no key to open the door.</li> <li>-Was in the facility in July 2023 and noticed the exit door in client #1's bedroom had been covered with dry wall.</li> <li>-The Licensee/CEO stated he covered the exit door due to a client attempting to elope.</li> <li>-The bedroom had windows present, but they were too high based on the building code to be used for egress.</li> <li>-Due to the fact they removed the exit door, this posed a safety risk to the clients in case of a fire, there was no egress from the bedroom.</li> <li>-Each bedroom must have two exits for egress.</li> </ul> <p>Interview on 10/8/24 the Licensee/CEO stated:</p> <ul style="list-style-type: none"> <li>-When he first got the facility licensed there was a door in the bedroom.</li> <li>-Client #1 had broke out the glass of the door in an attempt to elope.</li> <li>-Had the landlord put drywall over where the door was located to prevent elopements.</li> <li>-The Construction Section Surveyor came out a few months ago and told them to put the door back in the bedroom because the windows were too high for egress.</li> <li>-Called the landlord to have the door placed back in the bedroom and to make sure it had a lock on it.</li> <li>-The landlord installed the new door on Saturday (10/5/24).</li> <li>-Had not been to the facility to see the new door</li> </ul>	V 736		

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V 736	<p>Continued From page 2</p> <p>that was installed.</p> <ul style="list-style-type: none"> <li>-Never told him to place a lock on the outside of the door.</li> <li>-Was not aware there was a lock on the outside of the door until today (10/8/24) when he was called by the Construction Section Surveyor.</li> <li>-Removed the deadlock as soon as he was made aware of it.</li> <li>-Would explore options for the bedroom to ensure the client's safety.</li> </ul> <p>Interview on 10/9/24 the Landlord stated:</p> <ul style="list-style-type: none"> <li>-Owned the home the facility was licensed in and completed all repairs.</li> <li>-There was initially a door in the bedroom, but was asked by the Licensee/CEO a few weeks ago to remove the door due to client elopement.</li> <li>-Went to the facility on Saturday (10/5/24) to install a new door on the bedroom.</li> <li>-The Licensee/CEO told him to make sure it was a door with a lock.</li> <li>-Placed a deadlock on the outside of the door entrance.</li> <li>-"Misunderstood him" and placed a lock on the outside of the door to make sure the client couldn't leave the home.</li> <li>-"Assumed" he needed that kind of lock.</li> <li>-The Licensee/CEO called him yesterday (10/8/24) and asked why he placed that kind of lock on the door and that was not the correct lock.</li> <li>-"This was my mistake."</li> </ul> <p>Review on 10/11/24 of Plan of Protection completed by the Licensee/CEO dated 10/11/24 revealed the following,</p> <p>"What immediate action will the facility take to ensure the safety of the consumers in your care?"</p> <ul style="list-style-type: none"> <li>-Owner (Licensee/CEO) immediately removed the lock on the back door on 10/8/24. On the</li> </ul>	V 736		

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V 736	<p>Continued From page 3</p> <p>appropriate "thumb" lock is being used to lock and unlock the door.</p> <p>Describe your plans to make sure the above happens. -The landlord will be coming to assess the door area to see if this outside door can be converted to a window."</p> <p>A client age 16 with diagnoses of Mild IDD, Autistic Disorder and Disruptive Mood Dysregulation lived in a four bed facility where his bedroom was located on the far end of the home. The client's bedroom door which lead to the outside of the facility was deadbolted with no key to open it. The door had been recently replaced by the landlord who installed the lock on the outside of the door and resulted in the client with no access to an exit in the event of a fire or emergency. This deficiency constitutes a Type A2 rule violation for substantial risk of serious harm and must be corrected within 23 days.</p>	V 736		