Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: MHL0601257 B. WING 09/10/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14645 BLACK FARMS ROAD HINDS' FEET FARM-PUDDIN'S PLACE **HUNTERSVILLE, NC 28078** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on 9-10-24. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for six and currently has a census of six. The survey sample consisted of audits of three current clients. V 118 27G .0209 (C) Medication Requirements V 118 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall SEE NEXT PAGE only be administered to a client on the written order of a person authorized by law to prescribe (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse. pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be RECEIVED recorded immediately after administration. The MAR is to include the following: OCT 10 2024 (A) client's name; (B) name, strength, and quantity of the drug; DHSR-MH Licensure Sect (C) instructions for administering the drug: (D) date and time the drug is administered; and (E) name or initials of person administering the Finding # 1 on next page. drug.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Executive Director

(X6) DATE

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10-07-202) If continuation sheet 1 of 5

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED
					R
MHL0601257		B. WING		09/10/2024	
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE					
HINDS' FEET FARM BUDDIN'S PLACE 14645 BLACK FARMS ROAD					
HINDS' FEET FARM-PUDDIN'S PLACE HUNTERSVILLE, NC 28078					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLETE
V 118	(5) Client requests for checks shall be recorfile followed up by apwith a physician. This Rule is not met Based on record reviracility failed to the maccording the the phyof three audited client findings are:	r medication changes or ded and kept with the MAR pointment or consultation	V 118	Finding # 1 Hinds' Feet Farm will ensure refare up to date in the following way (sorder correct this deficiency. 1.HFF Coordinators and will rev weekly (w/ a contract RN) all medications with scheduled refills. 2. When refill needs are identified request will be made to the provider / prescriber directly w/ a log on all calls and rely solely on the pharmacy to request refill 3. HFF will on all routine appts. w/ outside prescribing providers review all meds and	s) in 2,2024 iew ed a not ls.
	orders revealed:	Client #1's Physician's htriq 50 mg (milligrams) TB 24 ne tablet daily.		note any upcoming refill needs to may be needed prior to the next appointment; and request a written order at the ting	ne.
	2024, August 2024 a revealed: -July 26 through (milligrams) TB 24 warevealed that the phature -August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 2024 and 10 million of the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 3, 4, 8 given with a note in the revealed that the phature - August 1, 4, 8 given with a note in the revealed that the phature - August 1, 4, 8 given with a note in the revealed that the phature - August 1, 4, 8 given with a note in the revea	July 31, no Myrbetriq 50 mg as given. Not in the MAR armacy had not delivered it. 5, 6, 7, 8, and 9 MAR was not the MAR revealed that the n a refill from the pharmacy.		In addition to the above menti- plan of correction, HFF will reviback to all orders being in one gene location for a more consistent review by coordinators and RN. This should allow for less dependency on	vert

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orders revealed:

Review on 9-9-24 of Client #2's Physician's

-Calmoseptine .44-20.6% (for skin

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Record/

Systems.

Electronic Med Administration

If continuation sheet 2 of 5

Beth Callahan, Executive Director 10/07/24

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: R MHL0601257 09/10/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14645 BLACK FARMS ROAD HINDS' FEET FARM-PUDDIN'S PLACE **HUNTERSVILLE, NC 28078** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC (DENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 118 V 118 Continued From page 2 Finding 2 breakdown) apply to buttocks twice daily 11-22-22, Fibercon 625 mm (milligrams) (for constipation) give one tablet at bedtime 5-7-24, Same as above. Levothyroxine Sodium 112 MCG (micrograms) 10/02/ (thyroid) 5-7-24. Finding is due to not having the 2024 medication. Review on 9-9-24 of Client #2's MAR's July 2024, August 2024 and September 2024 revealed: HFF will assure orders medication -September 4, no Fibercon available, note in refills are reviewed each week and the MAR revealed the medication was out but take the responsibility for had been ordered. contacting -August 17th, Levothyroxine Sodium 112 mcg the provider/ prescriber and not not given, note in MAR revealed medication was relying not in the facility. on the pharmacy for refills. -July 1 through 13th, Calmoseptine 0.44-20.6% not given, not in the MAR revealed the medication was not in the facility. Interview on 9-9-24 with the Director revealed: -The facility has a nurse, but she has been out on medical leave for a few months. -They don't know if it is a problem with the pharmacy, the staff not ordering in time, or a combination of both. -They would fix the problem immediately. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days. V 120 27G .0209 (E) Medication Requirements V 120 see next page for POC 10A NCAC 27G .0209 MEDICATION REQUIREMENTS

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(e) Medication Storage:

and 86 degrees Fahrenheit;

(1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees

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Beth Callahan, Executive Director 10/7/2024

PRINTED: 09/13/2024 FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ B. WING 09/10/2024 MHL0601257 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14645 BLACK FARMS ROAD HINDS' FEET FARM-PUDDIN'S PLACE **HUNTERSVILLE, NC 28078** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 120 V 120 Continued From page 3 (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. 9/17/ 2024 v. 120 POC This Rule is not met as evidenced by: External Meds are not stored Based on observation and interview the facility with internal meds and are not stored failed to ensure that medications were stored separately per client. separately for each clients effecting one of three audited clients (Client #3). The findings are: Separate containers labeled for each client/ resident are now being used Observation on 9-10-24 of Client #3's and labeled w/ initials and med cart medications revealed: drawer is labeled external meds. -External medication Jublia 10% solution was stored in the same drawer with no divider with Client #4's external medications. Interview on 9-10-24 with the Operations

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Coordinator revealed:

separately for each client.

-He knew that internal medications needed to

be stored separately, but did not know that internal medications also needed to be stored

Interview on 9-10-24 with the Director revealed: -She would make sure that all internal and

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Beth Callahan, Executive Director 10/7/2024

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Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: __ R MHL0601257 09/10/2024 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 14645 BLACK FARMS ROAD HINDS' FEET FARM-PUDDIN'S PLACE **HUNTERSVILLE, NC 28078** (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 120 V 120 Continued From page 4 external medications were stored separately for POC all external meds now have each client. separate containers per client.

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If continuation sheet 5 of 5

Beth Callahan Exective Director 18/7/24