STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0411266	A. BUILDING: _____ B. WING _____	10/09/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MONARCH DBA UMAR-ERVIN	1400 SPRINGTREE COURT HIGH POINT, NC 27265

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V 000	INITIAL COMMENTS An annual survey was completed on October 9, 2024. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

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V 112	Continued From page 1	V 112		

This Rule is not met as evidenced by:
Based on record review and interviews, the facility failed to update the treatment/habilitation or service plan at least annually with the client or legally responsible person for 1 of 3 audited clients (#2). The findings are:

Review on 10/8/24 of client #2 ' s record revealed:
-An admission date of 6/5/15
-Diagnoses of Mild Intellectual Disability and Memory Loss, Complete Hearing Loss in Right Ear, Asthma, and History of Bowel Infections.
-Age 47
-An assessment dated 4/27/15 noted "easy going, very nice, easy to get along with, well-mannered, very complimentary, very shy, does not have a certain routine, but if you give him a time, he expects you to adhere to the time, likes to go for walks, ride his bike, going out to eat, family events, oriented at all times, ambulatory, continent with bowel and bladder, without assistance in washing hair, bathing, combs hair, dresses self, ties shoes and feeds self, needs assistance with care of clothing, care of personal items, cooking simple meals, shopping and community mobility-decision, needs to pay attention to his health and doing better with anger and frustration, is generous with food and more patient with situations now, family is still important to him, will not share his feelings of worry, pain, or anything he ' s uncomfortable with, it is important for his staff to stay observant to any changes in

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V 112	Continued From page 2 his demeanor or routine, has a high tolerance for pain, takes anti-nausea medication and when going through stomach problems, sometimes chooses not to eat to avoid nausea, has cellulitis at times with significant swelling around ankles and takes a supplemental potassium tablet, requires liquid or crushed applesauce with oral medications, has participated in Special Olympics, social club, yoga via Zoom and likes a routine, unexpected changes can cause him worry, likes to get up for breakfast and get ready for his day in that order. This had become an issue because most of the time when he is responsible for kitchen duty or morning cleaning, others are waiting on him and needs a goal to remind him of his responsibilities, can carry small amounts of money, up to $30 at a time, may not stay alone in the community unless he participates in Special Olympic events or at school and can stay at home from the hours of 6 am to 9 pm." -An expired treatment plan dated 7/31/23 noted "with 2 or less verbal prompts, will start and complete any chore he is asked so others are not waiting on him with 100% accuracy, will promptly remove his laundry from the dryer, will promptly complete a chore that has someone waiting on him to complete, will neatly care for his room on a regular basis not less than once a week, will neatly fold and place laundry in drawers, will organize clothing to wear weather and season appropriately with staff and will gather out of season clothes and place them in storage to avoid clutter, will learn and practice emergency procedures independently each week 100% of the time, will learn to call 911 in an emergency, will learn to exit the group home in the event of fire or drill, will learn basic emergency procedures and will learn to state the correct emergency protocol when presented with a practice scenario,	V 112		

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V 112	Continued From page 3 with 2 or less verbal prompts, he will dust, sweep and organize his person bedroom space 100% of the time, will gather his cleaning items, will remove papers, wrappings, garbage into proper receptacles to be thrown away or given away, will wipe furniture with dusting wipes, will use cloth or paper towels to clean his mirror or electronics, will sweep under the bed after removing bins from underneath the bed, dresser and in his closet, every day will ride his bike for 30 minutes with 1 verbal prompt, and will correspond with a family member or friend with two verbal prompts." -No documentation of an updated treatment plan Interview on 10/8/24 with client #2 revealed: -The only treatment plan goal he was aware of was "I must eat slowly, and I do that." Interview on 10/9/24 with the Qualified Professional/Residential Team Lead (QP/RTL) revealed: -Was hired in September 2024 -Would be the person responsible for ensuring the clients ' treatment plans were current -Would work on updating client #2 ' s treatment plan Interview on 10/8/24 with the Residential Director revealed: -The facility has been without a QP since April 2024 -The new QP has been with the new oversight agency "for several years and his caseload was reassigned a month ago." -Not updating the treatment plans would "fall back on me. The plans were not updated as [client #2] ' s plan has not been scheduled and we are working on getting LTCS (Long Term Care Supports) in place for him ...it is still our policy to have updated treatment plans. We will get it done	V 112		

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V 112	Continued From page 4 within the next week and submit it."	V 112		