Division of Health Service Regulation STATEMENT OF DEFICIENCIES PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED R MHL060-199 B. WING 08/27/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3825 NEVIN ROAD **NEVIN#2** CHARLOTTE, NC 28269 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX COMPLETE (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 000 V 000 **INITIAL COMMENTS** An annual and follow up was completed on 8-27-24. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for six and currently has a census of six. The survey sample consisted of audits of three current clients. V 736 V 736 -Pantry: On 09/04/24 and 09/11/24 the RTL (Residential Team Leader) and QP (Qualified 27G .0303(c) Facility and Grounds Maintenance Professional) met with group home staff to discuss the condition in the corners of the 10A NCAC 27G .0303 LOCATION AND pantry floor. The RTL and staff will do daily EXTERIOR REQUIREMENTS checks to ensure that the pantry floor and all (c) Each facility and its grounds shall be corners are cleaned. The QP will conduct maintained in a safe, clean, attractive and orderly weekly checks and document. manner and shall be kept free from offensive -Kitchen: The RTL and QP met with group odor home staff to discuss the condition of the This Rule is not met as evidenced by: soap dispenser. The RTL and staff will Based on interviews and observation the facility ensure that the soap dispenser is checked failed to be maintained in a clean, attractive, and and cleaned after daily use. organized manner. The findings are: On 09/04/24 and 09/11/24 the QP, RTL, and Maintenance met concerning the Observation on 8-27-24 at approximately 4:00pm bent lamp, peeling and bubbled paint

revealed:

-Pantry had dark matter in the corners of the floor. -Kitchen: soap dispenser had contents oozing

globs of gelatinous substance around the top,

lamp over the counter is bent, Paint is bubbled

-Bathroom #1: large amounts of dark

has both brown and yellow substance

substance coating the bathtub, reddish substance around the shower handle, the bottom of the toilet

and peeling over the counter.

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over the counter. Maintenance will fix the

-Bathroom #1: On 09/04/24 and 09/11/24

staff to discuss the condition of Bathroom

#1. The RTL will ensure staff clean inside

the QP and RTL met with group home

the bathtub, clean around the shower

lamp and the counter.

Division of Health Service Regulation ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TATE FORM  SERVICE FORM  SERVICE REGULATION  Division of Health Service Regulation  STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  MHL060-199  MMHL060-199  STREET ADDRESS, CITY, STATE, ZIP CODE  NEVIN #2  CHARLOTTE, NC 28269  (X4) ID  PROVIDERS BIAN OF CORRECTION  SUMMARY STATEMENT OF DEFICIENCIES  OR DEFICIENCY  TO DEPOWDERS BIAN OF CORRECTION  ABOUT TITLE  (X6) DATE  (X6) DATE  (X2) MULTIPLE CONSTRUCTION A. BUILDING:  R  08/27/2024
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ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
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surrounding it, the corners have dark substance built up and spreading.

- -Hallway: runner on the side of the wall brown and buckling in places, kitchen hallway/doorway has chipped paint in several places.
- -Bedroom #6 has stained carpet through out the room.
- -Bathroom #2: large amounts of dark substance coating the bathtub, the bottom of the toilet has both brown and yellow substance surrounding it.

Interview on 8-27-24 with Client #2 revealed:

-They all had chores and had to keep their rooms clean.

Interview on 8-27-24 with Client #3 revealed: -He did his chores.

Interview on 8-27-24 with Staff #2 revealed:

-The clients had their chores, and the staff checked behind them to make sure they are done correctly.

Interview on 8-27-24 with the Residential team Leader revealed:

- -The clients did the cleaning, but it was up to staff to make sure things were clean.
- -She would make sure the issues were corrected.

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-Hallway: On 09/04/24 and 09/11/24 The QP and RTL met with the group home staff to discuss the condition of the runner on the side of the wall. Staff will wipe down and clean the dark substance off the runner. Maintenance will fix the buckling of the runner and paint the kitchen hallway/doorway.

-Bedroom #6: On 09/04/24 and 09/11/24 the QP and RTL met with Maintenance to discuss the condition of the carpet for bedroom #6. Maintenance will remodel and new flooring will be put down. -Bathroom #2: On 09/04/24 and 09/11/24 the QP and RTL met with group home staff to discuss the condition of Bathroom #2. The RTL will make certain

floor mopped after daily use. The QP will conduct weekly checks and document.

that staff clean inside the bathtub after

daily use. The toilet will be cleaned, and

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