STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0411224	A. BUILDING: _____ B. WING _____	09/24/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WICKER HOME	701 WICKER STREET GREENSBORO, NC 27403

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on September 24, 2024. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents. This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients. This Statement of Deficiencies was amended on October 4, 2024 due to additional information received. Rule 10A NCAC 27G .0207 Emergency Plans and Supplies/Tag V114 was amended from an initial citation to an amended citation.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114		

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V 114	Continued From page 1 This Rule is not met as evidenced by: Based on record reviews and interviews, the facility staff failed to conduct fire and disaster drills once per shift per quarter. The findings are: Review on 9/23/24 of the facility's fire and disaster drills, from September 2023 to September 2024, revealed: -9/6/23 fire 6:10pm -10/15/23 fire 3:36pm -11/16/23 fire 5:23pm -12/16/23 fire 6:23pm -12/28/23 power outage 11:34am -1/13/24 fire 12:00pm -1/20/24 tornado 3:00pm -2/18/24 gas leak 5:15pm -2/24/24 fire 8:00pm -3/9/24 fire 6:00am -3/27/24 hurricane 7:00am -4/6/24 fire 1:00pm -4/22/24 fire 3:28pm -5/15/24 fire 6:20pm -5/27/24 fire 5:00pm -6/7/24 fire 8:00am -6/29/24 fire 6:00am -7/13/24 fire 12:00pm -8/8/24 fire 5:00pm -No fire drills were conducted on third shift from September 2023 to December 2023 -No disaster drills were conducted on second or third shift from September 2023 to December 2023 -No disaster drills were conducted on any shifts from April 2024 to June 2024	V 114		

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V 114	Continued From page 2 Interview on 9/23/24 with client #1 revealed: -No fire or disaster drills had been conducted since his admission (7/29/24). Interview on 9/23/24 with client #2 revealed: -Had participated in one fire drill since his admission (8/29/24). -Had not participated in any disaster drills Interview on 9/23/24 with client #3 revealed: -Had participated in one fire drill and "it was before we went to school that morning." -Had not participated in any disaster drills Interview on 9/23/24 with staff #1 revealed: -Was aware fire drills were to be conducted once per shift per quarter -Was not aware disaster drills were to be conducted once per shift per quarter Interview on 9/23/24 with staff #2 revealed: -"I work at the facility sporadically. I have not been asked to do any fire drills when I work my shift." -"Normally when I am asked to do them (disaster drills) and they are once a month. I have not been asked to do any on my shift." Interview on 9/24/24 with the Director/Licensee revealed: -Fire and disaster drills were to be conducted monthly and on each shift. -Was not aware some of the drills were not conducted on each shift. -Would ensure the drills were conducted once per shift per quarter by the facility staff.	V 114		