

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034047</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R <b>09/04/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE ENRICHMENT CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1006 SOUTH MARSHALL STREET WINSTON SALEM, NC 27101</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on September 4, 2024. The complaints were unsubstantiated (intake #NC00220503 and intake #NC00220567). A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups and 10A NCAC 27G .5400 Day Activity for Individuals of All Disability Groups.</p> <p>This facility has a current census of 113. The .5100 Community Respite Services for Individuals of All Disability Groups has a current census of 0 and the .5400 Day Activity for Individuals of All Disability Groups has a current census of 113. The survey sample consisted of audits of 11 current clients in the .5400 Day Activity Program.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the temperature of hot water in the areas where clients are exposed to hot water was maintained between 100-116 degrees</p>	V 752	<p>A licensed plumber will be brought in by September 17, 2024, to assess the water temperature inconsistencies within the building.</p> <p>Water temperatures will be within compliance range by October 15, 2024.</p> <p>QA Director will work closely with safety committee to ensure monitoring procedures are conducted through monthly building checks.</p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <i>Heather J. McMillin-Mcneal</i>	TITLE  QA DIRECTOR	(X6) DATE  9/13/24
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V 752	<p>Continued From page 1</p> <p>Fahrenheit. The findings are:</p> <p>Observation of the facility on 9/3/24 between 3:36 pm to 4:35 pm revealed:</p> <ul style="list-style-type: none"> <li>-Hot water temperature of 123 degrees Fahrenheit in the sink of a room which contained approximately 15 individually labeled client cubicles and contained clothing items.</li> <li>-Hot water temperature of 85 degrees Fahrenheit in the sink of the 1st men's restroom located in the hallway near the dining room.</li> <li>-Hot water temperature of 90 degrees Fahrenheit in the sink of the 2nd men's restroom located in the hallway near the pottery and art rooms.</li> <li>-Hot water temperature of 85 degrees Fahrenheit in the restroom sink of the Peach Pod, a multi-purpose room.</li> <li>-Hot water temperature of 85 degrees Fahrenheit in the sink of the women's 2nd second restroom.</li> </ul> <p>Interview on 9/3/24 with the Director of Individual Developmental Disability Services revealed:</p> <ul style="list-style-type: none"> <li>-She would let the Facility Director know about the hot water temperatures in each location that was below 100 and over 116 degrees Fahrenheit.</li> </ul> <p>Interview on 9/4/24 with the Facility Director about the hot water temperatures in client restrooms and in the room with client cubicles revealed:</p> <ul style="list-style-type: none"> <li>-She would have the temperatures corrected to be within the required temperature range.</li> </ul>	V 752	<p>QA Committee will review water temperatures quarterly with the safety committee to ensure water temperatures remain within compliance.</p> <p>To be completed by October 30, 2024</p> <p>Responsible Parties;  <span style="background-color: black; color: black;">[REDACTED]</span> Executive Director  <span style="background-color: black; color: black;">[REDACTED]</span> QA Director</p>	