

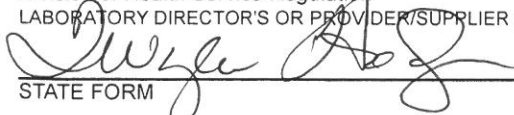
Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL024-011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/23/2024
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NAME OF PROVIDER OR SUPPLIER WHITEVILLE GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 168 SWEET FARM ROAD WHITEVILLE, NC 28472
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, complaint, and follow up survey was completed on August 23, 2024. The complaint was unsubstantiated (intake #NC00220923). Deficiencies were cited. This facility is licensed for the following service categories: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups and 10 A NCAC 27G .5600 Supervised Living for Adults with Mental Illness. The facility is licensed for 6 and currently has a census of 5. The survey sample consisted of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 8/23/24 at approximately 1:45pm revealed: - Bathroom #1 had black mildew buildup on the shower head and black mildew on the top of the shower seam along the wall with the shower head. - Bathroom #1 had buildup within the seams of the shower/tub. - Client #4's dresser drawer was broken. - Bathroom #2 had stain on top of ceiling over	V 736	The DSP will clean the shower, including the shower head, seams a long the the wall with the shower head and the seams of he shower/tub after use. The Program Manager (PM) and the QP will monitor weekly for bathroom cleanliness. The Area Director will create and implement a bathroom cleaning monitoring form indicating verification of cleaning by the DSP as well as monitoring by the QP and PM. The PM will submit a ticket through the CBC-CI furniture request protocol for replacing broken furniture. PM will periodically monitor furniture for replacement/repair needs.	9/20/2024 9/20/2024 9/20/2024 9/20/2024

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

QM Director

(X6) DATE

9/13/2024

Division of Health Service Regulation

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V 736	<p>Continued From page 1</p> <p>shower and a nickel sized fecal stain on toilet seat.</p> <p>Interview on 8/23/24 the House Manager stated: - She would ensure identified issues were corrected.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736	<p>The PM will submit a maintenance ticket for all maintenance needs timely through the CBC-CI ticket maintenance protocol. When submitting tickets, the PM will include the area director in the ticket submission so the area director can follow up on the timely repair of maintenance ticket submissions.</p> <p>The Environmental Health Representative will address submitted tickets timely by ensuring all requested repairs are completed including the stain on the ceiling in bathroom #2.</p> <p>The PM will utilize the above mentioned bathroom cleaning monitoring form to also check all bathrooms for cleanliness, including bathroom #2.</p>	<p>9/20/2024</p> <p>9/20/2024</p>