

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-922	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/22/2024
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES #9	STREET ADDRESS, CITY, STATE, ZIP CODE 712 ROCKVILLE ROAD WAKE FOREST, NC 27587
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on August 22, 2024. A Deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 3. The survey sample consisted of audits of 2 current clients and 1 deceased client.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114	<p>V 114</p> <p>The QP will ensure that staff and clients #1 and #2 will be trained in the facility written fire and disaster plan that will be conducted on all shifts to ensure all client safety in the home. Monitoring will take place at least once per month by reviewing the QP notes and quarterly during the QA meeting.</p>	10/21/24

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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MHL& C 9/18/24

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure disaster drills were conducted at least quarterly and repeated for each shift. The findings are:</p> <p>Review on 8/21/24 of the fire and disaster drills documented between 8/1/23 and 8/21/24 revealed:</p> <ul style="list-style-type: none"> - Two documented disaster drills conducted on 10/2/23 & 1/19/24 <p>Interview on 8/21/24 client #1 reported:</p> <ul style="list-style-type: none"> - Participated in fire and disaster drills - Last drill was "a few months ago" - Knew to go outside to the mailbox during a fire and to meet in the bathroom during a tornado <p>Interview on 8/21/24 client #2 reported:</p> <ul style="list-style-type: none"> - Participated in fire and disaster drills - Knew to go outside during fires and in the hallway during a tornado <p>Interview on 8/21/24 the House Manager reported:</p> <ul style="list-style-type: none"> - Conducted fire drills twice a month - Hadn't conducted any disaster drills because he didn't know how to do them - The Qualified Professional (QP) #2 just told him that during a tornado he and the clients should go under the house or lay down in the most center part of the house with no windows - Planned to start conducting disaster drills the same way he conducted the fire drills <p>Interview on 8/21/24 QP #1 reported:</p> <ul style="list-style-type: none"> - Started working as the facility's QP June 1, 2024 - Responsible for checking the facility's fire and disaster drill log 	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> - The facility was given a fire and disaster drill schedule - Believed the House Manager conducted a disaster drill in June (2024) <p>Interview on 8/21/24 QP #2 reported:</p> <ul style="list-style-type: none"> - Was supposed to check the facility's fire and disaster drill log, but didn't check it - The House Manager was supposed to conduct disaster drills every month - "I'm going to go talk to him right now" about not conducting disaster drills 	V 114		