

Division of Health Service Regulation

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL083-029	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING	(X3) DATE SURVEY COMPLETED R 08/29/2024
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NAME OF PROVIDER OR SUPPLIER RAINBOW 66 STOREHOUSE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 22521 BUNCH ROAD LAUREL HILL, NC 28351
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on August 29, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities and 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups (Residential).</p> <p>This facility is licensed for 3 and has a current census of 1. The survey sample consisted of an audit of 1 current client.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Edna Shooms

Regional Director

9-13-2024

FORM

6899

ISLJ11

If continuation sheet 1 of 10

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DHSR-MH Licensure Sect

Division of Health Service Regulation

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V 114	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure fire and disaster drills were held at least quarterly and repeated on each shift. The findings are: Review on 8/29/24 of facility records for 7/1/23 thru 6/30/24 revealed: -No disaster or fire drills were documented during the periods of 7/1/23 thru 6/30/24. Interview on 8/29/24 client #1 stated he would go outside for a fire or a disaster. Interview on 8/29/24 staff #1 stated: -She had been employed at the facility for three months. -Fire and disaster drills were completed weekly. Interview on 8/29/24 staff #2 stated: -She had been employed at the facility for four months. -Fire and disaster drills were completed weekly. Interview on 8/29/24 the Qualified Professional (QP) stated: -The facility had two different shifts (8a-8p and 8p-8a). -The fire and disaster drills were completed monthly. Interview on 8/29/24 the Director stated: -The facility had two different shifts (8a-8p and 8p-8a). -The fire and disaster drills were completed monthly. -He was unable locate the documentation. --He would check in regularly with staff to make sure that drills were documented	V 114	Subject: V 114 Fire and Disaster Drill 1. Drill Organization (August 30, 2024): o Unfortunately, some fire and disaster drills were misfiled in another record by our staff. However, the Bunch Road Staff and I have rectified this issue by ensuring that these drills are now correctly organized in the appropriate record. 2. Training Completion (September 6, 2024): o The Regional Director conducted training with the Bunch Road staff specifically focused on quarterly fire and disaster drills. Staff members were informed about the proper filing procedures upon completion of these drills. 3. Weekly Review Process: o As part of our ongoing commitment to safety, I request that staff turn in their books to the corporate office at the beginning of each week. These books will be reviewed by the staff, the (Q. P.), and the Director of MH/SAS. 4. Unannounced Drills (Quarterly): o To ensure compliance and readiness, the Regional Director (or appropriately trained staff) will conduct unannounced fire and disaster drills on various shifts to make certain processes are completed accurately for the safety of the staff and the participants. This practice will continue quarterly.	Completed 09/12/2024

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V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the Health Care Personnel Registry (HCPR) was accessed prior to employment for 1 of 4 audited staff (staff #2). The findings are: Review on 8/29/24 of staff #2's personnel record revealed: -Hire date: 4/8/24. -HCPR documentation was dated 6/4/24.</p> <p>Interview on 8/29/24 the Director stated: -He would make sure that HCPR checks were completed prior to employment moving forward.</p>	V 131	<p>V131 Rainbow 66 Storehouse Employment Application and Healthcare Registry Checks Policy: Purpose: This policy outlines the procedures for completing healthcare registry checks and managing employment applications at Rainbow 66 Storehouse. Policy Statement:</p> <ol style="list-style-type: none"> Healthcare Registry Checks: Administrative staff are responsible for completing healthcare registry checks promptly upon receipt of an employment application The date of application completion serves as the reference point for initiating these checks. The Human Resources Department staff will review the results of these checks. Application Revision: The employment application has been updated to include a designated section for administrative Staff. Once an applicant is hired, administrative staff will enter the "hire" date in the specific box on the application. It's important to note that the hire date may differ from the individual initially completed the application. Process Flow: Application Review: The Human Resources Department will review the candidate's Application for employment. Interview Scheduling: If the application meets our criteria, the individual will be scheduled for an interview with the appropriate agency staff. Hiring Decision: If the candidate is hired, a training date will be set, and the hire date will be recorded on the application for employment. <p>Implementation: This policy is effective immediately and applies to all administrative staff, applicants, and hiring process at Rainbow 66 Storehouse.</p>	09/13/2024

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V 131

V 133 G.S. 122C-80 Criminal History Record Check
G.S. §122C-80 CRIMINAL HISTORY RECORD

V 133

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V 133	<p>Continued From page 3</p> <p>CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the</p>	V 133		
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V 133	<p>Continued From page 4</p> <p>Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the 	V 133		
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V 133	<p>Continued From page 5 conviction.</p> <p>(4) The circumstances surrounding the commission of the crime, if known.</p> <p>(5) The nexus between the criminal conduct of the person and the job duties of the position to be filled.</p> <p>(6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed.</p> <p>(7) The subsequent commission by the person of a relevant offense.</p> <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental</p>	V 133		
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<p>V 133</p>	<p>Continued From page 6</p> <p>disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on</p>	<p>V 133</p>		
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V 133	<p>Continued From page 7</p> <p>an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10. (2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to request state criminal background check within five business days of employment for 2 of 4 audited staff (staff #1, staff #2). The findings are:</p> <p>Review on 8/29/24 of staff #1's personnel record revealed: -Hire Date: 5/6/24. -Criminal background check was completed on 5/29/24.</p> <p>Review on 8/29/24 of staff #2's personnel record revealed: -Hire Date: 4/8/24.</p>	V 133	<p>V 133 Criminal Background Check Policy Purpose: This policy outlines the procedures for conducting criminal background checks for newly hired employees at Rainbow 66 Storehouse. Policy Statement: Timing of Background Checks: Criminal background checks will be completed within four days during a training process. This timeframe ensures compliance with state guidelines. Responsibilities: Administrative staff will perform the criminal background checks. The Human Resources Department will review the results. Monitoring: The Human Resource Assistant will oversee the ongoing process of background checks. On the employment application, there will be a hire date and a start date. These two dates may differ. Implementation: This policy is effective immediately and applies to all new hires at Rainbow 66 Storehouse.</p>
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<p>V 133</p>	<p>Continued From page 8</p> <p>-Criminal background check was completed on 5/7/24.</p> <p>Interview on 8/29/24 the Director stated: -He would make sure that criminal background checks were completed by the required timeframe moving forward.</p>	<p>V 133</p>		
<p>V 752</p>	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility water temperatures were not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water. The findings are:</p> <p>Observation on 8/29/24 at approximately 10:10 am revealed:</p> <p>-The hot water temperature in kitchen was 121 degrees Fahrenheit at the sink. -The hot water temperature in bathroom was 120 degrees Fahrenheit at the sink and the shower.</p> <p>Interview on 8/29/24 client #1 stated: -"The water is good here, it's just right."</p>	<p>V 752</p>	<p>V 752</p> <p>Water Temperature Maintenance Policy Purpose: This policy ensures that water temperature is consistently maintained at the required level of 110-116 degrees. Proper temperature control is essential for safety and comfort of the members served.</p> <p>Policy Statement: Temperature Monitoring of 100 - 116 degrees</p> <p>Staff members are responsible for monitoring the water temperatures during each shift. Each shift shall check the water temperature in the bathroom and the kitchen to assure compliance with the Facility Design and Equipment rule (27G .0304(b)(4) with the State of North Carolina for Hot Water Temperatures.</p> <p>Staff will document daily on the water temperature log. If the temperature is outside of the compliance level of 110-116 degrees, staff is trained to contact appropriate staff to schedule maintenance check. This check will be scheduled immediately, and proper maintenance will be implemented. This will be on-going monitoring due to the temperature fluctuation.</p>	<p>Completed on 08/30/2024</p>

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V 752	Continued From page 9 Interview on 8/29/24 the Director stated: -They would have maintenance address and fix the water temperature. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 752		

Bunch Road

Rainbow 66 Storehouse, Inc. Health and Safety Training

DATE: 9-12-2024 ^{Quarterly} Fire/Disaster Drills/Filing
Documents

By signing below, I acknowledge that I have had the above training and I understand the information that was presented. If I have questions, I can ask any member of management for clarification.

- Safe Meeting
- Place
- Head Count
- ~~Scenarios~~ ^{enough} 9/12/24
- Scenario's
- Hot Water Temperatures

- 1 [Redacted] HT/PP 9/12/24
- 2 [Redacted] HT/PP 9/12/24
- 3 [Redacted] HT/PP 9-12-24
- 4 Trainer: [Redacted] Reg. M.H. Director
- 5 9-12-2024
- 6
- 7
- 8
- 9
- 10 Plan of Correction for health + safety.