

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL068-094</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/04/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RSI - PINEY MOUNT</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>429 PINEY MOUNTAIN ROAD CHAPEL HILL, NC 27514</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on September 4, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were done quarterly on each shift. The findings are:</p> <p>Review on 9/3/24 of the facility's fire and disaster drill log from November 2023-August 2024 revealed:</p> <ul style="list-style-type: none"> <li>-There was no fire drill conducted for the night shift during the 2nd quarter (April, May, June) of 2024.</li> <li>-There was no disaster drill conducted for the night shift for the 2nd quarter (April, May, June) of 2024.</li> <li>-There were no disaster drills conducted during the 4th quarter (October, November, December) of 2023.</li> </ul> <p>Interview on 8/30/24 with client #1 revealed:</p> <ul style="list-style-type: none"> <li>-He was distracted during the interview and kept looking at his tablet.</li> <li>-He was not asked about fire and disaster drills.</li> </ul> <p>Interview on 9/4/24 with client #2 revealed:</p> <ul style="list-style-type: none"> <li>-He could not be interviewed.</li> <li>-He kept repeating questions the surveyor asked him.</li> </ul> <p>Interview on 9/4/24 with client #3 revealed:</p> <ul style="list-style-type: none"> <li>-He could not be interviewed because he was nonverbal.</li> </ul> <p>Interview on 8/30/24 with the Senior Direct Support Coordinator revealed:</p> <ul style="list-style-type: none"> <li>-They had 3 separate staff shifts and "the shifts will sometimes overlap."</li> <li>-There was a Former Direct Support Coordinator (DSC) at the facility who left around January and February 2024.</li> <li>-"He (the Former DSC) wasn't doing his job."</li> </ul>	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-The drills were possibly not done by staff at the end of 2023 and beginning of 2024.</li> <li>-He confirmed staff failed to conduct fire and disaster drills quarterly on each shift.</li> </ul> <p>Interview on 9/4/24 with the Director of Autism revealed:</p> <ul style="list-style-type: none"> <li>-The safety committee for the agency created the form for fire and disaster dills.</li> <li>-"We really don't have a 1st, 2nd or 3rd shift for their facilities."</li> <li>-The forms were set up to cover day and night shifts.</li> <li>-Staff worked a day or night shift at the facility.</li> <li>-"Staff shifts vary depending on the needs of the clients."</li> <li>-She confirmed staff failed to conduct fire and disaster drills quarterly on each shift.</li> </ul>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MARs current affecting two of three audited clients (#1 and #3). The findings are:</p> <p>Reviews on 8/29/24 and 8/30/24 of client #1's record revealed: -Admission date of 10/1/92. -Diagnoses of Severe Intellectual Disability, Autistic Disorder, Impulse Control Disorder, Depression and Fragile X Syndrome. -Physician's order dated 3/13/24 for Tar gel shampoo 5% (dandruff), use every other day.</p> <p>Review on 8/30/24 of MARs for client #1 revealed: -August 2024-Staff documented the shampoo was given on 8/4, 8/18 and 8/29. -July 2024-Staff documented the shampoo was given on 7/1, 7/3, 7/5, 7/7, 7/8, 7/11, 7/13, 7/14,</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>7/17, 7/19, 7/21, 7/22, 7/23, 7/25, 7/28, 7/29 and 7/30. (Staff documented the shampoo was given consecutive days 4 times, however the order was for every other day).</p> <p>Reviews on 8/29/24 and 8/30/24 of client #3's record revealed: -Admission date of 12/5/22. -Diagnoses of Autism, Obsessive Compulsive Disorder, Anxiety Disorder and Epilepsy with generalized tonic clonic seizures on awakening -Physician's order dated 3/8/24 for Dandruff shampoo, shampoo scalp with each shower.</p> <p>Review on 8/30/24 of MARs for client #3 revealed: -August 2024-No staff initials to indicate the shampoo was given on 8/1 am, 8/2 am/pm, 8/3 pm, 8/4 pm, 8/5 am, 8/6 thru 8/8 am/pm, 8/9 thru 8/16 am, 8/14 pm, 8/16 thru 8/18 pm, 8/19 thru 8/24 am, 8/21 pm, 8/23 pm, 8/24 pm, 8/26 thru 8/29 am and 8/26 pm. -July 2024-No staff initials to indicate the shampoo was given on 7/1 thru 7/3 am, 7/3 thru 7/9 pm, 7/10 am, 7/11 am, 7/13 am, 7/14 pm, 7/16 am, 7/18 pm, 7/19 &amp; 7/20 am/pm, 7/22 thru 7/27 am, 7/26 pm, 7/27 pm and 7/29 thru 7/31 am. -June 2024-No staff initials to indicate the shampoo was given on 6/1 am, 6/2 pm, 6/3 am, 6/5 thru 6/8 pm, 6/7 am, 6/8 pm, 6/10 pm, 6/13 thru 6/15 am, 6/15 pm, 6/16 pm, 6/18 pm, 6/20 am, 6/21 am, 6/22 pm, 6/25 pm, 6/26 thru 6/28 am, 6/29 pm and 6/30 am.</p> <p>Interview on 8/30/24 with the Senior Direct Support Coordinator revealed: -He was aware staff had not been documenting the shampoo was given to client #1 whenever took a shower.</p>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>-The shampoo was being given to client #1 whenever he took a shower, however it is not being documented by staff on the MAR.</li> <li>-He was also aware staff were not consistently documenting the shampoo was given to client #3 whenever he took a shower.</li> <li>-Client #1 went home visits some weekends and staff did not indicate the home visits on the MAR.</li> <li>-He confirmed the MARs were not kept current for clients #1 and #3.</li> </ul> <p>Interview on 8/30/24 with the Support Services Supervisor revealed:</p> <ul style="list-style-type: none"> <li>-He didn't know staff were not documenting the shampoo was given on the MAR for clients #1 and #3</li> <li>-He confirmed the MARs were not kept current for clients #1 and #3.</li> </ul>	V 118		