

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080-214	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/30/2024
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NAME OF PROVIDER OR SUPPLIER TGH RESIDENTIAL SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 328 OLD CONCORD ROAD SALISBURY, NC 28144
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 8/30/24. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility was not maintained in a safe manner. The findings are:</p> <p>Review on 8/29/24 of the North Carolina Residential Building Code Section 310.2.1 revealed: -"Emergency Egress-Every sleeping room shall have at least one operable window or emergency door approved for emergency egress. The units must be operable without the use of key or tool to a full clear opening. If a window is provided, the sill height may not be more than 44" above the floor. These must provide a clear opening of 4 square feet. The minimum height shall be 22 inches and minimum width is 20 inches (1996 Building Code). (For buildings built under the previous Residential Building Code the</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>requirements allowed for a sill height of 48" and an opening of 432 square inches in an area with a minim dimension of 16")."</p> <p>Observation on 8/28/24 at approximately 1:36 pm of the facility and interview with the Qualified Professional (QP) #1 revealed:</p> <ul style="list-style-type: none"> - Observed client #2's bedroom to have only one window. The only window had a window air conditioning unit installed at the lower part of the window opening. - The lower window was pushed up and had L brackets on each side of the window with screws installed. The L brackets attached the lower window to the top window. - The QP #1 attempted to push open client #2's bedroom window and was unable to open the window. She was unable to push the air conditioning unit out of the window. - The "window won't open (in client #2's bedroom)." The facility maintenance person installed the air conditioning unit "probably in April (2024)." - The maintenance person installed the air conditioning units in the facility because the central air conditioning had not worked properly and the landlord refused to "fix it." <p>Interview on 8/28/24 with client #2 revealed:</p> <ul style="list-style-type: none"> - There were screws in his bedroom window "probably so we can't get out." - He noticed the screws in his bedroom window for the first time "yesterday" when he " ...was putting pictures up on the window." - He had not tried to open his bedroom window. <p>Interview on 8/28/24 with the facility maintenance staff revealed:</p> <ul style="list-style-type: none"> - When he installed the air conditioning unit in client #2's bedroom he put screws in the window 	V 736		

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V 736	<p>Continued From page 2</p> <p>"for the stability of the unit so that it would not fall out."</p> <p>Interview on 8/30/24 with the Licensee revealed:</p> <ul style="list-style-type: none"> - She did not know when the air conditioning unit had been installed in client #2's bedroom window. "It was when the central air went out in the past year." - She was not sure if the staff ever checked to see if the window in client #2's bedroom would open. - The air conditioning unit was installed when "the central air went out and the landlord was not willing to fix it. We would have repaired it but it was going to cost \$12,000 to repair it." <p>Review on 8/29/24 of the Plan of Protection dated 8/29/24 and written by the Licensee revealed:</p> <p>"What immediate action will the facility take to ensure the safety of the consumers in your care? On 08-29-2024, the facility located at 328 Old Concord Rd, Salisbury NC removed the AC (air conditioner) window unit to ensure that every sleeping room meets construction requirements for emergency egress.</p> <p>Describe your plans to make sure the above happens.</p> <p>The facility will ensure compliance with the rule as follows:</p> <p>Rule: Every sleeping room must have at least one operable window or an exterior door that is approved for emergency egress. The window size and clear opening must be in accordance to the requirements at the time the facility was built."</p> <p>This deficiency has been cited 3 times since the original cite on 7/12/23.</p> <p>This facility served a client with diagnoses of Attention Deficit Hyperactivity Disorder, Conduct</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>Disorder, and Oppositional Defiant Disorder. During an 8/28/24 facility walk-through, client #2, had one window in his bedroom which was blocked for emergency egress with a window air conditioning unit. In addition to the air conditioning unit, client #2's only bedroom window had screws on each side of the window that prevented the window from opening.</p> <p>This deficiency constitutes a Type A1 rule violation for serious neglect and must be corrected within 23 days.</p>	V 736		