FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ R B. WING MHL001-132 08/02/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 321 AUSTIN STREET **DEE & G ENRICHMENT CENTER #3 BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) The Administrator Will V 000 INITIAL COMMENTS V 000 Contact the pharmacy An annual and follow up survey was completed on August 2, 2024. A deficiency was cited. to have a drug review Completed as soon as possible and put in books. The documented review This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 3 and has a current will be placed in the census of 3. The survey sample consisted of binder. The Administrator audits of 3 current clients. Will monitor the reviews V 121 27G .0209 (F) Medication Requirements V 121 to ensure that it is 10A NCAC 27G .0209 MEDICATION Completed in a timely REQUIREMENTS (f) Medication review: manner, (1) If the client receives psychotropic drugs, the Timeframe: this will governing body or operator shall be responsible for obtaining a review of each client's drug be ongoing, according regimen at least every six months. The review shall be to be performed by a pharmacist or to the rule, physician. The on-site manager shall assure that 104 NCAC 276,0209 the client's physician is informed of the results of the review when medical intervention is indicated. Had my Drug Review Done on 8-6-2024 (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. This Rule is not met as evidenced by: RECEIVED Based on records reviews and interview the facility failed to obtain drug reviews every six SEP 0 3 2024 months for three of three clients (#1, #2 and #3) who received psychotropic drugs. The finding are: **DHSR-MH Licensure Sect**

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Review on 8/2/24 of Client #1's record revealed:

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Administrator

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PRINTED: 08/06/2024 **FORM APPROVED** Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER-COMPLETED A. BUILDING: R B. WING MHL001-132 08/02/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **321 AUSTIN STREET DEE & G ENRICHMENT CENTER #3 BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 121 Continued From page 1 V 121 -Admission date of 10/3/22. -Diagnoses of Congenital Deafness, Diabetes, Hypothyroidism, Encephalitis, Schizoaffective Disorder, Hyperlipidemia, GERD, PVD and Urinary Incontinence. -Physicians' order dated 10/12/23: -Clozapine 100 milligrams (mg)-Take 2 tablets by mouth every morning and 3 tablets at bedtime and used for anxiety. -Risperidone 3mg-Take 1 tablet by mouth twice daily and used to treat schizophrenia. -Sertraline 100mg-Take 1 tablet by mouth once daily at bedtime and used for depression. -The last six months of 2024 Medication Administration Record (MAR) revealed client #1 was administered the above medications daily. -There was no evidence of a psychotropic drug review for client #1's medications in the last six months. Review on 8/2/24 of Client #2's record revealed: -Admission date of 6/4/11. -Diagnoses of Seizure Disorder, Diabetes Type II, Hypertension, Hyperlipidemia, Psychosis, Mental Retardation, Insomnia, Renal Insufficiency -Physician's orders dated 10/30/23: -Aripiprazole 15mg-Take 1 tablet by mouth daily and used to treat schizophrenia. -Clonazepam 1mg-Take 1 tablet by mouth at bedtime and used for panic disorders. -Mirtazapine 15mg-Take 1 tablet by mouth at

Division of Health Service Regulation

bedtime and used for depression.

bedtime and used for insomnia.

-Quetiapine 400mg-Take 1 tablet by mouth at

-Trazodone 100mg-Take 1 tablet by mouth at bedtime used for depression and anxiety. -The last six months of 2024 MAR revealed client #2 was administered the above medications daily. -There was no evidence of a psychotropic drug review for client #2's medication in the last six

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: ___ COMPLETED R B. WING MHL001-132 08/02/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **321 AUSTIN STREET DEE & G ENRICHMENT CENTER #3 BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE PRFFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Continued From page 2 V 121 V 121 months. Review on 8/2/24 of Client #3's record revealed: -Admission date of 8/26/11. -Diagnoses of Mental Retardation, Paranoid Schizophrenia, Bipolar affective Disorder, Insomnia, Constipation, and Prediabetes. -Physician's orders dated 11/10/23: -Divalproex 500mg-Take 1 tablet by mouth twice daily and used for seizures. -Lorazepam 0.5mg-Take 1 tablet by mouth three time daily and used for insomnia and anxiety. -Quetiapine 400mg-Take 1 tablet by mouth at bedtime and used for insomnia. -The last six months of 2024 MAR revealed client #3 was administered the above medications daily. -There was no evidence of a psychotropic drug review for client #3's medications in the last six months. Interview on 8/2/24 with the Owner revealed: -"I was having trouble with the pharmacy scheduling a date to review the medications." -"The pharmacist that was doing my facility had quit abruptly and my facility didn't get rescheduled by the other pharmacist." -"They only had two pharmacist in the office and now they only have one." -"The ball got dropped by the pharmacy and myself in not getting the date for psychotropic drug review rescheduled." This deficiency has been cited 1 time since the original cite on September 18, 2023 and must be corrected within 30 days.

Division of Health Service Regulation