

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-275</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>08/27/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CREATIVELY RENEWED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1006 RICHMOND AVENUE BURLINGTON, NC 27217</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on August 27, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, records reviews and interview, the facility failed to keep the MAR current affecting one of three audited clients (#1) . The findings are:</p> <p>Review on 8/23/24 of Client #1's record revealed: -Admission date of 4/20/22. -Diagnoses Intellectual and Developmental Disabilities Unspecified; Schizophrenia; Constipation; Chronic Hepatitis; Tachycardia; Amblyopia (Right) Eye. -Physician orders dated 2/22/24 for the following medications:     -Clozapine 200 milligrams (mg)- take one tablet twice daily along with 100 mg.     -Bupropion 150 mg- take one tablet twice daily.     -Benzotropine 0.5 mg- take one tablet twice daily.     -Metoprolol 25 mg- take one tablet twice daily.     -Clozapine 100 mg- take one tablet twice daily along with 200 mg.</p> <p>Observation on 8/23/24 at about 11:50 am of Client #1's medications revealed: -All medications aforementioned were available in the form of "bubble packs."</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 8/23/24 of Client #1's MARs for June 1, 2024 through August 23, 2024 revealed:</p> <p>-August:</p> <ul style="list-style-type: none"> <li>-Clozapine 200 mg- Staff did not initial the medication as given from 8/1-8/22 @ 8am and 8 pm; 8/23 @ 8 am.</li> <li>-Bupropion 150 mg- Staff did not initial the medication as given from 8/1-8/22 @ 8am and 8 pm; 8/23 @ 8 am.</li> <li>-Benzotropine 0.5 mg- Staff did not initial the medication as given from 8/1-8/22 @ 8am and 8 pm; 8/23 @ 8 am.</li> <li>-Metoprolol 25 mg- Staff did not initial the medication as given from 8/1-8/22 @ 8am and 8 pm; 8/23 @ 8 am.</li> <li>-Clozapine 100 mg- Staff did not initial the medication as given from 8/1-8/22 @ 8am and 8 pm; 8/23 @ 8 am.</li> </ul> <p>Review on 8/23/24 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> <li>-Clozapine was a type of antipsychotic medication for the treatment of mental health conditions like schizophrenia.</li> <li>-Bupropion was an antidepressant medication.</li> <li>-Benzotropine was a medication to counter side effects from other medications.</li> <li>-Metoprolol was a medication to treat high blood pressure.</li> </ul> <p>Interview on 8/13/24 with the the Administrator revealed:</p> <ul style="list-style-type: none"> <li>-She was not aware she and other staff had not been initialing the medications on the MAR since the beginning of the month.</li> <li>-She could assure that Client #1 did receive her medications because they were packaged in the bubble packs.</li> <li>-She acknowledged that facility staff failed to maintain an accurate MAR for Client #1.</li> </ul>	V 118		

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