

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601048</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>08/14/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MIRACLE HOUSES-SWEARINGAN</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5212 SWEARINGTON ROAD CHARLOTTE, NC 28216</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on August 14, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 112	<p><b>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</b></p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p>	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to implement goals and strategies to meet the individual needs of 1 of 3 clients (Client #2). The findings are:</p> <p>Review of Client #2's record revealed: -Admission date of 2/12/24. -17 years old. -Diagnoses of Autism and Mild Intellectual Disability. -Treatment plan dated 7/11/24; when Client #2 is upset, "Staff continue to allow [Client #2] to walk around the front yard or somewhere safe while in the line of sight..." to process his emotions and calm down.</p> <p>Observation on 8/5/24 at 3:20 pm at the facility revealed: -Client #2 walked around in the front yard of the facility. -Staff #2 stood in the front door observing Client #2. -Staff #2 closed the front door and observed Client #2 from the window. -Client #2 walked up the street alone. -Lost site of Client #2 when he walked up the street, around the corner. -Client #2 returned to the facility at 3:48 pm.</p> <p>Interview on 8/5/24 with Client #2 revealed:</p>	V 112		

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V 112	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-He was upset, but would not say what he was upset about.</li> <li>- "I'm just walking to cool off. I'm coming back. I'm not leaving."</li> <li>-Felt safe.</li> <li>-Staff treated him with respect.</li> </ul> <p>Interview on 8/5/24 with Staff #2 revealed:</p> <ul style="list-style-type: none"> <li>-Client #2 walked around inside and outside when he was upset.</li> <li>-Client #2 would not elope, he would come back.</li> <li>-Client #2's treatment plan included he was allowed to walk around when he was upset.</li> <li>-Knew Client #2 was supposed to be in the line of sight of staff, but did not know he had walked away from the facility.</li> <li>-Claimed she was watching Client #2 from the window.</li> </ul> <p>Interview on 8/5/24 with Staff #4 revealed:</p> <ul style="list-style-type: none"> <li>-Staff #2 was watching Client #2.</li> <li>-Client #2 was allowed to walk around outside or somewhere safe with permission from staff.</li> <li>-Client #2 would return to the facility.</li> <li>- "He'll (Client #2) walk around outside but he will not leave (the facility)."</li> <li>-Knew Client #2 was supposed to be in the line of sight of staff.</li> <li>-Thought Staff #2 was watching Client #2 from the window.</li> </ul> <p>Interview on 8/6/24 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> <li>-Client #2's treatment plan included he could walk outside with staff's permission and in the line of sight of staff.</li> <li>-A staff member was supposed to be outside with Client #2.</li> <li>-All staff was aware Client #2 is allowed to walk around in the line of sight of staff.</li> </ul>	V 112		

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V 112	Continued From page 3  -Would meet with staff to reiterate clients can not leave the line of sight of staff.	V 112		