PRINTED: 08/02/2024 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL0601519 B. WING 08/01/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6736 SAINT PETER'S LANE KENAN COTTAGE THOMPSON CHILD & FAMILY FOC MATTHEWS, NC 28105 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)**PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual, complaint and follow up survey was completed on 8-1-24. The complaint was substantiated (#NC00217477). Deficiencies were RECEIVED cited This facility is licensed for the following service category: 10A NCAC 27G .1800 Intensive Residential Treatment for Children or DHSR-MH Licensure Sect Adolescents This facility is licensed for 9 and currently has a census of 6. The survey sample consisted of audits of 3 current clients. V 108 27G .0202 (F-I) Personnel Requirements V 108 Correction: 9/1/24 1. Program Supervisor to be responsible for staff training 10A NCAC 27G .0202 PERSONNEL compliance throughout CSP program. REQUIREMENTS 2. Program Supervisor has run reports in Relias and has reached out to all staff that need to be in compliance with (f) Continuing education shall be documented. required trainings (g) Employee training programs shall be 3. Staff identified in the survey have been taken off the schedules until they completed required trainings. provided and, at a minimum, shall consist of the Ongoing following: Prevention: (1) general organizational orientation; 1. Program Supervisor will be responsible for running a weekly training compliance roster which shows outstanding (2) training on client rights and confidentiality as staff trainings. delineated in 10A NCAC 27C, 27D, 27E, 27F and 2. Supervisor/coaches will follow-up with staff weekly informing them of upcoming trainings as well as trainings that 10A NCAC 26B; are out of compliance. (3) training to meet the mh/dd/sa needs of the 3. They will have one week to complete their trainings before the training roster is run again. Ongoing client as specified in the treatment/habilitation 4. Staff will show completion evidence to Program Supervisor

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(4) training in infectious diseases and

(h) Except as permitted under 10a NCAC 27G

.5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid

bloodborne pathogens.

to ensure they can be on schedule.

their training compliance status.

1. Program Supervisor will inform Coaches to follow-up with those staff that are on the weekly roster to remind them of

Monitoring:

(X6) DATE

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
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V 108	Continued From page	1	V 108				
	techniques such as the American Heart Assequivalence for relievi (i) The governing bodimplement policies and reporting, investigating	ose provided by Red Cross, ssociation or their ng airway obstruction.					
	This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure that all staff were trained to meet the needs of the clients, effecting one of four audited staff (Staff#1). The findings are:						
	-Admitted 5-3-24. -11 years old. -Diagnoses include	Client #1's record revealed: e: Autism Spectrum ion Deficit/Hyperactivity Disorder.					
	-Admitted 4-30-24 -11 years oldDiagnoses include Developmental Disorde Defiant Disorder Attenti Disorder, combined typ severe stress.	e: Mild Intellectual er (IDD), Oppositional ion-Deficit /Hyperactivity ee, other reactions to Staff #1's personnel record 4.					

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NAME OF P	ROVIDER OR SUPPLIER	STREET	ADDRESS, CITY, S	STATE, ZIP CODE			
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V 108	Continued From page 2		V 108				
	Resuscitation, 1st aid, Interventions. Interview on 8-1-24 wirevealed: -Staff #1 now had working with the popul	and Therapeutic Crisis th the Program Supervisor all necessary training for ation served. em had been not working					
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to be maintained in a clean, safe, attractive		V 736	Correction: 1. Program Supervisor to be responsible for inputit for missing tiles, holes, floor vents, broken toilets arother clean or safety-related issues needed in all color. This will ensure the safety of the clients and the cleanliness as well. 3. Program Supervisor has communicated with CFO/maintenance regarding approved cleaning iter can be used to clean the walls of the cottages. 4. All items have been corrected by maintenance de Prevention: 1. Program Supervisor and coaches to create a unit document regarding the cleanliness of the cottages. 2. The document will include issues such as writing bedroom walls, writing on bedroom furniture and ge cleanliness.	ms that 8/2/24 epartment.		
	and orderly manner. The Observation on 7-22-24 am revealed: -Room #1: damagared and 1 brown smearing a windowsills, -Hallway had 1 holiby 3 inches -Room #3: 1/2 a till	the findings are: 4 at approximately 11:00 and floor around the vent, 1 on the bathroom wall.		3. The Program Supervisor/Coaches will conduct winspections of all areas within the cottages including bedrooms, common areas, bathrooms, kitchens as dining areas. 4. Items that are needed to keep the areas clean will to be delivered by maintenance. 5. If the cleaning supplies that are approved are not remove the substances from walls/furniture, the Prosupervisor will then bring the problem back to maint for further guidance. Monitoring: 1. Coaches and RCS staff will continue to submit he tickets to maintenance regarding any safety items the needed within the cottage. 2. Staff will be held accountable for cottage cleanling cottages are not adequately cleaned, the staff will be and a journal entry will be placed in their file regarding coaching.	well as the I continue able to gram enance Ip desk at are ess and if		

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V 736	-Room #4: marks bathroom dirtyRoom #5: toilet to walls and bathroom do Interview on 7-22-24 wanger -They assist the continuous Interview on 7-22-24 wanger -It was the respondients to keep the facil Interview on 8-1-24 with revealed: -They would make check behind the client is clean.	on the walls and the op did not fit, writing on the cor jam. with Staff #1 revealed: lients with the cleaning. with Staff #2 revealed: sibility of both staff and lity clean. the the Program Supervisor is sure the staff knew to its to make sure the facility sutes a recited deficiency	V 736				