

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL026-689</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R</b><br><b>08/15/2024</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LUV-N-ARMS</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6777 CANDLEWOOD DRIVE</b><br><b>FAYETTEVILLE, NC 28314</b> |
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| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on August 15, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>   | V 000         |   |                    |
| V 121              | <p><b>27G .0209 (F) Medication Requirements</b></p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS<br/>(f) Medication review:<br/>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.<br/>(2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by:<br/>Based on record reviews and interviews the facility failed to obtain drug regimen reviews for 2 of 4 audited clients (#1 and #2 who received psychotropic medications. The findings are:</p> | V 121         |   |                    |

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| Division of Health Service Regulation<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| V 121              | <p>Continued From page 1</p> <p>Finding #1<br/>Review on 08/13/24 of client #1's record revealed:<br/>-14 year old male.<br/>-Admission date of 10/24/23.<br/>-Diagnoses of Oppositional Defiant Disorder Severe, Attention Deficit Hyperactivity Disorder (ADHD).<br/>-No drug regimen review documented in the past 6 months.</p> <p>Review on 8/13/2 of client #1's current drug regimen revealed:<br/>-Clonidine 0.2mg (milligram) Take 1 tablet by mouth at bedtime once daily (ADHD).<br/>-Fluoxetine 20mg Take 1 capsule by mouth in the morning once daily (Depression).<br/>-Guanfacine 1mg Take 1 tablet by mouth in the morning (ADHD).<br/>-Hydroxyzine 50mg Take 1 tablet by mouth once daily at 7pm (Anxiety).</p> <p>Finding #2<br/>Review on 08/13/24 of client #2's record revealed:<br/>-14 year old male.<br/>-Admission date of 02/01/23.<br/>-Diagnoses of ADHD combined type, Bipolar Disorder current episode depressed mild, Conduct Disorder adolescent-onset type.<br/>-No drug regimen review documented in the past 6 months.</p> <p>Review on 08/13/24 of client #2's current drug regimen revealed:<br/>-Quetiapine 200mg Take 1 tablet by mouth once daily (bipolar and depression)<br/>-BENZTROPINE 1mg Take 1 tablet by mouth twice a day (stiffness and tremors)<br/>-Divalproex 500mg Take 1 tablet by mouth once</p> | V 121         |   |                    |

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| V 121              | <p>Continued From page 2</p> <p>daily (bipolar)</p> <ul style="list-style-type: none"> <li>-Hydroxyzine 25mg Give 1 tablet by mouth twice daily as needed for anxiety.</li> <li>-Lithium Carbonate 300mg Give 2 tablets by mouth every day at bedtime (schizophrenia)</li> <li>-Lithium Carbonate 450mg Give 1 tablet by mouth every day in the morning.</li> </ul> <p>During interview 08/13/24 the Associate Professional revealed:</p> <ul style="list-style-type: none"> <li>-She had attempted to get the information from the pharmacist.</li> <li>-The pharmacist was unsure of what was needed for the drug regimen review.</li> <li>-She would create a form that could be signed by the pharmacist with a list of the clients current medication for the pharmacist to sign.</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> | V 121         |   |                    |
| V 296              | <p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <ul style="list-style-type: none"> <li>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</li> <li>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</li> <li>(3) four direct care staff shall be present for</li> </ul>   | V 296         |   |                    |

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| V 296              | <p>Continued From page 3</p> <p>nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by:<br/>Based on observation, interviews and record reviews, the facility failed to ensure that two direct care staff were present when clients were at the facility. The findings are:</p> | V 296         |   |                    |

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| V 296              | <p>Continued From page 4</p> <p>Observation on 08/13/24 at approximately 9:30am revealed:<br/>-Client #1, client #2, client #3 and client #4 were present inside the facility.<br/>-Staff #1 was the only staff inside the facility with the 4 clients.</p> <p>During interview on 08/13/24 client #1 revealed:<br/>-He had lived at the facility for almost a year.<br/>-During 1st shift they have one staff in the morning because they would go to the office.</p> <p>During interview on 08/13/24 client #2 revealed:<br/>-He had lived at the facility for 1 1/2 years.<br/>-The facility had one staff on the morning shift because they go to the office.</p> <p>During interview on 05/13/24 client #3 revealed:<br/>-He had lived at the facility for 4 months.<br/>-One staff worked during the morning shift.</p> <p>During interview on 08/13/24 staff #1 revealed:<br/>-She worked 1st shift.<br/>-One staff at the facility in the morning and they leave at 10:00am and go to the office.</p> <p>During interview on 08/14/24 the Associate Professional revealed:<br/>-The day we arrived to the facility she had "run out to the store."<br/>-She was normally at the facility in the mornings.</p> <p>During interview on 08/14/24 the Qualified Professional/Licensee revealed:<br/>-They always had 2 to 3 staff on each shift.<br/>-During the summer the clients would go to the office each day.</p> | V 296         |   |                    |