

Division of Health Service Regulation

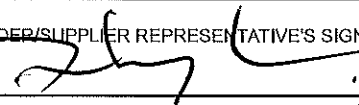
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL095-020</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/25/2024</b>
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NAME OF PROVIDER OR SUPPLIER  
**KELLWOOD GROUP HOME**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**364 KELLWOOD DRIVE  
BOONE, NC 28607**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on 7/25/24. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.  This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of an audit of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:  Observation on 7/23/24 at approximately 2pm revealed: -Bathroom #1 had roll-in shower approximately 3 feet by 4 feet with drain in center of floor and with shower curtain. Brown and black stains were present on 3 walls approximately 1 foot up the wall and more than 2 feet high in a few places. The same stains appeared in the corners where the wall and floor meet and extending 2-3 inches on the floor in places. Heavy staining continued on the wall and underneath the wall-attached shower seat. Black and brown staining was especially heavy on the floor at the entrance of	V 736	This group home is owned by the Arc of North Carolina through agreement with HUD and Watauga Opportunities Inc. Watauga Opportunities and the residents lease it from them. Watauga Opportunities Inc. Residential Director has maintained contact with multiple property management representatives through the Arc since 2022 regarding issues with the resident bathroom and fixtures at this home. There has been conversation back and forth about getting permission to get quotes for renovations, as well as long pauses in progress on the matter due to staff turnover or budgeting restrictions within the Arc. On 6/18/24, we provided the Arc with a quote from a local contractor to renovate both resident bathrooms. We have sent multiple photos of the issues as well as two different Arc inspectors noting the extent of the issues on their reports. At this point, we have received no feedback from the Arc on how to	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

President

(X6) DATE

8/7/24

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V 736	<p>Continued From page 1</p> <p>the shower as the floor tiles meet the edge of bathroom flooring of luxury vinyl plank (LVP). There was no threshold between the ¼ -½ inch lip from the shower tiles and the LVP. Just outside the shower, floor molding approximately 4-5 inch high by 7-8 inch long, was heavily chalked and also stained black and brown. This molding butted up to the metal door jam which was rusted, peeling and had a half inch open gap an inch off the floor. The ceiling vent, approximately 5 by 10 inches was rusted, peeling paint and had black growth around and through the vertical blades. The inside metal door jam had spots of peeling paint.</p> <p>-Bathroom #2 had a bathtub with black and brown staining in the caulking around the lip of the tub across the front below the water access point and ¾ of the wall side. The 4 by 4-inch tiles on the wall had black stains in grout lines across the front and ¾ down the wall side of the tub about 1 foot high. A dark 4-inch-wide stain was inside the tub above the drain and approximately 1 foot down each side. The pedestal sink was worn and rusted around the drain and overflow.</p> <p>Record review on 7/23/24 of County Health Department review of facility on 12/18/23 revealed:</p> <p>"Observed the calking around the tub and sinks to be worn. Repair/re-chalk the floor wall junction by the walk-in shower. New floors were added in bathroom 1 and were not sealed where they meet roll in shower. Shower chair, toilets, bathtub and shower need to be cleaned ...Cleaning is needed on walls under sinks and around toilets in bathrooms ...Repair door jambs to bathroom where rusted and repair chipping paint in restrooms. Observed microbial growth on walls and ceiling in bathroom 1 ... Repair rusted vent on ceiling in this restroom ..."</p>	V 736	<p>proceed as the last update was that the Director of Housing was looking for funding options after we had re-sent them quote information on 6/18/24 prior to the DHSR audit on 7/25/24. We have forwarded the DHSR deficiency report to the Arc of North Carolina and continue to await a response from them on if we can proceed with the renovations that are needed as they own the home, and all approvals have to be made by them. Once renovations and funds are approved by the Arc, we will proceed with the bathroom renovations as quickly as possible.</p>	

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V 736	<p>Continued From page 2</p> <p>Interview on 7/24/24 with Client #1 revealed: -His chores were to clean the bathroom and mop and dust. -"The floor gets really slippery when its wet ...Somebody needs to come redo that tile."</p> <p>Interview on 7/24/24 with Client #3 revealed: -She took showers. "The shower and the tub do not bother me at all."</p> <p>Interview on 7/23/24 with Staff #1 revealed: -Never had the clients complain about the bathrooms. -"We have bleached and scrubbed everything but it's still stained."</p> <p>Interview on 7/24/24 with Staff #2 revealed: -LVP was put in the living room, hallways, 1 bedroom and both bathrooms. -Had not noticed any buckling or bowing in the LVP in the bathrooms.</p> <p>Interview on 7/23/24 with the Residential Director revealed: -LVP was put in both bathrooms on top of the floor tiles. -The health department cited issues with the bathrooms in December 2023. -Had been pleading with the state-wide property management agency to authorize repairs to both bathrooms since December 2023. -Have gotten estimates for the repairs and submitted to property management with no response from them.</p>	V 736		