

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL096-088</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/25/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>TINDERWOOD</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>102 TINDERWOOD DRIVE GOLDSBORO, NC 27534</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on April 25, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 04/24/24 at approximately 11:57am revealed:</p> <ul style="list-style-type: none"> <li>- The hot water temperature in the kitchen sink was 122 degrees Fahrenheit.</li> <li>- The hot water temperature in the client bathroom was 122 degrees Fahrenheit.</li> </ul> <p>Interview on 04/24/24 the Residential Supervisor stated:</p>	V 752	<p style="text-align: center;"><b>RECEIVED</b></p> <p style="text-align: center;">JUN 21 2024</p> <p style="text-align: center;">DHSR-MH Licensure Sect</p> <p>(1) New thermometers were purchased to replace older ones.</p> <p>(2) Policies to monitor water temps were reviewed with staff</p> <p>(3) Residential Supervisor will monitor weekly readings; group home leader will ensure all daily readings are within range.</p>	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Dawn Harmon*

TITLE

*CEO*

(X6) DATE

*6/17/24*

Division of Health Service Regulation

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V 752	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- Staff check the hot water temperature in the facility.</li> <li>- He understood the hot water temperature was to high.</li> <li>- he would forward the concern to maintenance for follow up.</li> </ul> <p>Interview on 04/25/24 the Human Resources Director stated she understood the hot water temperature was required to be between 100 and 116 degrees Fahrenheit.</p>	V 752		