

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-877</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 08/06/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ABSOLUTE HOME-PHILLIP STREET</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1008 PHILLIP STREET GARNER, NC 27529</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow up survey was completed on August 6, 2024. The complaint was unsubstantiated (Intake #NC00219185). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility and its grounds were not maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observations at 11:40am on 8/5/24 revealed the following:</p> <ul style="list-style-type: none"> <li>- Interior:</li> <li>- The wall behind client #1's bed had a large black oval stain approximately (approx) 6 inches wide and 12 inches long</li> <li>- Client #1 &amp; 5's and Client #3 &amp; 5's bedroom windows were missing a screen</li> <li>- Brown streaks approximately 3 inches long around the inside of the entire toilet bowl of client #1 and #5's bathroom</li> <li>- The blinds on the front door had 12 broken</li> </ul>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <p>slats</p> <ul style="list-style-type: none"> <li>- The blinds on the back door had 4 broken slats</li> <li>- The blinds in the hallway bathroom had 2 broken slats</li> <li>- The ceiling above the door by client #6's bedroom had a crack approx 2 feet long with a portion of the ceiling hanging approximately 1 inch</li> <li>- A "C" shaped hole in the wall approx 3 inches long and two small holes the size of a dime located by client #6's bedroom door</li> <li>- Exterior: <ul style="list-style-type: none"> <li>- The grass was approx 1/2 foot high in the front and back yard</li> <li>- Porch had paint peeling throughout the entire railing on the porch exposing the black wooden base</li> <li>- Entire black concrete layer had peeled off of the brick foundation located on the top step surface</li> <li>- The cover of one foundation vent in the front of the facility had fallen off and was located on the ground</li> <li>- An electrical box located in the front of the house was missing a protective cover</li> <li>- The vinyl siding had 3 holes approximately the size of a quarter and 1 hole was approximately a foot long</li> <li>- A light covering of dirt was located along the entire vinyl siding on the back of the facility</li> <li>- A wooden chair frame with two broken arms and missing seat cushion was located beside the back porch</li> <li>- Green buildup approximately a foot long was located on the vinyl siding under the window at the back of the facility</li> <li>- Part of the gutter was off of the porch covering and was found leaning against the facility on the back porch</li> </ul> </li> </ul>	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- Two foundation vents in the back of the facility had fallen out and were located on the ground</li> <li>- 6 vines approximately 2 feet long were on the brick siding located in the back of the facility</li> </ul> <p>Interview on 8/5/24 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- She was aware of the needed repairs in the facility</li> <li>- The Licensee/Registered Nurse (RN) was responsible for overseeing the repairs of the facility</li> <li>- No repairs had been completed in the facility</li> </ul> <p>Interview on 8/6/24 the Licensee/RN reported:</p> <ul style="list-style-type: none"> <li>- Was aware of the needed repairs in the facility</li> <li>- Hadn't completed any repairs to the facility yet</li> <li>- Planned to start repairs to the facility in September 2024 to prepare for the Division of Health Service Regulation Construction Biennial survey</li> </ul> <p>This deficiency has been cited 6 times since the original cite on 5/11/21 and must be corrected within 30 days.</p>	V 736		