

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601300	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER ANUVIA PREVENTION AND RECOVERY CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 429 BILLINGSLEY ROAD CHARLOTTE, NC 28211
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 7-23-24. The complaint was unsubstantiated (intake #NC00217304). A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .3200 Social Setting Detoxification For Substance Abuse, 10A NCAC 27G .3400 Residential Treatment /Rehabilitation For Individuals With Substance Abuse Disorders, and 10A NCAC 27G .5600E Supervised Living For Adults with Substance Abuse Dependency.</p> <p>This facility has a current census of 39. The .3200 (Social Setting Detoxification) has a current census of 7. The .3400 (Residential Treatment /Rehabilitation For Individuals With Substance Abuse Disorders) has a current census of 11. The .5600E (Supervised Living For Adults With Substance Abuse Dependency) has a current census of 21. The survey sample consisted of audits of 1 current Social Setting Detoxification for Substance Abuse client, 1 current and 1 former Residential Treatment /Rehabilitation For Individuals With Substance Abuse Disorders clients and 1 current Supervised Living For Adults With Substance Abuse Dependency client.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p>	V 118		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601300	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER ANUVIA PREVENTION AND RECOVERY CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 429 BILLINGSLEY ROAD CHARLOTTE, NC 28211
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	<p>Continued From page 1</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications were administered on the written order of a physician, affecting 1 of 4 audited clients (client #1). The findings are:</p> <p>Review on 7-1-24 of client #1's record revealed: -Date of admission: 6-28-24. -Date of discharge: 7-2-24. -Diagnosis: Alcohol Dependency with Intoxication unspecified.</p>	V 118		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601300	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER ANUVIA PREVENTION AND RECOVERY CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 429 BILLINGSLEY ROAD CHARLOTTE, NC 28211
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Review of MAR for 6-28-24 to 7-1-24 revealed: <ul style="list-style-type: none"> -Mirtazapine (anti-depressant) 15 mg (milligrams) one daily at bedtime. -Sertraline (anti-depressant) 100 mg take by mouth in the morning. -No signed physicians orders for the above medications. <p>Interview on 7-2-24 with the Registered Nurse (RN) revealed:</p> <ul style="list-style-type: none"> -Worked at the facility since 11-27-2023. -The medication protocol was in place when she started working at the facility. "That's the way it (medication protocol) was being done before I came." -The facility uses the prescription label on the prescription bottle as a physicians order. -"If I or one of the nurses have a question (for direction or clarification). about a medication (med) we call [Nurse Practitioner/NP]." -"During the admission process if they (clients) have medications we (nurse completing the admission process) take it from them." - "It (the medication) has to be in the original bottle with the pharmacy label attached. The nurse takes the medication, checks to make sure the pills (in the prescription bottle) are what is suppose to be in bottle." -The nurse completing the admission process (for the clients) will check the description listed on the prescription bottle to make sure the pills in the bottle match the description on the prescription bottle. -"Nurses (the nurse completing the admission) take the medication (from the client) puts the medications (transcribes the medications) into the [electron record] and into [chart notes medical record]." -Only the nurses administer medications. 	V 118		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601300	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER ANUVIA PREVENTION AND RECOVERY CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 429 BILLINGSLEY ROAD CHARLOTTE, NC 28211
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	<p>Continued From page 3</p> <p>Interview on 7-2-24 and 7-22-24 with the NP revealed: -"This process (using the prescription label on the bottle as the physicians order) has been used since I've been here. I've been here 5 years." -"That label (prescription label on the bottle) has all the information from the doctor on it. It has the prescriber's name, the medication, the dose and how to take the medication. That is the order (physicians' order)." -"We (nurse completing the admission process) look at the bottle. The bottle gives a description of the pill that's suppose to be in the bottle. We look at the pill (in the bottle) to make sure it matches the description on the label.. We do have an app (application/internet application) if there is a discrepancy (if the pills can't be identified using the description on the prescription bottle) we use the [internet app]."</p> <p>Interview on 7-1-24 and 7-22-24 with the Nurse Supervisor (NS) revealed: -The facility has been using the prescription bottle label as a physicians order since at least 2017. "That protocol proceeded me (her employment), it's been in existence since 2017. " -"No, we have never had any issues (with the medication protocol), never had a wrong med administered."</p> <p>Interview on 7-1-24, 7-22-24 with the Clinical Director revealed: -"We (facility) are a short term social detox (detoxification) program. We are not a medical program. Our protocol is more for medication management. We basically help them (clients) manage their meds while they are in the program.</p>	V 118		