Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL034-309	A. BUILDING: _____ B. WING _____	07/01/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
INDEPENDENT LIVING AT RANSOM RD	355 RANSOM ROAD WINSTON SALEM, NC 27106

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on July 1, 2024. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600B Supervised Living for Minors with Developmental Disability. This facility is licensed for 4 and has a current census of 1. The survey sample consisted of an audit of 1 current client.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.	V 108	RECEIVED AUG 05 2024 DHSR-MH Licensure Sect	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Dhanitu Wallace — TITLE: Director — (X6) DATE: 7/17/24

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V 108	Continued From page 1 (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were trained to meet the mental health/developmental disability/substance abuse (mh/dd/sa) needs of the client population served affecting 2 of 3 audited staff (Staff #1 and Staff #2). The findings are: Review on 6/27/24 of Client #1's record revealed: -An admission date of 10/5/18. -Diagnosis of Autism. -8/1/23 treatment plan included a statement that Client #1 "requires close supervision due to him having (an) ability to wander off" and a goal that addressed elopement. Review on 6/28/24 of Staff #1's personnel record revealed: -Hire date of 4/25/26. -4/25/16 signed job description as a paraprofessional. -No documentation of client-specific training of Client #1. Review on 7/1/24 of Staff #2's personnel record revealed: -Hire date on 8/5/15. -8/5/15 signed job description as a paraprofessional.	V 108	The agency will ensure all staff have client specific training. This will be done immediately and the QP will ensure it is done and documented in the staff record.	7/31/24

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V 108	Continued From page 2 -No documentation of client-specific training of Client #1. Interview on 6/27/24 with Staff #1 revealed: -She was a paraprofessional and filled in as staff when needed to care for Client #1. -When school was out of session, she usually brought Client #1 to the office to watch him. -She had taken Client #1 to a doctor's appointment on 6/27/24. -"I don't know what positive coping skills are to use with him (Client #1). -"He (Client #1) has never eloped. I guess someone needed to make up goals. I don't know why its (elopement) a part of his goals." Interview on 6/28/24 with Staff #2 revealed: -Although he usually worked 3rd shift when Client #1 was asleep, he interacted with Client #1 for about 1-2 hours each morning to help him get ready (provided assistance with dressing and meal preparation) for the day. -He was unsure what "positive coping skills" meant for Client #1. Interview on 6/28/24 with the Qualified Professional revealed: -Client #1 continued to have an elopement goal in his treatment plan because " ...he still has potential to wander." -He conducted staff training at orientation and met bi-weekly with staff to make sure staff were following clients' treatment plans. -He believed Staff #1 and Staff #2 had client-specific training on Client #1. Interview on 7/1/24 with the Owner revealed: -No documentation was provided that showed Staff #1 and Staff #2 received client-specific training regarding Client #1.	V 108		

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V 108	Continued From page 3 This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 108		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to be maintained in a clean and attractive manner. The findings are: Observation of the facility on 6/27/24 at 3:17 pm revealed: -A row of hedges at the front of the facility between the facility building and front walkway had weeds growing up through the hedges. -Approximately 2-3 overgrown tree branches hung down over the back walkway, partially blocking the outdoor walkway from the door at the kitchen that led into the backyard . -Client #1's bathtub had a brownish-black substance inside the tub on the bottom and around the back of the tub near the bottom. -Attached to the tile shower surround under the showerhead pipe was a circular metal piece with a projecting small metal rod. -No showerhead was on the showerhead pipe in Client #1's bathroom. -Client #1's toilet had a yellow substance around the inside toilet drain. -A bathroom across from Client #1's bathroom had 3 cleaning containers located on top of the	V 736	The agency will ensure that the facility is clean and presentable. Weeds and overgrown shrubs will be trimmed. The agency will replace the showerhead. The staff will be given an cleaning	7/31/24

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V 736	Continued From page 4 vanity, a white cloth-like material and a paper towel in the sink with a piece of white material at the sink drain, a hole in the dry wall beside a broken toilet tissue holder, and white powder-like substance on the floor between the toilet and toilet tissue holder. -The door at the end of Client #1's hallway, which provided an entry into and exit out of the facility had 2-3 cobwebs attached to the inside and bottom of the door. -The door located beside the laundry room, which provided an entry into and exit out of the facility had 2-3 cobwebs attached to the inside and bottom of the door. Interview on 6/27/24 with Client #1 revealed: -He was mostly non-verbal and responded with the word "good" when asked questions. Interview on 6/27/24 with Staff #1 revealed: -She stated she was not aware of any repairs needed at the facility. -Client #1's tub and toilet "needed to be cleaned." -She did not know what the circular metal piece was attached to Client #1's shower surround under the showerhead pipe. -She did not realize he was missing a showerhead. -The bathroom across from Client #1's bathroom was not used by anyone. -No response to the cobwebs on the door at the end of Client #1's hallway as well as no response to the cobwebs on the door near the laundry room. Interview on 6/28/24 with Staff #2 revealed: -He did not know what the circular metal piece was under the showerhead pipe in Client #1's bathroom. -The brownish-black substance in Client #1's tub	V 736	Schedule. The dry wall will be repaired. The cobwebs will be cleaned. The Owner will ensure this is done and will be ongoing	

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V 736	Continued From page 5 was "crud or whatever." -Second shift staff were responsible for completing the housekeeping tasks at the facility. Interview on 7/1/24 with the Owner revealed: -She would have her husband or another individual take care of trimming the overgrown tree branches in the back of the facility at the walkway. -She would follow up to address the items of concern in Client #1's bathroom. -She would have the inside housekeeping tasks addressed with staff. -She was planning to have the service category changed on the facility license to serve adults and she anticipated more than 1 client would be served at the facility.	V 736		