

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-276</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R 06/21/2024</b>
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NAME OF PROVIDER OR SUPPLIER  
**PAUL'S LOVING CARE, INC II**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**322/324 WALKER AVENUE  
GRAHAM, NC 27253**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual and follow up survey was completed on June 21, 2024. A deficiency was cited.

This facility is licensed for the following service: 10A NCAC 5600A Supervised Living for Adults with Mental Illness.

This facility is licensed for six and has a current census of five. The survey sample consisted of three current clients.

V 000

**RECEIVED**  
JUL 18 2024  
DHSR-MH Licensure Sect

V 118 27G .0209 (C) Medication Requirements

10A NCAC 27G .0209 MEDICATION REQUIREMENTS  
(c) Medication administration:  
(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.  
(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.  
(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.  
(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:  
(A) client's name;  
(B) name, strength, and quantity of the drug;  
(C) instructions for administering the drug;  
(D) date and time the drug is administered; and  
(E) name or initials of person administering the drug.

V 118

Pauls Loving Care will retrain all staff on the 10A NCAC 27G .0209 Medication requirements, with emphasis on the Med changes, MAR revisions/updates, Medication returns process.

QP will monitor Medications and /MARS as often as weekly but no less than twice monthly with emphasis on medication changes to review those revisions for member's health and safety and documentation accuracy.

July 19,2024

Starting July 2024.

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Claire Paul*

TITLE

*Admin.*

(X6) DATE

*7-12-2024*

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview, observation and record review the facility failed to maintain a current/accurate MAR affecting 1 of 3 audited current clients (#2). The findings are:</p> <p>Review on 6/20/24 of client #2's record revealed: -Admission date of 6-6-22. -Diagnoses of Schizophrenia- Chronic Mental Illness, Hypertension, Diabetes, Gastroesophageal reflux disease (GERD), Obesity, History of Sinus Tachycardia and History of Polysubstance Abuse.</p> <p>Review on 6/20/24 of client #2's physician order revealed: Order dated 5/14/24: -Clozapine 100 milligram (mg); take three tablets in the morning. -Clozapine 100mg; take two tablets in the morning- deceased.</p> <p>Observation on 6/20/24 at approximately 3:32pm of client #2's medication revealed: -Clozapine 100mg was available with three tablets packaged together for each dosage. -Clozapine 100mg was not available.</p> <p>Review on 6/20/24 of client #2's MARS for April 1,</p>	V 118		
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V 118	<p>Continued From page 2</p> <p>2024 through June 20, 2024, revealed staff had initialed for medications given on the following dates: -May 2024; Clozapine 100mg; take two tablets in the morning.</p> <p>Review on 6/20/24 of www.webmd.com revealed: -Clozapine was an antipsychotic used to treat schizophrenia.</p> <p>Interview on 6/20/24 with staff #1 revealed: -She had not realized she was initialing on the wrong line. -She was aware the dosage had increased.</p> <p>Interview on 6/21/24 with the Owner revealed: -Staff were retrained from the previous survey to make sure they are initialing on the correct line. -The nurse is going to be upset as she just reviewed with staff to pay attention to medication changes. -Acknowledged that staff failed to maintain an accurate MAR.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		