

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601519	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/01/2024
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NAME OF PROVIDER OR SUPPLIER KENAN COTTAGE THOMPSON CHILD & FAMILY FOCI	STREET ADDRESS, CITY, STATE, ZIP CODE 6736 SAINT PETER'S LANE MATTHEWS, NC 28105
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 8-1-24. The complaint was substantiated (#NC00217477). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1800 Intensive Residential Treatment for Children or Adolescents.</p> <p>This facility is licensed for 9 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid</p>	V 108		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 108	<p>Continued From page 1</p> <p>techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure that all staff were trained to meet the needs of the clients, effecting one of four audited staff (Staff#1). The findings are:</p> <p>Review on 7-16-24 of Client #1's record revealed: -Admitted 5-3-24. -11 years old. -Diagnoses include: Autism Spectrum Disorder (ASD), Attention Deficit/Hyperactivity Disorder, and Conduct Disorder.</p> <p>Review on 7-16-24 of Client #2's record revealed: -Admitted 4-30-24. -11 years old. -Diagnoses include: Mild Intellectual Developmental Disorder (IDD), Oppositional Defiant Disorder Attention-Deficit /Hyperactivity Disorder, combined type, other reactions to severe stress.</p> <p>Review on 7-22-24 of Staff #1's personnel record revealed: -Hire date of 4-9-24. -No training in IDD or ASD.</p>	V 108		

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V 108	Continued From page 2 Interview on 7-22-24 with Staff #1 revealed: -He had training in Cardiopulmonary Resuscitation, 1st aid, and Therapeutic Crisis Interventions. Interview on 8-1-24 with the Program Supervisor revealed: -Staff #1 now had all necessary training for working with the population served. -The training system had been not working for awhile, and that might have affected the training.	V 108		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to be maintained in a clean, safe, attractive and orderly manner. The findings are: Observation on 7-22-24 at approximately 11:00 am revealed: -Room #1: damaged floor around the vent, 1 red and 1 brown smear on the bathroom wall. -Room #2 writing on the walls and windowsills, -Hallway had 1 hole approximately 3 inches by 3 inches -Room #3: 1/2 a tile missing from the floor, bathroom floor had bits of debris on it, although it was wet.	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Room #4: marks on the walls and the bathroom dirty. -Room #5: toilet top did not fit, writing on the walls and bathroom door jam. <p>Interview on 7-22-24 with Staff #1 revealed: -They assist the clients with the cleaning.</p> <p>Interview on 7-22-24 with Staff #2 revealed: -It was the responsibility of both staff and clients to keep the facility clean.</p> <p>Interview on 8-1-24 with the Program Supervisor revealed: -They would make sure the staff knew to check behind the clients to make sure the facility is clean.</p> <p>This deficiency constitutes a recited deficiency and must be corrected with 30 days.</p>	V 736		